

# POTENTIAL SYSTEM WIDE INITIATIVES AND COMMUNITY BEHAVIORAL HEALTH CARE **INVESTMENTS**

### Paraprofessional Workforce Development

Increasing and maintaining the level of quality paraprofessional workforce in Montana within behavioral health services. Approaches that encourage the pursuit of paraprofessional service careers being considered include direct education scholarships and grants, partnerships with education and career and state sponsored behavioral health and direct care aide training.

Partnering state funds with federal Medicaid Administration and federal block grant funds will expand the amount of education opportunities offered.

## Ongoing quality workforce supports

Quality healthcare services require a concerted effort to maintain a skilled and resilient workforce. Providing support for continual workforce education could increase compliance with required training courses, encourage participation in best practice courses, retain evidence of training completion, and support individual service provider confidence and resiliency.

training resources for health care providers.

## Statewide behavioral health care system improvement could be achieved by partnering with the Healthcare Facilities Division to implement a learning management solution to provide impactful, re-useable, and documented

#### Health home model redesign

Integrated physical and behavioral health services provide additional opportunities to engage patients where they feel comfortable and are more likely to follow-up. Modern service delivery and payment models including Primary and Specialty Care Health Homes, Certified Community Behavioral Health Clinics (CCHBC) and other bundled service offerings are an opportunity for integration of mental health, substance use disorder services and primary care while increasing connections to social determinant of health supports.

Medicaid Administrative funds could be used alongside state funds to develop service delivery and payment models that include quality incentives, data sharing, shared risk, and promote nationally recognized clinical quality metrics.



### Better leverage data to maintain, improve, and stabilize existing services

Improve the effectiveness and efficiency of specialized care by completing a system wide review, assessment, and recommendation project for Home and Community Based and Case/Care Management Services. Retain expert(s) to perform a holistic diagnostic analysis of department's Medicaid data and identify potential use cases to inform policymaking and promote quality care and shared risk.

Partnering state funds with federal Medicaid Administration and System funding will decrease the reliance on state funds to complete these robust initiatives.

#### Expand access to care

Increase the in-state availability of short and long-term behavioral health care settings by issuing grants to providers to build or remodel facilities to increase in-state residential and step-down services, as well as services associated with developmentally disabled clients discharged from a new state ICF/IID following short-term, intensive treatment. Further support providers who engage in transformation to integrated delivery practices with grants and technical assistance. Improve the ability for Montanans to receive culturally appropriate care by issuing grants to tribes or tribal organizations to plan and build tribally run intensive behavioral health care services.

Ensuring that providers receiving grants and technical support develop long term funding and sustainability plans will ensure providers can operate on payor revenues for years to come.