



TANF 102-3 Accommodations

Supersedes: TANF 102-1a (7/1/11)

Reference: MCA 49-2-308

Overview: Department and contracted staff will take appropriate steps to ensure that persons with disabilities, including persons who are deaf, hard of hearing, blind or low vision or who have other sensory or manual impairments, have an equal opportunity to participate in our services, activities, programs and other benefits. All necessary auxiliary aids and services will be provided without cost to the person being served.

IDENTIFICATION & ASSESSMENT:

OPA and Pathways will provide notice of the availability of and procedure for requesting auxiliary aids and services. When an individual self-identifies as a person with a disability that affects the ability to communicate, to access or manipulate written materials, or requests an auxiliary aid or service, staff will consult with the individual to determine what aids or services are necessary to provide effective communication in particular situations.

APPLICATION FOR ASSISTANCE:

Some individuals may need help completing an application and accompanying forms. Department and Contracted staff will assist the individual. Any portion of the form completed by a person other than the applicant or the authorized representative should be initialed by the person taking the action.

Effective Date: January 01, 2018