

# SURS SFY 2018 Statistics

Reviews opened in SFY 2018 (July 1, 2017 - June 30, 2018). Some reviews are not concluded and may be counted in the previous or following year.

## 1. Top issues reviewed by SURS in SFY 2018:

| Type of Issue  | # of Issues |
|--|-------------|
| New Provider 6-month Review                                      | 252         |
| Interactive complexity   | 22          |
| Non-Covered EPSDT Chiropractic Codes                             | 16          |
| Billing for non-covered services (Dry Needling)                  | 8           |
| Unlisted Molecular Pathology Code 81479                          | 8           |
| Pharmacy use of override code 4 - other coverage exists.         | 7           |
| Program referral for self-audits (CPT 81420)                     | 6           |
| Anesthesiology   | 5           |
| Transurethral resection of the prostate (TURP) procedure         | 5           |
| Recipient EOMB referral - services not provided that were billed | 5           |

## 2. SFY 2018, Reviews opened: 437. Total records requested: 13,269.

## 3. Number of audits/reviews by provider type.

| Provider Type                   | SURS open reviews | Enrolled MT Medicaid Providers (7/31/18) | % Based on total SURS Reviews |
|---------------------------------|-------------------|--|-------------------------------|
| AMBULANCE                       |                   | 255                                      |                               |
| AMBULATORY SURGICAL CENTER      |                   | 26                                       |                               |
| AUDIOLOGIST                     |                   | 94                                       |                               |
| BIRTHING CENTER                 |                   | 2  |                               |
| BOARD CERT BEHAVIOR ANALYST     |                   | 7  |                               |
| CASE MANAGEMENT - MENTAL HEALTH | 3                 | 19                                       | 0.69%                         |
| CASE MANAGEMENT - TARGETED      |                   | 18                                       |                               |
| CHEMICAL DEPENDENCY CLINIC      | 1                 | 34                                       | 0.23%                         |
| CHILDRENS SPECIAL HEALTH SVCS   |                   | 2  |                               |

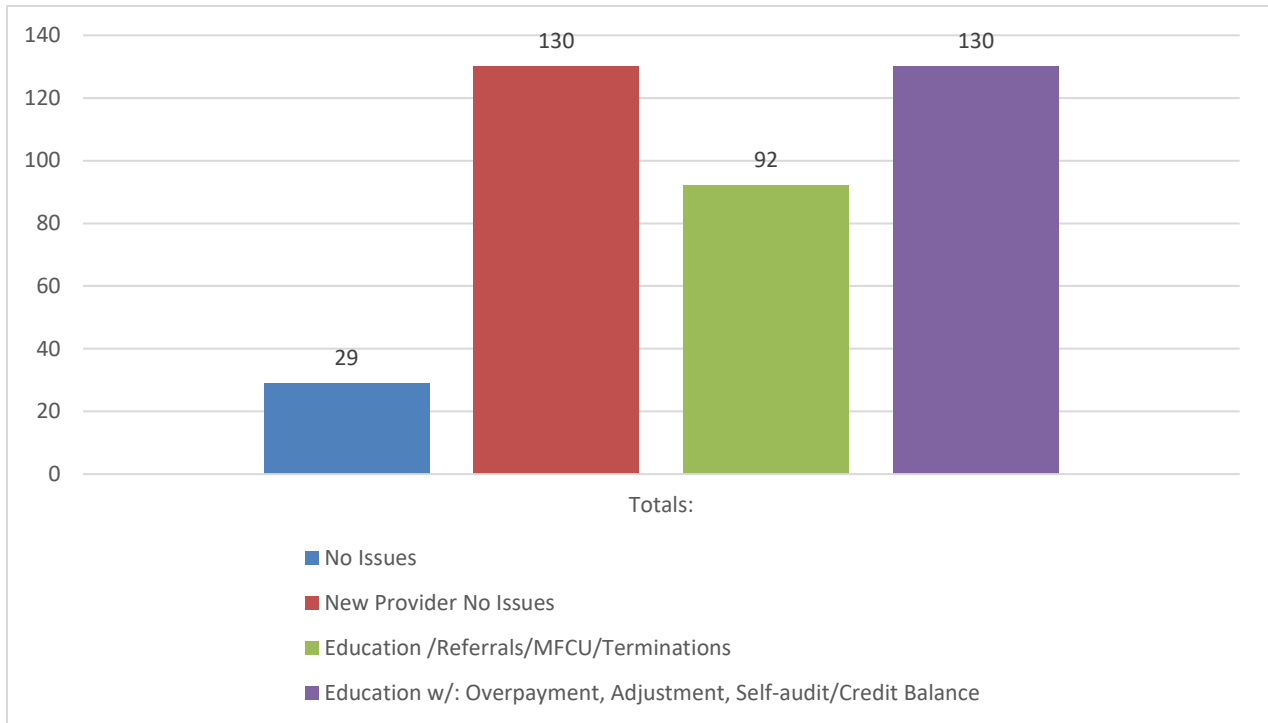
|  |     |       |        |
|--|-----|-------|--------|
| CHIP EYEGLASSES  |     | 1     |        |
| CHIROPRACTOR (QMB SVCS ONLY)                                       |     | 102   |        |
| CRITICAL ACCESS HOSPITAL   | 2   | 48    | 0.46%  |
| DENTAL   | 13  | 681   | 2.97%  |
| DENTAL (CHIP CLIENTS ONLY)   | 2   | 671   | 0.46%  |
| DENTURIST  |     | 17    |        |
| DIALYSIS CLINIC  | 1   | 30    | 0.23%  |
| DISEASE MANAGEMENT CONTRACTOR                                      |     | 1     |        |
| DURABLE MEDICAL EQUIPMENT  | 18  | 429   | 4.12%  |
| EARLY AND PERIODIC SCREENING,<br>DIAGNOSTIC, AND TREATMENT (EPSDT) | 17  | 137   | 3.89%  |
| EYEGLASSES   |     | 1     |        |
| FAMILY PLANNING CLINIC   | 1   | 13    | 0.23%  |
| FEDERALLY QUAL HEALTH CENTER                                       | 3   | 47    | 0.69%  |
| GROUP PROVIDER (NOT ACTIVE)  |     | 2     |        |
| GROUP/CLINIC   | 6   | 1497  | 1.37%  |
| HEARING AID DISPENSER  |     | 37    |        |
| HOME & COMM BASED SERVICES   |     | 551   |        |
| HOME HEALTH (NOT ACTIVE)   |     | 1     |        |
| HOME HEALTH AGENCY   |     | 30    |        |
| HOME INFUSION THERAPY  |     | 20    |        |
| HOSPICE  |     | 33    |        |
| HOSPITAL - INPATIENT   | 7   | 1201  | 1.60%  |
| HOSPITAL - OUTPATIENT  |     | 2     |        |
| HOSPITAL - SWING BED   |     | 45    |        |
| ICF - MR   |     | 3     |        |
| INDEP DIAG TESTING FACILITY  | 1   | 22    | 0.23%  |
| INDIAN HEALTH SERVICES   | 1   | 17    | 0.23%  |
| LABORATORY   | 17  | 274   | 3.89%  |
| LICENSED ADDICTION COUNSELOR                                       |     | 16    |        |
| LICENSED PROFESSIONL COUNSELOR                                     | 66  | 786   | 15.10% |
| MENTAL HEALTH CENTER   | 2   | 26    | 0.46%  |
| MID-LEVEL PRACTITIONER   | 48  | 5141  | 10.98% |
| MOBILE IMAGING SERVICE   |     | 1     |        |
| NURSING HOME   | 3   | 91    | 0.69%  |
| NUTRITIONIST/DIETICIAN   |     | 91    |        |
| OCCUPATIONAL THERAPIST   | 10  | 209   | 2.29%  |
| OPTICIAN   |     | 29    |        |
| OPTOMETRIST  | 3   | 247   | 0.69%  |
| PERSONAL CARE AGENCY   |     | 67    |        |
| PHARMACIST   |     | 11    |        |
| PHARMACY   | 19  | 564   | 4.35%  |
| PHYSICAL THERAPIST   | 41  | 783   | 9.38%  |
| PHYSICIAN  | 100 | 15386 | 22.88% |

|                               |      |        |         |
|-------------------------------|------|--------|---------|
| PODIATRIST                    | 3    | 90     | 0.69%   |
| PRIVATE DUTY NURSING AGENCY   |      | 4      |         |
| PSYCHIATRIC RES TREATMENT FAC |      | 46     |         |
| PSYCHIATRIST                  | 2    | 352    | 0.46%   |
| PSYCHOLOGIST                  | 1    | 308    | 0.23%   |
| PUBLIC HEALTH CLINIC          |      | 44     |         |
| RURAL HEALTH CLINIC           | 3    | 69     | 0.69%   |
| SCHOOL                        | 13   | 458    | 2.97%   |
| SNF/ICF-MENTAL AGED           |      | 2      |         |
| SOCIAL WORKER                 | 25   | 603    | 5.72%   |
| SPEECH PATHOLOGIST            | 5    | 210    | 1.14%   |
| TAXI                          |      | 14     |         |
| THERAPEUTIC FOSTER CARE       |      | 14     |         |
| THERAPEUTIC GROUP HOME        |      | 19     |         |
| TRANSPORTATION NON-EMERGENCY  |      | 7      |         |
| Total                         | 437* | 32,058 | 100.00% |

\*Case may continue from the previous or to the next fiscal year

❖ SURS reviewed 1.36% of Medicaid Providers enrolled as June 30, 2018.

### Case Resolution\*



\*Reviews may continue from the previous or to the next fiscal year

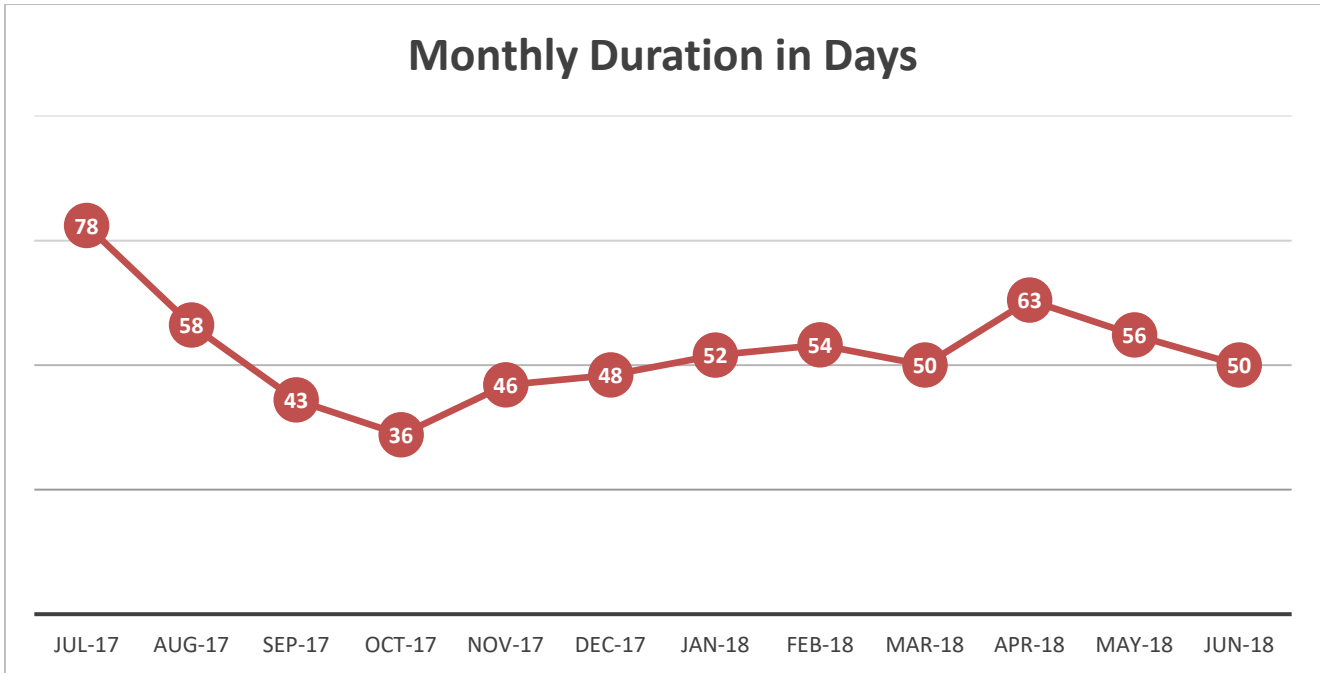
❖ SURS provides education regarding error(s) and/or general Medicaid information for every case closed.

#### 4. The number and aggregate dollar amount results from SURS reviews.

- Overpayments Identified:
  - 128 cases
  - \$1,128,273
- Overpayments Collected\*:
  - 478 cases
  - \$644,106
- Underpayments Identified:
  - 0
  - \$0.00

*\*The number of payments reported may contain multiple payments per provider.  
Collections may include overpayments established in prior years.*

5. SFY 18 – The annual average duration of reviews from initiation or records received to completion was 53 days.



6 & 7. Of the 437 reviewed, 128 had overpayments established. Of the established overpayments\*:

- 35 cases proceeded to an Administrative Review (AR)
  - 7 ARs were upheld
  - 26 ARs were partially upheld
  - 2 ARs submitted additional documentation not provided during the initial review. The additional information substantiated the billing.
- 3 cases proceeded to Fair Hearing (FH)
  - 2 FHs were upheld
  - 1 FH was determined in favor of the provider
- 1 case continued to Board of Public Assistance (BPA)
  - 1 BPA was upheld
- 1 case went to the Court
  - 1 case was upheld

*\*Reviews may be reflected in more than one category and may be from a review that started in a previous year.*

SURS advises providers to review all applicable laws, rules and written policies pertaining to the Montana Medicaid Program, including but not limited to Title XIX of the Social Security Act, the Code of Federal Regulations (CFR), Montana Code Annotated (MCA), Administrative Rules of Montana (ARM), and written Department of Public Health and Human Services (Department) policies, including but not limited to policies, contained in the Medicaid Provider Manuals, Provider Notices and Claim Jumper Newsletters.

8. Montana Medicaid does not currently have a contracted auditor.