
State & Regional LTC Ombudsmen
Office on Aging - Senior & Long-Term Care
Department of Public Health & Human Services
Helena, Montana

Carmen Sciabica
State Long-Term Care Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Fax: (406) 444-7743
Carmen.Sciabica@mt.gov

Regional Ombudsmen:

Irina Pulse
Regional Ombudsman
PO Box 1309
Glendive, MT 59330
(406) 939-2229
i.pulse@aemt.org

Serving AREA I AGENCY ON AGING:
Carter, Custer, Daniels, Dawson, Fallon, Garfield,
McCone, Phillips, Powder River, Prairie, Richland,
Roosevelt, Rosebud, Sheridan, Treasure, Valley, and
Wibaux counties

Karen Ulrickson
Regional Ombudsman
PO Box 31
Edgar, MT 59026
(406) 860-9993
regionallombudsman@area2aging.org

Serving AREA II AGENCY ON AGING:
Big Horn, Carbon, Fergus, Golden Valley, Judith
Basin, Musselshell, Petroleum, Stillwater,
Sweetgrass, Wheatland, Yellowstone

Carmen Sciabica
Interim Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

**Serving AREA III AGENCY ON AGING and NORTH
CENTRAL INDEPENDENT LIVING SERVICES, INC.:**
Blaine, Cascade, Chouteau, Glacier, Hill, Liberty,
Pondera, Teton, Toole

Christine Cunneen
Regional Ombudsman
2103 Harrison Avenue
Butte, MT 59703
(406) 782-5555
ccunneen@swmads.org

Serving:
Beaverhead, Deer Lodge, Granite, Madison, Powell
and Silver Bow Counties

Serving AREAS IV & V AGENCIES ON AGING:
Broadwater, Gallatin, Jefferson, Lewis & Clark,
Meagher, Park, Beaverhead, Deer Lodge, Granite,
Madison, Powell, Silver Bow

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Interim Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

**Serving AREAS VI, VII, AND IX AGENCIES ON
AGING:**
Lake, Lincoln, Mineral, Sanders, Flathead, Missoula,
Ravalli

Certified Regional/Local LTC Ombudsman & Ombudsman Interns

AREA I AGENCY ON AGING

PO Box 1309
Glendive, MT 59330
(406) 377-3564 or 1-800-551-3191

Serving Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux Counties

Irina Pulse
Regional Ombudsman

PO Box 1309
Glendive, MT 59330
(406) 939-2229
i.pulse@aemt.org

Serving: Glendive Medical Center, the Eastern MT Veteran's Home and the Counties of Daniels, Dawson, Garfield, McCone, Prairie, Phillips, Richland, Roosevelt, Sheridan, Valley and Wibaux

Ruth Peck
Local Ombudsman

PO Box 1309
Glendive, MT 59330
(406) 939-2456
r.peck@aemt.org

Serving: Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Prairie, Roosevelt and Wibaux Counties

Dave Swogger
Local Ombudsman

11 South 7th Street, Ste 165
Miles City, MT 59301
(406) 234-3935
d.swogger@aemt.org

Serving: Custer, Powder River and Rosebud Counties

AREA II AGENCY ON AGING

PO Box 127
Roundup, MT 59072
(406) 323-1320 or 1-800-551-3191

Serving Big Horn, Carbon, Fergus, Golden Valley, Judith Basin, Musselshell, Petroleum, Stillwater, Sweet Grass, Wheatland, and Yellowstone Counties

Karen Ulrickson
Regional Ombudsman

PO Box 31
Edgar, MT 59026
(406) 860-9993
regionalombudsman@area2aging.org

Serving: the Communities of Billings, West Billings, Crow Agency, Hardin, Laurel and the Counties of Fergus, Musselshell, Sweet Grass, Wheatland and Yellowstone

Nan Blair
Local Ombudsman

PO Box 395
Joliet, MT 59041
(406) 320-0074
nblair_cscs@outlook.com

Serving: Community of Billings, Carbon and Stillwater Counties

Karen Ulrickson
Interim Local Ombudsman

PO Box 31
Edgar, MT 59026
(406) 860-9993
regionalombudsman@area2aging.org

Serving: Fergus County

Katherine Kloepfel
Local Ombudsman

Area II Agency on Aging
PO Box 127
Roundup, MT 59072
(406) 320-0078
katiek@area2aging.org

Serving: the Communities of Billings, Crow Agency and Hardin

Laura Joy Brock
Ombudsman Volunteer

Billings, MT 59102
1-800-551-3191
estskies2@yahoo.com

Serving: St. John's, Billings

AREA III AGENCY ON AGING

311 S Virginia St., Suite 2
Conrad, MT 59425
(406) 271-7553 or 1-800-551-3191

Serving Glacier, Liberty, Pondera, Teton, and Toole Counties

Carmen Sciabica
Interim Regional Ombudsman

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Glacier, Liberty, Pondera, Teton and Toole
Counties

Sara Howard
Local Ombudsman

300 N. Virginia St., Suite 301
Conrad, MT 59425
(406) 271-4191
showard@3rivers.net

Serving: Glacier, Liberty, Pondera, Teton and Toole
Counties

AREA IV AGENCY ON AGING

PO Box 1717

Helena, MT 59624

(406) 447-1680 or 1-800-551-3191

Serving Broadwater, Gallatin, Jefferson, Lewis & Clark, Meagher, and Park Counties

Christine Cunneen

Regional Ombudsman

2103 Harrison Avenue

Butte, MT 59703

(406) 782-5555

ccunneen@swmads.org

Serving: Broadwater, Gallatin, Jefferson, Lewis and Clark, Meagher and Park Counties

Jamie Schmidt

Local Ombudsman

Area IV Agency on Aging

1398 Warehouse Ave.

PO Box 1717

Helena, MT 59624-1717

(406) 457-7328 or (406) 459-3471

jschmidt@rmdc.net

Serving: Broadwater, Meagher, Jefferson and Lewis and Clark Counties

Marian Steffes

Local Ombudsman

Area IV Agency on Aging

211 Haggerty Lane, Suite D

Bozeman, MT 59715

(406) 577-2428 or (406) 475-4532

msteffes@rmdc.net

Serving: Gallatin, Park, and Jefferson Counties

AREA V AGENCY ON AGING

2103 Harrison Avenue
PO Box 459
Butte, MT 59703
(406) 782-5555 or 1-800-551-3191

Serving Beaverhead, Deer Lodge, Granite, Madison, Powell, Silver Bow Counties

Christine Cunneen
Regional/Local Ombudsman

2103 Harrison Avenue
Butte, MT 59703
(406) 782-5555

ccunneen@swmads.org

Serving: Beaverhead, Deer Lodge, Granite, Madison,
Powell and Silver Bow Counties

AREA VI AGENCY ON AGING

110 Main Street, Suite #5
Polson, MT 59860
(406) 883-7284 or 1-800-551-3191

Serving Lake, Lincoln, Mineral, and Sanders Counties

Carmen Sciabica
Interim Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Lake, Lincoln, Mineral, and Sanders counties

Julie White
Local Ombudsman
PO Box 245
Hot Springs, MT 59845
(406) 741-3647
ombudsman3@a6wm.onmicrosoft.com

Serving: Lincoln, Mineral, and Sanders counties

Kim Leibenguth
Local Ombudsman
PO Box 732
Polson, MT 59860
(406) 833-0945
ombudsman-4@a6wm.onmicrosoft.com

Serving: Lake County

Lynda Mergenthaler
Ombudsman Intern
110 Main Street, Suite #5
Polson, MT 59860
(406) 830-4060
LyndaM@Area6aging.org

Serving: Lake County

AREA VII AGENCY ON AGING

Missoula Aging Services
337 Stephens
Missoula MT 59801
(406) 728-7682 or 1-800-551-3191

Serving Missoula and Ravalli Counties

Carmen Sciabica
Interim Regional Ombudsman

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Missoula and Ravalli Counties

Mary Dalton
Local Ombudsman

337 Stephens Avenue
Missoula, MT 59801
(406) 728-7682
mdalton@missoulaagingservices.org

Serving: Missoula County

Madison Moldenhauer
Local Ombudsman

337 Stephens Ave
Missoula, MT 59801
(406) 728-7682
mmoldenhauer@missoulaagingservices.org

Serving: Missoula County

Kati Aiken
Local Ombudsman

Ravalli County Council on Aging
310 Old Corvallis Rd
Hamilton, MT 59840
(406) 363-5690
kaiken@ravalliccoa.org

Serving: Ravalli County

NORTH CENTRAL INDEPENDENT LIVING SERVICES, INC.

1120 25th Ave. NE
Black Eagle, MT 59414
(406) 452-9834

Serving Blaine, Cascade, Chouteau and Hill Counties

Carmen Sciabica
Interim Regional Ombudsman

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Blaine, Cascade, Chouteau, and Hill Counties

Nichole Cartwright
Local Ombudsman

3220 14th St. NE
Havre, MT 59501
(406) 399-0621
ncartwright@ncils.org

Serving: Blaine, Chouteau and Hill Counties

Carmen Sciabica
Local Ombudsman

PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Cascade County

Ariana Walker
Ombudsman Intern

601 5th Ave N
Great Falls, MT 59401
Phone: (406) 788-6423
awalker@ncils.org

Serving: Cascade County

AREA IX AGENCY ON AGING

40 11th Street West Suite 100
Kalispell, MT 59901
(406) 758-5737 or 1-800-551-3191

Serving Flathead County

Carmen Sciabica
Interim Regional Ombudsman
PO Box 4210
Helena, MT 59604-4210
Phone: (406) 444-3285
Carmen.Sciabica@mt.gov

Serving: Flathead County

Susan Kunda
Local Ombudsman
40 11th Street West Suite 100
Kalispell, MT 59901
(406) 758-5737
skunda@flathead.mt.gov

Serving: Flathead County

Sandy Licence
Local Ombudsman
40 11th Street West Suite 100
Kalispell, MT 59901
Phone: (406) 758-2476
Fax: (406) 758-5732
slicence@flathead.mt.gov

Serving: Flathead County