MONTANA DPHHS
Healthy People. Healthy Communities.
Department of Public Health & Human Services

Tribe's Role:
Case Management/Service Coordination
Provide or Contract Waiver Services

Referrals are submitted to Mountain Pacific Quality Health from many different sources. Initial eligibility considered: the person must be disabled or aged (over age 65) and financially eligible for Medicaid.

Next, a Level of Care (LOC) determination is made by Mountain Pacific Quality Health.

Does not meet LOC

MPQH sends denial notice to member.

Meets LOC

Case Manager determines final waiver eligibility: Does the member have needs that can be met by waiver services that will help the member stay in his or her home?

Yes

Case Manager develops a waiver service plan with the member.

Ongoing

Case Manager meets with the member on a regular basis to ensure he or she continues to receive appropriate services to remain in his or her home.

No

Case Manager sends denial notice to member.

No

Case Management Activities:

*Assessment of the member's needs
*Care or service planning
*Service management
*Monitoring services
*Reassessment of service plan and service delivery
*Addressing problems that arise related to service delivery
*Crisis intervention and amendments to service plan

12/5/2017