



## COMBINED MEDICAID 102-1 Civil Rights

**Supersedes:** FMA and MA 102-1 (01/01/07)

**Reference:** MCA 49-2-308; ARM 37.78.102 and 37.82.101

**Overview:** State and County staff shall not discriminate against any applicant or participant in any aspect of the program administration for reasons of race, color, national origin, age, religion, sex (including pregnancy, gender identity and sex stereotyping) political beliefs, handicap, or marital status.

**OTHER COMPLAINTS:**

Complaints, other than Civil Rights complaints, such as processing delays or general service must be investigated and resolved by the:

1. Eligibility Supervisor;
2. Field Operation Manager; or
3. Regional Field Manager.

**Effective Date:** July 01, 2016