

SUSTAINABILITY SURVEY: Team-Based Care Projects Y1-Y3

Response rate:

43% (6/14)

100%

of respondents were able to **maintain components** of Team-Based Care (TBC) Projects after funding ended.

TBC Components Maintained Reported by Respondents



Respondents Reported **BENEFITS** For: **Patient**

- 1** - Better & streamlined care coordination with warm handoffs
- 1** - Better chronic disease management
- 1** - Continuity of care between providers
- 1** - Better BP control

Healthcare System

- 1** - Staff working at top of their licensure
- 1** - Staff communication
- 1** - More integrated care with staff
- 1** - Care coordination program growing



of respondents reported their facility was ready to **sustain** the **project activities** after funding ended.

Medium-term (3 years): Anticipated Results of Intervention

- Chronic disease registries
- Continue to grow staff knowledge
- Increased referral to care coordination
- Better quality health outcomes

Facilitators that Prepared Facility for Program Sustainability

- Provider buy-in
- Establish CD management care coordination program
- TBC integrated in workflow and daily operation
- Permanent Clinical Pharmacist position
- Staff training and awareness

CD - Chronic disease, TBC - Team-based care

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Team-Based Care Project Y1-Y3, continued

Steps Taken to **Sustain** the Project After Funding Ended

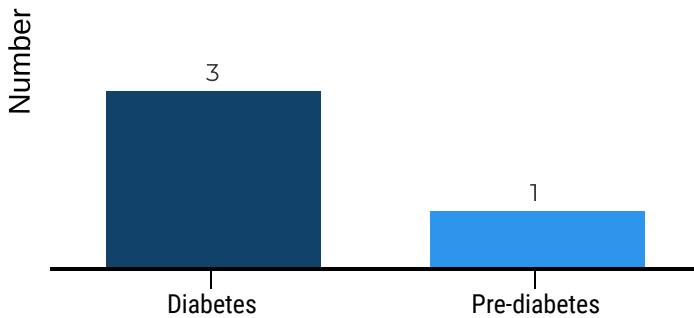
- Formalizing/increasing warm handoffs
- Continuing daily huddles
- Expanding Care Coordinator role
- Improving capacity for CB referrals
- Having a pharmacy on site
- Providing staff training & awareness
- Having patient BP health education program
- Tracking quality metrics for reporting

BP - blood pressure, CB Community-based

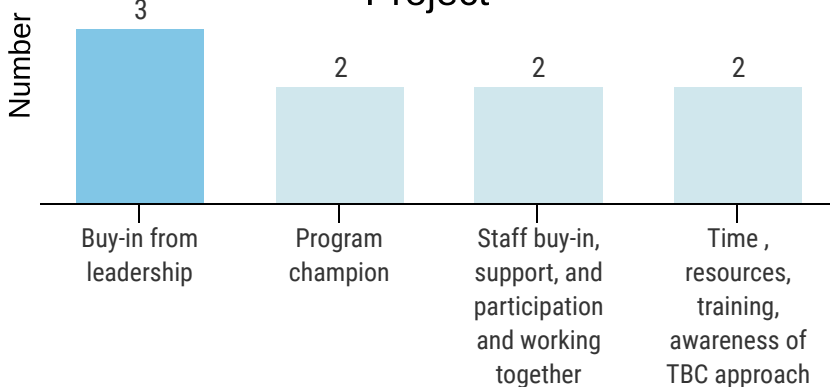
Factors Contributing to Facility's Ability to **Sustain** Efforts from this Project



67% reported **replicating the Plan-Do-Study-Act process** with other chronic conditions



Critical Components needed to **Sustain** Project



Barriers/Challenges Preventing Sustained Results

