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STATE OF MONTANA

DPHHS,
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Community Program Officers



Mental health recovery is a journey of healing and transformation enabling a person with a mental health problem to live a meaningful life in a community of his or her choice while striving to achieve his or her full potential.

—SAMHSA

National Consensus Statement on
Mental Health Recovery

Overview

Community Program Officers act as liaison between Addictive and Mental Disorders Division (AMDD), Mental Health Services Bureau (MHSB) and community stakeholders. This includes:

- Work along side Local Advisory Councils (LAC), providers, local government and stakeholders to support planning and development of community mental health services.
- Represent AMDD/ MHSB at Local Advisory Council and Service Area Authority (SAA) meetings. Support LACs and SAAs in meeting goals, objectives and contract requirements.

- Collaborate with stakeholders to establish or improve evidence based recovery services.
- Assist individuals to access services; serve as information and referral resource.
- Address concerns or complaints and facilitate resolution.

Community Program Officers perform quality assurance for the Home and Community Based Services Waiver (HCBS) for individuals with Severe Disabling Mental Illness (SDMI), ensuring providers meet state and federal standards.

- Oversee performance and quality of Case Management Teams providing HCBS services.
- Meet regularly with HCBS providers to ensure timely and effective service delivery.
- Assist with annual program reviews and audits; complete annual survey with HCBS recipients to

Community Program Officers provide policy clarification and training in response to stakeholders and provider requests.

- Coordinate with AMDD/ MHSB to respond to inquiries.
- Develop recommendations for policy modification while maintaining adherence to federal, state and Department regulations.
- Identify and provide ongoing evidence based training to promote recovery and reduce the stigma.

