



Montana Milestones/Part C Early Intervention Program

## Recognition of Exemplary Practices

Date: 11-19-15

The State of Montana Developmental Disabilities Program would like to recognize DEAP for exemplary practices observed in carrying out the mission of the Montana Milestones/Part C Early Intervention Program.

**Exemplary Practices Observed: Family is Satisfied:** Of the 25 files review in the tool I attempted to contact all the families, I was able to make contact with 14 families. All of the families know what the plan of care was and had input in its development. Every family contacted had all kind of positive things to say about their experience with DEAP

**Recommendations or notes:** It was very clear in speaking with families that DEAP's staff is skilled in listening to and addressing family needs. Families generally felt that they were an integral part of the planning process, were able to direct the types of services their child would need, and that their FSS often came up with ideas for training and support that families did not identify as needs until they had the support—at which time they realized just how important that service was.

The State of Montana Developmental Disabilities Program would like to extend thanks and appreciation to DEAP for helping establish and maintain best practices in the field of Early Intervention in the State of Montana. Thanks for all the hard work and dedication.

Kathleen Kaiser

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State of Montana, DDP