



COMBINED MEDICAID 1507-1

CASE MANAGEMENT -

Program Compliance/Quality Control Reviews

	CMA 1507-1
Supersedes:	FMA 1508-2 (01/01/04); MA 1508-1 (02/01/02)
References:	42 CFR 431.800 through .816; ARM 37.82.101
Overview:	<p>Quality Assurance Division (QAD) Program Compliance (PC) staff conduct case reviews based on statistical samples. These reviews provide:</p> <ol style="list-style-type: none">1. a consistent method to measure case determination accuracy;2. program error rates; and3. information necessary to create effective corrective action plans.
FAILURE/REFUSAL TO COOPERATE	<p>A client who fails or refuses to provide information necessary for PC to complete the review is considered non-compliant.</p> <p>When notified of the non-cooperation, eligibility staff must close the adult client's Medicaid, providing timely notice of adverse action.</p> <p>Medicaid is only closed when the non-compliance is related to a Medicaid Program Compliance review</p> <p>The client's Medicaid cannot be reinstated until they cooperate with the review, regardless of how long it has been since the non-compliance occurred.</p>
EFFECTIVE DATE:	July 1, 2016