

Department of Public Health  
and Human Services

Section:  
CASE MANAGEMENT

FAMILY RELATED MEDICAID

Subject:  
Good Cause

**Supersedes:** FMA 1509-1; 05/01/99

► **References:** 42 CFR 433.147; 435.911; ARM 37.82.101

GENERAL RULE--Circumstances may exist which hinder the individual in fulfilling an eligibility requirement. These circumstances must be fully explained and verified.

If an applicant/recipient fails to report changes, complete the redetermination process or comply with any other eligibility requirement, the following criteria must be present and verified in order to allow a claim of good cause for non-cooperation:

1. A temporary severe illness or injury serious enough to prevent reporting or attending the appointment;
2. Physical or mental incapacity significantly impairs the individual's ability to understand and/or comply with program requirements;
3. There is a temporary breakdown in transportation or travel arrangements;
4. Severe weather conditions make travel impossible or dangerous; or
5. Any other circumstances that are beyond the applicant/recipient's control.

**NOTE:** The process for determining good cause for failure to cooperate with Child Support is located in the FMA 902 section.

KQ

o O o