



SNAP 1508-2 Program Compliance Reviews

References:	7 CFR 275.12(g); 7 CFR 273.2(d); 7 CFR 273.8(h)
Overview:	<p>GENERAL RULE: Program Compliance (PC) reviews are conducted using a statistical sampling of cases. The reviews provide:</p> <ol style="list-style-type: none">1. A systematic method of measuring the validity of the SNAP caseload;2. A basis for determining error rates;3. Information to base corrective action plans at all levels of administration; and,4. A basis for establishing the State Agency's eligibility for high performance bonus money.
Policy:	<p>SHARED GOALS</p> <p>The SNAP Unit and the Program Compliance Unit share the common goal of improving the payment accuracy of SNAP cases by:</p> <ol style="list-style-type: none">1. Making every reasonable effort that each case selected for review is eligible and receiving the correct allotment; and,2. Maintaining the integrity of Program Compliance rules and regulations.
	<p>PROGRAM COMPLIANCE REVIEWS</p> <p>The Program Compliance Auditor reviews information gathered from all sources (e.g., case file, collateral contacts, etc.) and determines whether SNAP eligibility is determined correctly.</p> <p>The PCA contacts the OPA, if needed, to:</p> <ol style="list-style-type: none">1. Notify the OPA if the case was dropped due to inability to locate;2. Communicate information discovered relevant to any assistance program that could affect eligibility and benefit amount; <p>NOTE: Contact will be made promptly if the information could cause a continuing error.</p> <ol style="list-style-type: none">3. Provide feedback to allow for the correction of the errors if one error offsets another error resulting in a no dollar error; and,4. Work cooperatively with all parties involved in review process.
Date Revised	April 2012