

**Blaine County Health Department
Client Satisfaction Survey
2012**

Thank you for giving us the opportunity to serve you. Please help us by taking a couple of minutes to tell us about the service that you have received so far. We appreciate your business and want to make sure we meet your expectations.

In thinking about your most recent experience with the Blaine County Health Department, was the quality of customer service you received

- Very Poor
- Somewhat Unsatisfactory
- About Average
- Very Satisfactory
- Superior

If you indicated that the customer service was unsatisfactory, would you please describe what happened?

How did you find out about our services?

- Hospital
- Friend
- WIC
- Doctor
- Nurse
- Other Please list: _____

Which services have you utilized at the Blaine County Health Department?

- Immunizations
- WIC Program
- Health Information/Education
- Disease Information/ Education
- Public Health Outreach Clinic- Harlem
- Home Visiting Program

Were you aware that the Health Department houses the following programs ? (please answer with a yes or no).

- Immunization Program-** Providing immunizations for those insured, uninsured, and under insured for infants, children, and adults.

___ **Cancer Control Program**- providing education and funding for breast, cervical, colorectal cancer screening for age specific/ income eligible women and men

___ **Nutrition and Physical Activity Program**- providing education and resources promoting wellness to the individual, family, community, and worksite.

___ **Public Health Emergency Preparedness Program**- providing education about individual, family, community emergency preparedness

___ **Maternal Child Health Program**- Providing education and resources to promote the health and wellness of mothers and children.

The Blaine County Health Department offers Blood Pressure Checks, Height and Weight Checks for infants, Children, and Adults.... Have you ever taken advantage of these services?

Y N

Have you ever received information or printed materials from the health department and did you find it useful?

Yes Why? _____

No Why? _____

How can we improve our services for you?

Additional Comments:

THANK YOU FOR YOUR TIME!