



Mineral County Health Department

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Phone: (406) 822-3564 Fax (406) 822-3745

How are we doing? We would like to hear from you.

Please take a few minutes to answer the following questions about the public health services offered by the Mineral County Health Department. Your responses will help us improve our services to better meet your needs.

1. How did you learn about our maternal and child health services?

(✓ all that apply)

- Hospital
- Friend/Relative
- WIC
- Doctor
- Nurse/Social Worker
- Poster/Newspaper/Media
- FAIM (Welfare)
- Phone Book
- Web Site
- Other _____

2. Please rate your satisfaction with the services you have used.

	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Used
Immunization Clinics	<input type="checkbox"/>				
Home Visiting Services	<input type="checkbox"/>				
Well Child Clinics	<input type="checkbox"/>				
School Nursing Services	<input type="checkbox"/>				
Pregnancy/Maternal Child Services	<input type="checkbox"/>				
WIC (Women Infants and Children)	<input type="checkbox"/>				

3. Which services were most helpful to you? Please explain

4. Were there any services that you did not find helpful? Please explain

Please see other side

5. Have you received informational brochures or handouts from the Health Department?

Yes No

If yes, were they helpful? Yes No

Please identify those that were most helpful to you.

6. Would you recommend the Health Department services to a friend?

Yes No

7. Please rate your satisfaction with the following:

	Dissatisfied	Neutral	Satisfied	Very Satisfied
Staff knowledge and ability to answer my questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friendliness of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall experience with Health Department services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Would you use facebook, website, and other social media to access information from the health department? If so, what type? (please specify)

These are the things I would like to see the Health Department do to provide better services:

Thanks for taking the time to respond to our survey!

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