

# Super User Call

August 22<sup>nd</sup>, 2016



# Introduction

## Welcome

- Today's Agenda:
  - Funding
  - Questions regarding food packages and redemption



# Funding

- There should be funding for all staff that want to attend eWIC training at the State Office
- Each training date will be set up on a first come first served sign up
- When dates are finalized, we will let you know
- The state will use their discretion if space starts to get limited

# Question #1

- “How will the grocery store know if 1 gallon of whole milk is allowed instead of 2 gallons of milk?”
  - The total amount will be loaded on the participant card before they leave the clinic
  - Each time they go to the store, the remaining balance will print on the receipt
  - If they purchase more than allowed, they will be asked to purchase the remaining amount with an alternative method

## Question #2

- “How will the store know the difference between whole milk and 1% or skim?”
  - This will function just like now. The food package will be assigned in the clinic
  - The food package will be loaded onto the eWIC card
  - UPC’s were collected, so if the participant purchases the wrong type of milk, they will be asked to pay the remaining balance with alternative means.

# Reminders

- eWIC functions off of UPC's of all WIC approved foods
- Depending on the food package loaded on the card, will determine which foods will go through at the check out
- The participants can “mix” WIC foods and regular purchases in one transaction
- **KEY: THEY MUST SWIPE THE WIC CARD FIRST!**

# Dates for Calls

- All calls will be at 9:00AM
- All calls will be WebEx and recorded
- Mostly the **last Monday** of the month:
  - September 26th
  - October 24th
  - November 28th
  - December 19th
  - January 23<sup>rd</sup>
  - February 27th
  - March 20th
  - April 24th
  - May 22nd



Questions?