



**State & Regional  
LTC Ombudsmen**

**OFFICE ON AGING-SENIOR & LONG TERM CARE  
DEPT. OF PUBLIC HEALTH & HUMAN SERVICES  
HELENA, MONTANA**

**STATE LONG TERM CARE OMBUDSMAN**

**JERRY SORENSEN**  
STATE OMBUDSMAN  
(406) 444-7785 OR 1-800-332-2272  
[JSORENSEN@MT.GOV](mailto:JSORENSEN@MT.GOV)

**OFFICE ON AGING/DPHHS**  
PO BOX 4210  
HELENA, MT 59604

**ASSISTANT STATE LTC OMBUDSMAN**

**GLENNA KURNS**  
ASSISTANT STATE OMBUDSMAN  
(406) 444-6995 OR 1-800-332-2272  
[GKURNS@MT.GOV](mailto:GKURNS@MT.GOV)

**OFFICE ON AGING/DPHHS**  
PO BOX 4210  
HELENA, MT 59604

**COUNTIES SERVED**

**JERRY SORENSEN**  
**INTERIM REGIONAL OMBUDSMAN**  
P.O. BOX 4210  
HELENA MT 59604  
(406) 444-7785 OR 1-800-332-2272  
[JSORENSEN@MT.GOV](mailto:JSORENSEN@MT.GOV)

**AREA I AGENCY ON AGING**  
CARTER, CUSTER, DANIELS, DAWSON, FALLON,  
GARFIELD, MCCONE, PHILLIPS, POWDER  
RIVER, PRAIRIE, RICHLAND, ROOSEVELT,  
ROSEBUD, SHERIDAN, TREASURE, VALLEY,  
WIBAUX

**TAMMY SCHISLER**  
**REGIONAL OMBUDSMAN**  
P.O. BOX 50095  
BILLINGS, MT 59105  
(406) 256-6568  
[TSCHISLER@CHARTER.NET](mailto:TSCHISLER@CHARTER.NET)

**AREA II AGENCY ON AGING**  
BIG HORN, CARBON, FERGUS, GOLDEN VALLEY,  
JUDITH BASIN, MUSSELSHELL, PETROLEUM,  
STILLWATER, SWEETGRASS, WHEATLAND,  
YELLOWSTONE

**JERRY SORENSEN**  
**INTERIM REGIONAL OMBUDSMAN**  
P.O. BOX 4210  
HELENA MT 59604  
(406) 444-7785 OR 1-800-332-2272  
[JSORENSEN@MT.GOV](mailto:JSORENSEN@MT.GOV)

**AREAS III & X AGENCIES ON AGING**  
BLAINE, CHOUTEAU, GLACIER, HILL, LIBERTY,  
PONDERA, TETON, TOOLE

**ELLIOTT VAN ALLEN**  
**REGIONAL OMBUDSMAN**  
AREA IV AGENCY ON AGING  
300 NORTH WILLSON AVENUE, SUITE 3008  
BOZEMAN MT 59715  
(406) 587-0965 OR (406) 438-7793  
[EVANALLEN@RMDC.NET](mailto:EVANALLEN@RMDC.NET)

**AREAS IV & V & VIII AGENCIES ON AGING**  
BROADWATER, CASCADE, GALLATIN,  
JEFFERSON, LEWIS & CLARK, MEAGHER,  
PARK, BEAVERHEAD,  
DEER LODGE, GRANITE, MADISON, POWELL,  
SILVERBOW

**VANESSA FITCHETT**  
**REGIONAL OMBUDSMAN**  
AREA VI AGENCY ON AGING  
141 FITCHETT ROAD  
PLAINS, MT 59859  
(406) 741-5400  
[OMBUDSMAN@AREA6AGING.ORG](mailto:OMBUDSMAN@AREA6AGING.ORG)

**AREAS VI, VII, AND IX AGENCIES ON AGING**  
LAKE, LINCOLN, MINERAL, SANDERS,  
FLATHEAD, MISSOULA, RAVALLI

# MAY 2017

**AREA I AGENCY ON AGING  
PO BOX 1309  
GLEN DIVE, MT 59330  
(406) 377-3564**

**Serving the counties of: Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux**

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|--|---|---|
| <p><b>JERRY SORENSEN</b><br/><u>INTERIM REGIONAL OMBUDSMAN</u><br/>PO BOX 4210<br/>HELENA MT 59604<br/>(406) 444-7785<br/>1-800-332-2272<br/><a href="mailto:jsorensen@mt.gov">jsorensen@mt.gov</a></p>  | <p><b>CARMEN KING</b><br/><u>LOCAL OMBUDSMAN</u><br/>PO BOX 771<br/>WOLF POINT MT 59201<br/>(406) 650-0403<br/><br/><a href="mailto:akfarm@wb.midrivers.com">akfarm@wb.midrivers.com</a></p> <p><b>Serving Glendive Medical Center, the Eastern MT Veteran's Home and the counties of Daniels, Roosevelt, Sheridan, Phillips and Valley</b></p> | <p><b>DAVE SWOGGER</b><br/><u>LOCAL OMBUDSMAN</u><br/>11 SOUTH 7<sup>TH</sup> STREET, STE 165<br/>MILES CITY MT 59301<br/>(406) 234-3935<br/><br/><a href="mailto:d.swogger@aemt.org">d.swogger@aemt.org</a></p> <p><b>Serving counties of Carter, Custer, Fallon, Powder River and Rosebud</b></p> |
| <p><b>GLENIA CHAPMAN</b><br/><u>LOCAL OMBUDSMAN</u><br/>11 SOUTH 7<sup>TH</sup> STREET, STE 165<br/>MILES CITY MT 59301<br/>(406) 234-3935<br/><br/><a href="mailto:g.chapman@aemt.org">g.chapman@aemt.org</a></p> <p><b>Serving Custer County</b></p> | <p><b>IRINA PULSE</b><br/><u>LOCAL OMBUDSMAN</u><br/>PO BOX 1309<br/>GLEN DIVE, MT 59330<br/>(406) 377-3564<br/><br/><a href="mailto:i.pulse@aemt.org">i.pulse@aemt.org</a></p> <p><b>Serving Garfield, McCone, Prairie, Richland and Wibaux counties and The Heritage in Glendive</b></p>  |   |

**AREA II AGENCY ON AGING  
PO BOX 127  
ROUNDUP, MT 59072  
(406) 323-1320 OR 1-800-551-3191**

**Serving the counties of: Big Horn, Carbon, Fergus, Golden Valley, Judith Basin,  
Musselshell, Petroleum, Stillwater, Sweet Grass, Wheatland and Yellowstone**

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| <p><b>TAMMY SCHISLER</b><br/><u>REGIONAL OMBUDSMAN</u><br/>P.O. BOX 50095<br/>BILLINGS, MT 59105<br/>(406) 256-6568<br/><a href="mailto:tschissler@charter.net">tschissler@charter.net</a></p> <p><b>Serving the Billings Community and Big Horn and Musselshell Counties and the community of Ashland</b></p> | <p><b>CHERYL MANKLE</b><br/><u>DESIGNATED ADVOCACY ASSISTANT</u><br/>BILLINGS, MT 59102<br/>1-800-551-3191<br/><a href="mailto:ccmankle65@gmail.com">ccmankle65@gmail.com</a></p> <p><b>Serving the community of Billings</b></p>  | <p><b>LAURA JOY BROCK</b><br/><u>DESIGNATED ADVOCACY ASSISTANT</u><br/>BILLINGS, MT 59102<br/>1-800-551-3191<br/><a href="mailto:estskies2@yahoo.com">estskies2@yahoo.com</a></p> <p><b>Serving St. John's, Billings</b></p>   |
| <p><b>CHERYL DAVIS</b><br/><u>LOCAL OMBUDSMAN</u><br/>PO BOX 50968<br/>BILLINGS MT 59105<br/>(406) 794-2576</p> <p><a href="mailto:cheryldavismontana@gmail.com">cheryldavismontana@gmail.com</a></p> <p><b>Serving the community of Billings</b></p>  | <p><b>LINDA BANTER</b><br/><u>LOCAL OMBUDSMAN</u><br/>PO BOX 1731<br/>BIG TIMBER, MT 59011<br/>(406) 932-4875 OR (406) 930-1709</p> <p><a href="mailto:bainlynn_49@hotmail.com">bainlynn_49@hotmail.com</a></p> <p><b>Serving Sweet Grass and Wheatland Counties</b></p> | <p><b>KAREN ULRICKSON</b><br/><u>LOCAL OMBUDSMAN</u><br/>CSCS<br/>PO BOX 197<br/>JOLIET, MT 59401<br/>(406) 962-3800</p> <p><a href="mailto:Getaklu02@yahoo.com">Getaklu02@yahoo.com</a></p> <p><b>Serving the Laurel Community and Carbon and Stillwater Counties</b></p> |
| <p><b>NANCY FRY-MOLINE</b><br/><u>LOCAL OMBUDSMAN</u><br/>FERGUS COUNTY COUNCIL ON AGING<br/>307 WATSON<br/>LEWISTOWN, MT 59457<br/>(406) 535-7486</p> <p><a href="mailto:nancy@fcco.net">nancy@fcco.net</a></p> <p><b>Serving Fergus County</b></p>   | <p><b>KERRI SMITH</b><br/><u>LOCAL OMBUDSMAN</u><br/>FERGUS COUNTY COUNCIL ON AGING<br/>307 WATSON<br/>LEWISTOWN, MT 59457<br/>(406) 535-7486</p> <p><a href="mailto:kerrif@fcco.net">kerrif@fcco.net</a></p> <p><b>Serving Fergus County</b></p>                        | <p><b>JONI SCHAFF</b><br/><u>DESIGNATED ADVOCACY ASSISTANT</u><br/>PO BOX 5<br/>CUSTER, MT 59024<br/>(406) 861-1171</p> <p><a href="mailto:jschaff@bighorncountymt.gov">jschaff@bighorncountymt.gov</a></p> <p><b>Serving the community of Hardin</b></p>                  |

**AREA III & X AGENCIES ON AGING**  
**2 West Second Street**  
**HAVRE, MT 59501**  
**(406) 265-5464**

**Area III, Serving the Counties of: Blaine, Chouteau, Glacier,  
 Liberty, Pondera, Teton, and Toole**

**Area X, Serving Hill County**

**JERRY SORENSEN**  
INTERIM REGIONAL OMBUDSMAN  
 PO BOX 4210  
 HELENA MT 59604  
 (406) 444-7785  
 1-800-332-2272  
[jsorensen@mt.gov](mailto:jsorensen@mt.gov)

**DAWNE STOKES**  
LOCAL OMBUDSMAN  
 300 N. VIRGINIA, SUITE 301  
 CONRAD, MT 59425  
 (406) 271-4191  
  
[arowhawk@3rivers.net](mailto:arowhawk@3rivers.net)  
  
**Serving Blaine, Chouteau, Hill, Glacier, Liberty,  
 Pondera, Teton, and Toole Counties**

**AREA IV AGENCY ON AGING**  
**PO BOX 1717**  
**HELENA, MT 59624**  
**(406) 447-1680**

**Serving the counties of: Broadwater, Gallatin, Jefferson,  
 Lewis & Clark, Meagher, Park**

**ELLIOTT VAN ALLEN**  
REGIONAL OMBUDSMAN  
 AREA IV AGENCY ON AGING  
 300 NORTH WILLSON, STE 3008  
 BOZEMAN MT 59715  
 (406) 587-0965 OR (406) 438-7793  
  
[evanallen@rmdc.net](mailto:evanallen@rmdc.net)

**Serving Broadwater, Gallatin,  
 Jefferson, Lewis and Clark,  
 Meagher, and Park Counties**

**SANDY TRACY**  
DESIGNATED ADVOCACY  
 ASSISTANT  
 AREA IV AGENCY ON AGING  
 PO BOX 1717  
 HELENA, MT 59624  
 (406) 457-7349  
  
[stracy@rmdc.net](mailto:stracy@rmdc.net)

**Serving Broadwater, Lewis and  
 Clark, Jefferson and Meagher  
 Counties**

**PAMELA COOPER**  
LOCAL OMBUDSMAN  
 AREA IV AGENCY ON AGING  
 300 NORTH WILLSON, STE 3008  
 BOZEMAN MT 59715  
 (406) 581-6309  
  
[pcooper@rmdc.net](mailto:pcooper@rmdc.net)

**Serving Gallatin County**

**SAMANTHA HESTER**  
DESIGNATED ADVOCACY  
 ASSISTANT  
 AREA IV AGENCY ON AGING  
 300 NORTH WILLSON, STE 3008  
 BOZEMAN MT 59715  
  
[shester@rmdc.net](mailto:shester@rmdc.net)

**Serving Gallatin County**

**AREA V AGENCY ON AGING  
1015 S. MONTANA PO BOX 459  
BUTTE, MT 59703  
(406) 782-5555**

**Serving the counties of: Beaverhead, Deer Lodge, Granite,  
Madison, Powell, Silver Bow**

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| <p><b>ELLIOTT VAN ALLEN</b><br/><u>REGIONAL OMBUDSMAN</u><br/>AREA IV AGENCY ON AGING<br/>300 NORTH WILLSON, STE 3008<br/>BOZEMAN MT 59715<br/>(406) 587-0965 OR (406) 438-7793</p> <p><a href="mailto:evanallen@rmdc.net">evanallen@rmdc.net</a></p> | <p><b>MARY FLEMING</b><br/><u>LOCAL OMBUDSMAN</u><br/>1015 S. MONTANA<br/>BUTTE, MT 59703<br/>(406) 782-5555</p> <p><a href="mailto:mfleming@swmads.org">mfleming@swmads.org</a></p> <p><b>Serving Deer Lodge, Granite,<br/>Powell and Silver Bow Counties</b></p> | <p><b>CHERYL PETERSLIE</b><br/><u>LOCAL OMBUDSMAN</u><br/>1015 S. MONTANA<br/>BUTTE, MT 59703<br/>(406) 782-5555</p> <p><a href="mailto:cpeterslie@swmads.org">cpeterslie@swmads.org</a></p> <p><b>Serving Beaverhead and Madison<br/>Counties</b></p> |
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**AREA VI AGENCY ON AGING  
110 MAIN STREET, SUITE #5  
POLSON, MT 59860  
(406) 883-7284**

**Serving the counties of: Lake, Lincoln, Mineral, and Sanders**

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| <p><b>VANESSA FITCHETT</b><br/><u>REGIONAL OMBUDSMAN</u><br/>141 FITCHETT ROAD<br/>PLAINS, MT 59859<br/>(406) 741-5400</p> <p><a href="mailto:ombudsman@area6aging.org">ombudsman@area6aging.org</a></p> <p><b>Serving Lake, Lincoln, Mineral<br/>and Sanders Counties</b></p> | <p><b>SHELLYE LEE</b><br/><u>LOCAL OMBUDSMAN</u><br/>110 MAIN ST, SUITE #5<br/>POLSON, MT 59860-2316<br/>(406) 883-7284</p> <p><a href="mailto:ombudsman4@area6aging.org">ombudsman4@area6aging.org</a></p> <p><b>Serving Lake County</b></p> | <p><b>JULIE WHITE</b><br/><u>LOCAL OMBUDSMAN</u><br/>PO BOX 245<br/>HOT SPRINGS, MT 59845<br/>(406) 741-3647</p> <p><a href="mailto:ombudsman3@area6aging.org">ombudsman3@area6aging.org</a></p> <p><b>Serving Lincoln, Mineral and<br/>Sanders Counties</b></p> |
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**AREA VII AGENCY ON AGING  
MISSOULA AGING SERVICES  
337 STEPHENS  
MISSOULA MT 59801  
(406) 728-7682**

**Serving Missoula and Ravalli Counties**

**VANESSA FITCHETT**  
REGIONAL OMBUDSMAN  
141 FITCHETT ROAD  
PLAINS, MT 59859  
(406) 741-5400

[ombudsman@area6aging.org](mailto:ombudsman@area6aging.org)

**MARY DALTON**  
LOCAL OMBUDSMAN  
337 STEPHENS AVENUE  
MISSOULA, MT 59801  
(406) 728-7682

[mdalton@missoulaagingservices.org](mailto:mdalton@missoulaagingservices.org)

**Serving Missoula County**

**KATI AIKEN**  
LOCAL OMBUDSMAN  
RAVALLI COUNTY COUNCIL  
ON AGING  
310 OLD CORVALLIS RD.  
HAMILTON MT 59840  
(406) 363-5690

[kaiken@ravalliccoa.org](mailto:kaiken@ravalliccoa.org)

**Serving Ravalli County**

**AREA VIII AGENCY ON AGING  
1801 BENEFIS COURT  
GREAT FALLS, MT 59405  
(406) 454-6990 OR 1-800-266-4190**

**Serving Cascade County**

**ELLIOTT VAN ALLEN**  
REGIONAL OMBUDSMAN  
AREA IV AGENCY ON AGING  
300 NORTH WILLSON, STE 3008  
BOZEMAN MT 59715  
(406) 587-0965 OR (406) 438-7793

[evanallen@rmdc.net](mailto:evanallen@rmdc.net)

**PAM ROATCH**  
LOCAL OMBUDSMAN  
1801 BENEFIS COURT  
GREAT FALLS, MT 59405  
(406) 454-6990  
1-800-266-4190

[proatch@cascadecountymt.gov](mailto:proatch@cascadecountymt.gov)

**Serving Cascade County**

**DEAN OSTRANDER**  
LOCAL OMBUDSMAN  
1801 BENEFIS COURT  
GREAT FALLS, MT 59405  
(406) 454-6990  
1-800-266-4190

[dostrander@cascadecountymt.gov](mailto:dostrander@cascadecountymt.gov)

**Serving Cascade County**

**AREA IX AGENCY ON AGING  
40 11<sup>th</sup> STREET WEST SUITE 100  
KALISPELL, MT 59901  
(406) 758-5737**

**Serving Flathead County**

|  |  |   |
|--|--|---|
| <p><b>VANESSA FITCHETT</b><br/><u>REGIONAL OMBUDSMAN</u><br/>141 FITCHETT ROAD<br/>PLAINS, MT 59859<br/>(406) 741-5400</p> <p><a href="mailto:ombudsman@area6aging.org">ombudsman@area6aging.org</a></p> | <p><b>SUSAN KUNDA</b><br/><u>LOCAL OMBUDSMAN</u><br/>PROGRAM MANAGER<br/>40 11<sup>th</sup> STREET WEST SUITE 100<br/>KALISPELL, MT 59901<br/>(406) 758-5737</p> <p><a href="mailto:skunda@flathead.mt.gov">skunda@flathead.mt.gov</a></p> <p><b>Serving Flathead County</b></p> | <p><b>TODD DAVIS</b><br/><u>LOCAL OMBUDSMAN</u><br/>40 11<sup>th</sup> STREET WEST SUITE 100<br/>KALISPELL, MT 59901<br/>(406) 758-2472</p> <p><a href="mailto:tdavis@flathead.mt.gov">tdavis@flathead.mt.gov</a></p> <p><b>Serving Flathead County</b></p> |
|--|--|---|

**AREA X AGENCY ON AGING**

*Listed under a group including Areas III and X  
See numerically under Area III*