

**State & Regional
LTC Ombudsmen**

**OFFICE ON AGING-SENIOR & LONG TERM CARE
DEPT. OF PUBLIC HEALTH & HUMAN SERVICES
HELENA, MONTANA**

STATE LONG TERM CARE OMBUDSMAN

JERRY SORENSEN
STATE OMBUDSMAN
(406) 444-7785 OR 1-800-332-2272
JSORENSEN@MT.GOV

OFFICE ON AGING/DPHHS
PO BOX 4210
HELENA, MT 59604

ASSISTANT STATE LTC OMBUDSMAN

GLENNA KURNS
ASSISTANT STATE OMBUDSMAN
(406) 444-6995 OR 1-800-332-2272
GKURNS@MT.GOV

OFFICE ON AGING/DPHHS
PO BOX 4210
HELENA, MT 59604

COUNTIES SERVED

JERRY SORENSEN
INTERIM REGIONAL OMBUDSMAN
P.O. BOX 4210
HELENA MT 59604
(406) 444-7785 OR 1-800-332-2272
JSORENSEN@MT.GOV

AREA I AGENCY ON AGING
CARTER, CUSTER, DANIELS, DAWSON, FALLON,
GARFIELD, MCCONE, PHILLIPS, POWDER
RIVER, PRAIRIE, RICHLAND, ROOSEVELT,
ROSEBUD, SHERIDAN, TREASURE, VALLEY,
WIBAUX

KAREN ULRICKSON
REGIONAL OMBUDSMAN
P.O. BOX 417
FROMBERG, MT 59029
(406) 860-9993
KAREN.ULRICKSON@GMAIL.COM

AREA II AGENCY ON AGING
BIG HORN, CARBON, FERGUS, GOLDEN VALLEY,
JUDITH BASIN, MUSSELSHELL, PETROLEUM,
STILLWATER, SWEETGRASS, WHEATLAND,
YELLOWSTONE

JERRY SORENSEN
INTERIM REGIONAL OMBUDSMAN
P.O. BOX 4210
HELENA MT 59604
(406) 444-7785 OR 1-800-332-2272
JSORENSEN@MT.GOV

AREAS III & X AGENCIES ON AGING
BLAINE, CHOUTEAU, GLACIER, HILL, LIBERTY,
PONDERA, TETON, TOOLE

CARMEN SCIABICA
REGIONAL OMBUDSMAN
AREA IV AGENCY ON AGING
300 NORTH WILLSON AVENUE, SUITE 3008
BOZEMAN MT 59715
(406) 587-0965 OR (406) 438-7793
CSCIABUCA@RMDC.NET

AREAS IV & V & VIII AGENCIES ON AGING
BROADWATER, CASCADE, GALLATIN,
JEFFERSON, LEWIS & CLARK, MEAGHER,
PARK, BEAVERHEAD,
DEER LODGE, GRANITE, MADISON, POWELL,
SILVERBOW

VANESSA FITCHETT
REGIONAL OMBUDSMAN
AREA VI AGENCY ON AGING
141 FITCHETT ROAD
PLAINS, MT 59859
(406) 741-5400
(406) 360-1640
OMBUDSMAN@AREA6AGING.ORG

AREAS VI, VII, AND IX AGENCIES ON AGING
LAKE, LINCOLN, MINERAL, SANDERS,
FLATHEAD, MISSOULA, RAVALLI

August 2017

<p>AREA I AGENCY ON AGING PO BOX 1309 GLENDIVE, MT 59330 (406) 377-3564</p> <p>Serving the counties of: Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux</p>		
<p>JERRY SORENSEN <u>INTERIM REGIONAL OMBUDSMAN</u> PO BOX 4210 HELENA MT 59604 (406) 444-7785 1-800-332-2272 jsorensen@mt.gov</p>	<p>CARMEN KING <u>LOCAL OMBUDSMAN</u> PO BOX 771 WOLF POINT MT 59201 (406) 650-0403</p> <p>akfarm@wb.midrivers.com</p> <p>Serving Glendive Medical Center, the Eastern MT Veteran's Home and the counties of Daniels, Roosevelt, Sheridan, Phillips and Valley</p>	<p>DAVE SWOGGER <u>LOCAL OMBUDSMAN</u> 11 SOUTH 7TH STREET, STE 165 MILES CITY MT 59301 (406) 234-3935</p> <p>d.swogger@aemt.org</p> <p>Serving counties of Carter, Custer, Fallon, Powder River and Rosebud</p>
<p>GLENIA CHAPMAN <u>LOCAL OMBUDSMAN</u> 11 SOUTH 7TH STREET, STE 165 MILES CITY MT 59301 (406) 234-3935</p> <p>g.chapman@aemt.org</p> <p>Serving Custer County</p>	<p>IRINA PULSE <u>LOCAL OMBUDSMAN</u> PO BOX 1309 GLENDIVE, MT 59330 (406) 377-3564</p> <p>i.pulse@aemt.org</p> <p>Serving Garfield, McCone, Prairie, Richland and Wibaux counties and The Heritage in Glendive</p>	

**AREA II AGENCY ON AGING
PO BOX 127
ROUNDUP, MT 59072
(406) 323-1320 OR 1-800-551-3191**

**Serving the counties of: Big Horn, Carbon, Fergus, Golden Valley, Judith Basin,
Musselshell, Petroleum, Stillwater, Sweet Grass, Wheatland and Yellowstone**

<p>KAREN ULRICKSON <u>REGIONAL OMBUDSMAN</u> P.O. BOX 417 FROMBERG, MT 59029 (406) 860-9993 karen.ulrickson@gmail.com</p> <p>Serving the communities of west Billings & Laurel</p>	<p>CHERYL MANKLE <u>DESIGNATED ADVOCACY ASSISTANT</u> BILLINGS, MT 59102 1-800-551-3191 ccmankle65@gmail.com</p> <p>Serving the community of Billings</p>	<p>LAURA JOY BROCK <u>DESIGNATED ADVOCACY ASSISTANT</u> BILLINGS, MT 59102 1-800-551-3191 estskies2@yahoo.com</p> <p>Serving St. John's, Billings</p>
<p>NAN BLAIR <u>LOCAL OMBUDSMAN</u> CSCS PO BOX 197 JOLIET MT 59041 (406) 962-3800 cscsprogram@gmail.com</p> <p>Serving Carbon and Stillwater Counties</p>	<p>LINDA BAINTER <u>LOCAL OMBUDSMAN</u> PO BOX 1731 BIG TIMBER, MT 59011 (406) 932-4875 OR (406) 930-1709 bainlynn_49@hotmail.com</p> <p>Serving Sweet Grass and Wheatland Counties</p>	<p>CHERYL DAVIS <u>LOCAL OMBUDSMAN</u> PO BOX 50968 BILLINGS MT 59105 (406) 702-2495 cheryldavismontana@gmail.com</p> <p>Serving the community of Billings Crow Agency, Hardin, Ashland</p>
<p>NANCY FRY-MOLINE <u>LOCAL OMBUDSMAN</u> FERGUS COUNTY COUNCIL ON AGING 307 WATSON LEWISTOWN, MT 59457 (406) 535-7486 nancy@fcco.net</p> <p>Serving Fergus County</p>	<p>KERRI SMITH <u>LOCAL OMBUDSMAN</u> FERGUS COUNTY COUNCIL ON AGING 307 WATSON LEWISTOWN, MT 59457 (406) 535-7486 kerri@fcco.net</p> <p>Serving Fergus County</p>	<p>JONI SCHAFF <u>DESIGNATED ADVOCACY ASSISTANT</u> PO BOX 5 CUSTER, MT 59024 (406) 861-1171 jschaff@bighorncountymt.gov</p> <p>Serving the community of Hardin</p>

AREA III & X AGENCIES ON AGING
2 West Second Street
HAVRE, MT 59501
(406) 265-5464

**Area III, Serving the Counties of: Blaine, Chouteau, Glacier,
 Liberty, Pondera, Teton, and Toole**

Area X, Serving Hill County

<p>JERRY SORENSEN <u>INTERIM REGIONAL OMBUDSMAN</u> PO BOX 4210 HELENA MT 59604 (406) 444-7785 1-800-332-2272 jsorensen@mt.gov</p>	<p>DAWNE STOKES <u>LOCAL OMBUDSMAN</u> 300 N. VIRGINIA, SUITE 301 CONRAD, MT 59425 (406) 271-4191 arowhawk@3rivers.net Serving Blaine, Chouteau, Hill, Glacier, Liberty, Pondera, Teton, and Toole Counties</p>
---	--

AREA IV AGENCY ON AGING
PO BOX 1717
HELENA, MT 59624
(406) 447-1680

**Serving the counties of: Broadwater, Gallatin, Jefferson,
 Lewis & Clark, Meagher, Park**

<p>CARMEN SCIABICA <u>REGIONAL OMBUDSMAN</u> AREA IV AGENCY ON AGING 300 NORTH WILLSON AVENUE, SUITE 3008 BOZEMAN MT 59715 (406) 587-0965 OR (406) 438-7793 csciabica@rmdc.net Serving Broadwater, Gallatin, Jefferson, Lewis and Clark, Meagher, and Park Counties</p>	<p>SANDY TRACY <u>LOCAL OMBUDSMAN</u> AREA IV AGENCY ON AGING PO BOX 1717 HELENA, MT 59624 (406) 457-7349 stracy@rmdc.net Serving Broadwater, Lewis and Clark, Jefferson and Meagher Counties</p>	<p>SAMANTHA HESTER <u>DESIGNATED ADVOCACY ASSISTANT</u> AREA IV AGENCY ON AGING 300 NORTH WILLSON, STE 3008 BOZEMAN MT 59715 shester@rmdc.net Serving Gallatin County</p>

**AREA V AGENCY ON AGING
1015 S. MONTANA PO BOX 459
BUTTE, MT 59703
(406) 782-5555**

**Serving the counties of: Beaverhead, Deer Lodge, Granite,
Madison, Powell, Silver Bow**

<p>CARMEN SCIABICA <u>REGIONAL OMBUDSMAN</u> AREA IV AGENCY ON AGING 300 NORTH WILLSON AVENUE, SUITE 3008 BOZEMAN MT 59715 (406) 587-0965 OR (406) 438-7793 csciabica@rmdc.net</p>	<p>MARY FLEMING <u>LOCAL OMBUDSMAN</u> 1015 S. MONTANA BUTTE, MT 59703 (406) 782-5555 mfleming@swmads.org Serving Deer Lodge, Granite, Powell and Silver Bow Counties</p>	<p>CHERYL PETERSLIE <u>LOCAL OMBUDSMAN</u> 1015 S. MONTANA BUTTE, MT 59703 (406) 782-5555 cpeterslie@swmads.org Serving Beaverhead and Madison Counties</p>
--	--	--

**AREA VI AGENCY ON AGING
110 MAIN STREET, SUITE #5
POLSON, MT 59860
(406) 883-7284**

Serving the counties of: Lake, Lincoln, Mineral, and Sanders

<p>VANESSA FITCHETT <u>REGIONAL OMBUDSMAN</u> 141 FITCHETT ROAD PLAINS, MT 59859 (406) 741-5400 ombudsman@area6aging.org Serving Lake, Lincoln, Mineral and Sanders Counties</p>	<p>SHELLYE LEE <u>LOCAL OMBUDSMAN</u> 110 MAIN ST, SUITE #5 POLSON, MT 59860-2316 (406) 883-7284 ombudsman4@area6aging.org Serving Lake County</p>	<p>JULIE WHITE <u>LOCAL OMBUDSMAN</u> PO BOX 245 HOT SPRINGS, MT 59845 (406) 741-3647 ombudsman3@area6aging.org Serving Lincoln, Mineral and Sanders Counties</p>
--	---	--

**AREA VII AGENCY ON AGING
MISSOULA AGING SERVICES
337 STEPHENS
MISSOULA MT 59801
(406) 728-7682**

Serving Missoula and Ravalli Counties

VANESSA FITCHETT
REGIONAL OMBUDSMAN
141 FITCHETT ROAD
PLAINS, MT 59859
(406) 741-5400

ombudsman@area6aging.org

MARY DALTON
LOCAL OMBUDSMAN
337 STEPHENS AVENUE
MISSOULA, MT 59801
(406) 728-7682

mdalton@missoulaagingservices.org

Serving Missoula County

KATI AIKEN
LOCAL OMBUDSMAN
RAVALLI COUNTY COUNCIL
ON AGING
310 OLD CORVALLIS RD.
HAMILTON MT 59840
(406) 363-5690

kaiken@ravalliccoa.org

Serving Ravalli County

**AREA VIII AGENCY ON AGING
1801 BENEFIS COURT
GREAT FALLS, MT 59405
(406) 454-6990 OR 1-800-266-4190**

Serving Cascade County

CARMEN SCIABICA
REGIONAL OMBUDSMAN
AREA IV AGENCY ON AGING
300 NORTH WILLSON AVENUE,
SUITE 3008
BOZEMAN MT 59715
(406) 587-0965 OR (406) 438-7793

csciabica@rmdc.net

PAM ROATCH
LOCAL OMBUDSMAN
1801 BENEFIS COURT
GREAT FALLS, MT 59405
(406) 454-6990
1-800-266-4190

proatch@cascadecountymt.gov

Serving Cascade County

DEAN OSTRANDER
LOCAL OMBUDSMAN
1801 BENEFIS COURT
GREAT FALLS, MT 59405
(406) 454-6990
1-800-266-4190

dostrander@cascadecountymt.gov

Serving Cascade County

**AREA IX AGENCY ON AGING
40 11th STREET WEST SUITE 100
KALISPELL, MT 59901
(406) 758-5737**

Serving Flathead County

<p>VANESSA FITCHETT <u>REGIONAL OMBUDSMAN</u> 141 FITCHETT ROAD PLAINS, MT 59859 (406) 741-5400</p> <p>ombudsman@area6aging.org</p>	<p>SUSAN KUNDA <u>LOCAL OMBUDSMAN</u> PROGRAM MANAGER 40 11th STREET WEST SUITE 100 KALISPELL, MT 59901 (406) 758-5737</p> <p>skunda@flathead.mt.gov</p> <p>Serving Flathead County</p>	<p>TODD DAVIS <u>LOCAL OMBUDSMAN</u> 40 11th STREET WEST SUITE 100 KALISPELL, MT 59901 (406) 758-2472</p> <p>tdavis@flathead.mt.gov</p> <p>Serving Flathead County</p>
--	--	---

AREA X AGENCY ON AGING

*Listed under a group including Areas III and X
See numerically under Area III*