

  
**State & Regional LTC Ombudsmen**  
 Office on Aging- Senior & Long Term Care  
 Department of Public Health & Human Services  
 Helena, Montana

**State Long Term Care Ombudsman**  
**Kelly Moorese**, Interim  
 (406) 444-7781 OR 1-800-332-2272  
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**Kimme Evermann**  
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**OFFICE ON AGING/DPHHS**  
 PO BOX 4210  
 HELENA, MT 59604

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| <u>REGIONAL OMBUDSMAN</u>   | <u>COUNTIES SERVED</u>  |
|---|---|
| <b>Kelly Moorese</b> , Interim<br>PO BOX 4210<br>HELENA MT 59604<br>(406) 444-7781 OR 1-800-332-2272<br><a href="mailto:kmoorse@mt.gov">kmoorse@mt.gov</a>  | <b>AREA I AGENCY ON AGING</b><br><br>Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, Wibaux |
| <b>Karen Ulrickson</b> , Regional Ombudsman<br>PO BOX 417<br>FROMBERG, MT 59029<br>(406) 860-9993<br><a href="mailto:karen.ulrickson@gmail.com">karen.ulrickson@gmail.com</a>   | <b>AREA II AGENCY ON AGING</b><br><br>Big Horn, Carbon, Fergus, Golden Valley, Judith Basin, Musselshell, Petroleum, Stillwater, Sweetgrass, Wheatland, Yellowstone                               |
| <b>Kelly Moorese</b> , Interim<br>PO BOX 4210<br>HELENA MT 59604<br>(406) 444-7781 OR 1-800-332-2272<br><a href="mailto:kmoorse@mt.gov">kmoorse@mt.gov</a>  | <b>AREAS III &amp; X AGENCIES ON AGING</b><br><br>Blaine, Chouteau, Glacier, Hill, Liberty, Pondera, Teton, Toole   |
| <b>Carmen Sciabica</b> , Regional Ombudsman<br>AREA IV AGENCY ON AGING<br>300 NORTH WILLSON AVENUE, SUITE 3008<br>BOZEMAN MT 59715<br>(406) 587-0965 OR (406) 438-7793<br><a href="mailto:csciabica@rmdc.net">csciabica@rmdc.net</a>  | <b>AREAS IV &amp; V &amp; VIII AGENCIES ON AGING</b><br><br>Broadwater, Cascade, Gallatin, Jefferson, Lewis & Clark, Meagher, Park, Beaverhead, Deer Lodge, Granite, Madison, Powell, Silverbow   |
| <b>Vanessa Fitchett</b> , Regional Ombudsman<br>AREA VI AGENCY ON AGING<br>141 FITCHETT ROAD<br>PLAINS, MT 59859<br>(406) 741-5400<br><b>(406) 360-1640</b><br><a href="mailto:ombudsman@area6aging.org">ombudsman@area6aging.org</a> | <b>AREAS VI, VII, AND IX AGENCIES ON AGING</b><br><br>Lake, Lincoln, Mineral, Sanders, Flathead, Missoula, Ravalli  |

# Certified Regional / Local LTC Ombudsman & Designated Advocacy Assistants

Updated February 2018

## AREA I AGENCY ON AGING

PO BOX 1309  
GLENDDIVE, MT 59330  
(406) 377-3564

Serving the counties of: Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips, Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure, Valley, and Wibaux

**KELLY MOORSE**  
INTERIM  
PO BOX 4210  
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1-800-332-2272  
[kmoorse@mt.gov](mailto:kmoorse@mt.gov)

**IRINA PULSE**  
LOCAL OMBUDSMAN  
PO BOX 1309  
GLENDDIVE, MT 59330  
(406) 345-2124  
[i.pulse@aemt.org](mailto:i.pulse@aemt.org)

Serving Glendive Medical Center, the Eastern MT Veteran's Home and the counties of Daniels, Dawson, Garfield, McCone, Prairie, Richland, Roosevelt, Sheridan, and Wibaux

**DAVE SWOGGER**  
LOCAL OMBUDSMAN  
11 SOUTH 7<sup>TH</sup> STREET, STE 165  
MILES CITY MT 59301  
(406) 234-3935  
[d.swogger@aemt.org](mailto:d.swogger@aemt.org)

Serving counties of Carter, Custer, Fallon, Powder River and Rosebud

**GLENIA CHAPMAN**  
LOCAL OMBUDSMAN  
11 SOUTH 7<sup>TH</sup> STREET, STE 165  
MILES CITY MT 59301  
[g.chapman@aemt.org](mailto:g.chapman@aemt.org)  
(406) 234-3935

Serving Custer County

**HEATHER HANDRAN**  
LOCAL OMBUDSMAN  
PO BOX 1309  
GLENDDIVE, MT 59330  
(406) 345-2120  
[h.handran@aemt.org](mailto:h.handran@aemt.org)

Serving counties of Phillips and Valley

**AREA II AGENCY ON AGING**  
**PO BOX 127**  
**ROUNDUP, MT 59072**  
**(406) 323-1320 OR 1-800-551-3191**

**Serving the counties of: Big Horn, Carbon, Fergus, Golden Valley, Judith Basin,  
Musselshell, Petroleum, Stillwater, Sweet Grass, Wheatland and Yellowstone**

**KAREN ULRICKSON**  
REGIONAL OMBUDSMAN  
PO BOX 417  
FROMBERG, MT 59029  
(406) 860-9993  
[karen.ulrickson@gmail.com](mailto:karen.ulrickson@gmail.com)

**Serving the communities of west Billings & Laurel**

**NAN BLAIR**  
LOCAL OMBUDSMAN  
CSCS  
PO BOX 197  
JOLIET MT 59041  
(406) 426-8194  
[nblair\\_cscs@outlook.com](mailto:nblair_cscs@outlook.com)

**Serving Carbon and Stillwater Counties**

**NANCY FRY-MOLINE**  
LOCAL OMBUDSMAN  
FERGUS COUNTY COUNCIL ON AGING  
307 WATSON  
LEWISTOWN, MT 59457  
(406) 535-7486  
[nancy@fcco.net](mailto:nancy@fcco.net)

**Serving Fergus County**

**CHERYL DAVIS**  
LOCAL OMBUDSMAN  
PO BOX 127  
ROUNDUP, MT 59027  
(406) 794-2576  
[cheryldavismontana@gmail.com](mailto:cheryldavismontana@gmail.com)

**Serving the community of Billings Crow Agency,  
Hardin, Ashland**

**LINDA BAINTER**  
LOCAL OMBUDSMAN  
PO BOX 1731  
BIG TIMBER, MT 59011  
(406) 932-4875 OR (406) 930-1709  
[bainlynn\\_49@hotmail.com](mailto:bainlynn_49@hotmail.com)

**Serving Sweet Grass and Wheatland Counties**

**KERRI SCHEELER**  
LOCAL OMBUDSMAN  
FERGUS COUNTY COUNCIL ON AGING  
307 WATSON  
LEWISTOWN, MT 59457  
(406) 535-7486  
[kerri@fcco.net](mailto:kerri@fcco.net)

**Serving Fergus County**

**LAURA JOY BROCK**  
DESIGNATED ADVOCACY ASSISTANT  
BILLINGS, MT 59102  
1-800-551-3191  
[estskies2@yahoo.com](mailto:estskies2@yahoo.com)

**Serving St. John's, Billings**

**JONI SCHAFF**  
DESIGNATED ADVOCACY ASSISTANT  
PO BOX 5  
CUSTER, MT 59024  
(406) 861-1171  
[jschaff@bighorncountymt.gov](mailto:jschaff@bighorncountymt.gov)

**Serving the community of Hardin**

## **AREA III & X AGENCIES ON AGING**

**2 West Second Street  
HAVRE, MT 59501  
(406) 265-5464**

**Area III, Serving the Counties of: Blaine, Chouteau, Glacier,  
Liberty, Pondera, Teton, and Toole**

**Area X, Serving Hill County**

### **KELLY MOORSE**

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PO BOX 4210  
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(406) 444-7781  
1-800-332-2272  
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### **DAWNE STOKES**

LOCAL OMBUDSMAN  
300 N. VIRGINIA, SUITE 301  
CONRAD, MT 59425  
(406) 271-4191  
[arowhawk@3rivers.net](mailto:arowhawk@3rivers.net)  
**Serving Glacier, Liberty, Pondera, Teton and  
Toole Counties**

### **JOHN MELTON**

FRIENDLY VISITOR  
PO BOX 512  
CHESTER, MT 59522  
(406) 390-6032  
[Jcmelton2@hotmail.com](mailto:Jcmelton2@hotmail.com)  
**Serving Blaine, Chouteau, and Hill, County**

## **AREA IV AGENCY ON AGING**

**PO BOX 1717  
HELENA, MT 59624  
(406) 447-1680**

**Serving the counties of: Broadwater, Gallatin, Jefferson,  
Lewis & Clark, Meagher, Park**

### **CARMEN SCIABICA**

REGIONAL OMBUDSMAN  
AREA IV AGENCY ON AGING  
300 N WILLSON AVE, STE 3008  
BOZEMAN MT 59715  
(406) 587-0965 OR (406) 438-7793  
[csciabica@rmdc.net](mailto:csciabica@rmdc.net)

**Serving Broadwater, Gallatin, Jefferson, Lewis  
and Clark, Meagher, and Park Counties**

### **CHRISTINA FREESE**

LOCAL OMBUDSMAN  
AREA IV AGENCY ON AGING  
300 N WILLSON AVE, STE 3008  
BOZEMAN, MT 59715  
(406) 577-2428  
[cfreeze@rmdc.net](mailto:cfreeze@rmdc.net)

**Serving Gallatin and Meagher Counties**

## **AREA V AGENCY ON AGING**

**2103 HARRISON PO BOX 459**

**BUTTE, MT 59703**

**(406) 782-5555 Fax: (406) 782-5662**

**Serving the counties of: Beaverhead, Deer Lodge, Granite,  
Madison, Powell, Silver Bow**

### **CARMEN SCIABICA**

REGIONAL OMBUDSMAN

AREA IV AGENCY ON AGING

300 N WILLSON AVE, STE 3008

BOZEMAN MT 59715

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### **MARY FLEMING**

LOCAL OMBUDSMAN

2103 HARRISON

BUTTE, MT 59703

(406) 782-5555

[mfleming@swmads.org](mailto:mfleming@swmads.org)

**Serving Deer Lodge, Granite, Powell and Silver  
Bow Counties**

### **CHERYL PETERSLIE**

LOCAL OMBUDSMAN

2103 HARRISON

BUTTE, MT 59703

(406) 782-5555

[cpeterslie@swmads.org](mailto:cpeterslie@swmads.org)

**Serving Beaverhead and Madison Counties**

## **AREA VI AGENCY ON AGING**

**110 MAIN STREET, SUITE #5**

**POLSON, MT 59860**

**(406) 883-7284**

**Serving the counties of: Lake, Lincoln, Mineral, and Sanders**

### **VANESSA FITCHETT**

REGIONAL OMBUDSMAN

141 FITCHETT ROAD

PLAINS, MT 59859

(406) 741-5400

[ombudsman@area6aging.org](mailto:ombudsman@area6aging.org)

**Serving Lake, Lincoln, Mineral and Sanders  
Counties**

### **SHELLYE LEE**

LOCAL OMBUDSMAN

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[ombudsman4@area6aging.org](mailto:ombudsman4@area6aging.org)

**Serving Lake County**

### **JULIE WHITE**

LOCAL OMBUDSMAN

PO BOX 245

HOT SPRINGS, MT 59845

(406) 741-3647

[ombudsman3@area6aging.org](mailto:ombudsman3@area6aging.org)

**Serving Lincoln, Mineral and Sanders Counties**

**AREA VII AGENCY ON AGING**  
**MISSOULA AGING SERVICES**  
**337 STEPHENS**  
**MISSOULA MT 59801**  
**(406) 728-7682**

**Serving Missoula and Ravalli Counties**

**VANESSA FITCHETT**  
REGIONAL OMBUDSMAN  
141 FITCHETT ROAD  
PLAINS, MT 59859  
(406) 741-5400  
[ombudsman@area6aging.org](mailto:ombudsman@area6aging.org)

**MARY DALTON**  
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MISSOULA, MT 59801  
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**Serving Missoula County**

**KATI AIKEN**  
LOCAL OMBUDSMAN  
RAVALLI COUNTY COUNCIL ON AGING  
310 OLD CORVALLIS RD  
HAMILTON MT 59840  
(406) 363-5690  
[kaiken@ravalliccoa.org](mailto:kaiken@ravalliccoa.org)

**Serving Ravalli County**

**AREA VIII AGENCY ON AGING**  
**1801 BENEFIS COURT**  
**GREAT FALLS, MT 59405**  
**(406) 454-6990**

**Serving Cascade County**

**CARMEN SCIABICA**  
REGIONAL OMBUDSMAN  
AREA IV AGENCY ON AGING  
300 N WILLSON AVE, STE 3008  
BOZEMAN MT 59715  
(406) 587-0965 OR (406) 438-7793  
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**PAM ROATCH**  
LOCAL OMBUDSMAN  
1801 BENEFIS COURT  
GREAT FALLS, MT 59405  
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[proatch@cascadecountymt.gov](mailto:proatch@cascadecountymt.gov)

**Serving Cascade County**

**DEAN OSTRANDER**  
LOCAL OMBUDSMAN  
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[dostrander@cascadecountymt.gov](mailto:dostrander@cascadecountymt.gov)

**Serving Cascade County**

**AREA IX AGENCY ON AGING**

**40 11<sup>th</sup> STREET WEST SUITE 100**

**KALISPELL, MT 59901**

**(406) 758-5737**

**Serving Flathead County**

**VANESSA FITCHETT**  
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**SUSAN KUNDA**  
LOCAL OMBUDSMAN  
PROGRAM MANAGER  
40 11<sup>th</sup> STREET WEST SUITE 100  
KALISPELL, MT 59901  
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[skunda@flathead.mt.gov](mailto:skunda@flathead.mt.gov)

**Serving Flathead County**

**TODD DAVIS**  
LOCAL OMBUDSMAN  
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[tdavis@flathead.mt.gov](mailto:tdavis@flathead.mt.gov)

**Serving Flathead County**

**AREA X AGENCY ON AGING**

*Listed under a group including Areas III and X  
See numerically under Area III*