

**State & Regional
LTC Ombudsmen**

**OFFICE ON AGING-SENIOR & LONG TERM CARE
DEPT. OF PUBLIC HEALTH & HUMAN SERVICES
HELENA, MONTANA**

STATE LONG TERM CARE OMBUDSMAN

JERRY SORENSEN
STATE OMBUDSMAN
(406) 444-7785 OR 1-800-332-2272
JSORENSEN@MT.GOV

OFFICE ON AGING/DPHHS
PO BOX 4210
HELENA, MT 59604

ASSISTANT STATE LTC OMBUDSMAN

GLENNA KURNS
ASSISTANT STATE OMBUDSMAN
(406) 444-6995 OR 1-800-332-2272
GKURNS@MT.GOV

OFFICE ON AGING/DPHHS
PO BOX 4210
HELENA, MT 59604

COUNTIES SERVED

JERRY SORENSEN
INTERIM REGIONAL OMBUDSMAN
P.O. BOX 4210
HELENA MT 59604
(406) 444-7785 OR 1-800-332-2272
JSORENSEN@MT.GOV

AREA I AGENCY ON AGING
CARTER, CUSTER, DANIELS, DAWSON, FALLON,
GARFIELD, MCCONE, PHILLIPS, POWDER
RIVER, PRAIRIE, RICHLAND, ROOSEVELT,
ROSEBUD, SHERIDAN, TREASURE, VALLEY,
WIBAUX

TAMMY SCHISSLER
REGIONAL OMBUDSMAN
P.O. BOX 50095
BILLINGS, MT 59105
(406) 256-6568
TSCHISSLER@CHARTER.NET

AREA II AGENCY ON AGING
BIG HORN, CARBON, FERGUS, GOLDEN VALLEY,
JUDITH BASIN, MUSSELSHELL, PETROLEUM,
STILLWATER, SWEETGRASS, WHEATLAND,
YELLOWSTONE

JERRY SORENSEN
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P.O. BOX 4210
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(406) 444-7785 OR 1-800-332-2272
JSORENSEN@MT.GOV

AREAS III & X AGENCIES ON AGING
BLAINE, CHOUTEAU, GLACIER, HILL, LIBERTY,
PONDERA, TETON, TOOLE

ELLIOTT VAN ALLEN
REGIONAL OMBUDSMAN
AREA IV AGENCY ON AGING
300 NORTH WILLSON AVENUE, SUITE 3008
BOZEMAN MT 59715
(406) 587-0965 OR (406) 438-7793
EVANALLEN@RMDC.NET

AREAS IV & V & VIII AGENCIES ON AGING
BROADWATER, CASCADE, GALLATIN,
JEFFERSON, LEWIS & CLARK, MEAGHER,
PARK, BEAVERHEAD,
DEER LODGE, GRANITE, MADISON, POWELL,
SILVERBOW

VANESSA FITCHETT
REGIONAL OMBUDSMAN
AREA VI AGENCY ON AGING
141 FITCHETT ROAD
PLAINS, MT 59859
(406) 741-5400
OMBUDSMAN@AREA6AGING.ORG

AREAS VI, VII, AND IX AGENCIES ON AGING
LAKE, LINCOLN, MINERAL, SANDERS,
FLATHEAD, MISSOULA, RAVALLI

MAY 2017

**AREA I AGENCY ON AGING
PO BOX 1309
GLEN DIVE, MT 59330
(406) 377-3564**

**Serving the counties of: Carter, Custer, Daniels, Dawson, Fallon, Garfield, McCone, Phillips,
Powder River, Prairie, Richland, Roosevelt, Rosebud, Sheridan, Treasure,
Valley, and Wibaux**

<p>JERRY SORENSEN <u>INTERIM REGIONAL OMBUDSMAN</u> PO BOX 4210 HELENA MT 59604 (406) 444-7785 1-800-332-2272 jsorensen@mt.gov</p>	<p>CARMEN KING <u>LOCAL OMBUDSMAN</u> PO BOX 771 WOLF POINT MT 59201 (406) 650-0403 akfarm@wb.midrivers.com</p> <p>Serving Glendive Medical Center, the Eastern MT Veteran's Home and the counties of Daniels, Roosevelt, Sheridan, Phillips and Valley</p>	<p>DAVE SWOGGER <u>LOCAL OMBUDSMAN</u> 11 SOUTH 7TH STREET, STE 165 MILES CITY MT 59301 (406) 234-3935 d.swogger@aemt.org</p> <p>Serving counties of Carter, Custer, Fallon, Powder River and Rosebud</p>
<p>GLENIA CHAPMAN <u>LOCAL OMBUDSMAN</u> 11 SOUTH 7TH STREET, STE 165 MILES CITY MT 59301 (406) 234-3935 g.chapman@aemt.org</p> <p>Serving Custer County</p>	<p>IRINA PULSE <u>LOCAL OMBUDSMAN</u> PO BOX 1309 GLEN DIVE, MT 59330 (406) 377-3564 i.pulse@aemt.org</p> <p>Serving Garfield, McCone, Prairie, Richland and Wibaux counties and The Heritage in Glendive</p>	

**AREA II AGENCY ON AGING
PO BOX 127
ROUNDUP, MT 59072
(406) 323-1320 OR 1-800-551-3191**

**Serving the counties of: Big Horn, Carbon, Fergus, Golden Valley, Judith Basin,
Musselshell, Petroleum, Stillwater, Sweet Grass, Wheatland and Yellowstone**

<p>TAMMY SCHISSLER <u>REGIONAL OMBUDSMAN</u> P.O. BOX 50095 BILLINGS, MT 59105 (406) 256-6568 tschissler@charter.net</p> <p>Serving the Billings Community and Big Horn and Musselshell Counties and the community of Ashland</p>	<p>CHERYL MANKLE <u>DESIGNATED ADVOCACY ASSISTANT</u> BILLINGS, MT 59102 1-800-551-3191 ccmankle65@gmail.com</p> <p>Serving the community of Billings</p>	<p>LAURA JOY BROCK <u>DESIGNATED ADVOCACY ASSISTANT</u> BILLINGS, MT 59102 1-800-551-3191 estskies2@yahoo.com</p> <p>Serving St. John's, Billings</p>
<p>CHERYL DAVIS <u>LOCAL OMBUDSMAN</u> PO BOX 50968 BILLINGS MT 59105 (406) 794-2576</p> <p>cheryldavismontana@gmail.com</p> <p>Serving the community of Billings</p>	<p>LINDA BANTER <u>LOCAL OMBUDSMAN</u> PO BOX 1731 BIG TIMBER, MT 59011 (406) 932-4875 OR (406) 930-1709</p> <p>bainlynn_49@hotmail.com</p> <p>Serving Sweet Grass and Wheatland Counties</p>	<p>KAREN ULRICKSON <u>LOCAL OMBUDSMAN</u> CSCS PO BOX 197 JOLIET, MT 59401 (406) 962-3800</p> <p>Getaklu02@yahoo.com</p> <p>Serving the Laurel Community and Carbon and Stillwater Counties</p>
<p>NANCY FRY-MOLINE <u>LOCAL OMBUDSMAN</u> FERGUS COUNTY COUNCIL ON AGING 307 WATSON LEWISTOWN, MT 59457 (406) 535-7486</p> <p>nancy@fcco.net</p> <p>Serving Fergus County</p>	<p>KERRI SMITH <u>LOCAL OMBUDSMAN</u> FERGUS COUNTY COUNCIL ON AGING 307 WATSON LEWISTOWN, MT 59457 (406) 535-7486</p> <p>kerrif@fcco.net</p> <p>Serving Fergus County</p>	<p>JONI SCHAFF <u>DESIGNATED ADVOCACY ASSISTANT</u> PO BOX 5 CUSTER, MT 59024 (406) 861-1171</p> <p>jschaff@bighorncountymt.gov</p> <p>Serving the community of Hardin</p>

AREA III & X AGENCIES ON AGING
2 West Second Street
HAVRE, MT 59501
(406) 265-5464

**Area III, Serving the Counties of: Blaine, Chouteau, Glacier,
 Liberty, Pondera, Teton, and Toole**

Area X, Serving Hill County

<p>JERRY SORENSEN <u>INTERIM REGIONAL OMBUDSMAN</u> PO BOX 4210 HELENA MT 59604 (406) 444-7785 1-800-332-2272 jsorensen@mt.gov</p>	<p>DAWNE STOKES <u>LOCAL OMBUDSMAN</u> 300 N. VIRGINIA, SUITE 301 CONRAD, MT 59425 (406) 271-4191 arowhawk@3rivers.net Serving Blaine, Chouteau, Hill, Glacier, Liberty, Pondera, Teton, and Toole Counties</p>
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AREA IV AGENCY ON AGING
PO BOX 1717
HELENA, MT 59624
(406) 447-1680

**Serving the counties of: Broadwater, Gallatin, Jefferson,
 Lewis & Clark, Meagher, Park**

<p>ELLIOTT VAN ALLEN <u>REGIONAL OMBUDSMAN</u> AREA IV AGENCY ON AGING 300 NORTH WILLSON, STE 3008 BOZEMAN MT 59715 (406) 587-0965 OR (406) 438-7793 evanallen@rmdc.net Serving Broadwater, Gallatin, Jefferson, Lewis and Clark, Meagher, and Park Counties</p>	<p>SANDY TRACY <u>DESIGNATED ADVOCACY ASSISTANT</u> AREA IV AGENCY ON AGING PO BOX 1717 HELENA, MT 59624 (406) 457-7349 stracy@rmdc.net Serving Broadwater, Lewis and Clark, Jefferson and Meagher Counties</p>	<p>PAMELA COOPER <u>LOCAL OMBUDSMAN</u> AREA IV AGENCY ON AGING 300 NORTH WILLSON, STE 3008 BOZEMAN MT 59715 (406) 581-6309 pcooper@rmdc.net Serving Gallatin County</p>
<p>SAMANTHA HESTER <u>DESIGNATED ADVOCACY ASSISTANT</u> AREA IV AGENCY ON AGING 300 NORTH WILLSON, STE 3008 BOZEMAN MT 59715 shester@rmdc.net Serving Gallatin County</p>		

**AREA V AGENCY ON AGING
1015 S. MONTANA PO BOX 459
BUTTE, MT 59703
(406) 782-5555**

**Serving the counties of: Beaverhead, Deer Lodge, Granite,
Madison, Powell, Silver Bow**

<p>ELLIOTT VAN ALLEN <u>REGIONAL OMBUDSMAN</u> AREA IV AGENCY ON AGING 300 NORTH WILLSON, STE 3008 BOZEMAN MT 59715 (406) 587-0965 OR (406) 438-7793</p> <p>evanallen@rmdc.net</p>	<p>MARY FLEMING <u>LOCAL OMBUDSMAN</u> 1015 S. MONTANA BUTTE, MT 59703 (406) 782-5555</p> <p>mfleming@swmads.org</p> <p>Serving Deer Lodge, Granite, Powell and Silver Bow Counties</p>	<p>CHERYL PETERSLIE <u>LOCAL OMBUDSMAN</u> 1015 S. MONTANA BUTTE, MT 59703 (406) 782-5555</p> <p>cpeterslie@swmads.org</p> <p>Serving Beaverhead and Madison Counties</p>
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**AREA VI AGENCY ON AGING
110 MAIN STREET, SUITE #5
POLSON, MT 59860
(406) 883-7284**

Serving the counties of: Lake, Lincoln, Mineral, and Sanders

<p>VANESSA FITCHETT <u>REGIONAL OMBUDSMAN</u> 141 FITCHETT ROAD PLAINS, MT 59859 (406) 741-5400</p> <p>ombudsman@area6aging.org</p> <p>Serving Lake, Lincoln, Mineral and Sanders Counties</p>	<p>SHELLYE LEE <u>LOCAL OMBUDSMAN</u> 110 MAIN ST, SUITE #5 POLSON, MT 59860-2316 (406) 883-7284</p> <p>ombudsman4@area6aging.org</p> <p>Serving Lake County</p>	<p>JULIE WHITE <u>LOCAL OMBUDSMAN</u> PO BOX 245 HOT SPRINGS, MT 59845 (406) 741-3647</p> <p>ombudsman3@area6aging.org</p> <p>Serving Lincoln, Mineral and Sanders Counties</p>
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**AREA VII AGENCY ON AGING
MISSOULA AGING SERVICES
337 STEPHENS
MISSOULA MT 59801
(406) 728-7682**

Serving Missoula and Ravalli Counties

<p>VANESSA FITCHETT <u>REGIONAL OMBUDSMAN</u> 141 FITCHETT ROAD PLAINS, MT 59859 (406) 741-5400</p> <p>ombudsman@area6aging.org</p>	<p>MARY DALTON <u>LOCAL OMBUDSMAN</u> 337 STEPHENS AVENUE MISSOULA, MT 59801 (406) 728-7682</p> <p>mdalton@missoulaagingservices.org</p> <p>Serving Missoula County</p>	<p>KATI AIKEN <u>LOCAL OMBUDSMAN</u> RAVALLI COUNTY COUNCIL ON AGING 310 OLD CORVALLIS RD. HAMILTON MT 59840 (406) 363-5690</p> <p>kaiken@ravalliccoa.org</p> <p>Serving Ravalli County</p>
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**AREA VIII AGENCY ON AGING
1801 BENEFIS COURT
GREAT FALLS, MT 59405
(406) 454-6990 OR 1-800-266-4190**

Serving Cascade County

<p>ELLIOTT VAN ALLEN <u>REGIONAL OMBUDSMAN</u> AREA IV AGENCY ON AGING 300 NORTH WILLSON, STE 3008 BOZEMAN MT 59715 (406) 587-0965 OR (406) 438-7793</p> <p>evanallen@rmdc.net</p>	<p>PAM ROATCH <u>LOCAL OMBUDSMAN</u> 1801 BENEFIS COURT GREAT FALLS, MT 59405 (406) 454-6990 1-800-266-4190</p> <p>proatch@cascadecountymt.gov</p> <p>Serving Cascade County</p>	<p>DEAN OSTRANDER <u>LOCAL OMBUDSMAN</u> 1801 BENEFIS COURT GREAT FALLS, MT 59405 (406) 454-6990 1-800-266-4190</p> <p>dostrander@cascadecountymt.gov</p> <p>Serving Cascade County</p>
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**AREA IX AGENCY ON AGING
40 11th STREET WEST SUITE 100
KALISPELL, MT 59901
(406) 758-5737**

Serving Flathead County

VANESSA FITCHETT
REGIONAL OMBUDSMAN
141 FITCHETT ROAD
PLAINS, MT 59859
(406) 741-5400

ombudsman@area6aging.org

SUSAN KUNDA
LOCAL OMBUDSMAN
PROGRAM MANAGER
40 11th STREET WEST SUITE 100
KALISPELL, MT 59901
(406) 758-5737

skunda@flathead.mt.gov

Serving Flathead County

TODD DAVIS
LOCAL OMBUDSMAN
40 11th STREET WEST SUITE 100
KALISPELL, MT 59901
(406) 758-2472

tdavis@flathead.mt.gov

Serving Flathead County

AREA X AGENCY ON AGING

*Listed under a group including Areas III and X
See numerically under Area III*