

Child Support Services Division (CSSD) Billings Office

Phone: 1 (800) 346-5437 Fax: 1 (406) 444-9629

Make a payment

Child Support Payments or CSSD PO Box 8001 Helena, Montana 59604

Return documents

CSSD Central Mail Unit PO Box 202943 Helena, MT 59620-2943

CSSD Application for Services is now

CSSD Enrollment for Services

See FAQ below.

For general information, such as your case number or the name of your investigator please call or email the administrative staff below, they will be happy to help.

If you know your investigator please contact them directly, see investigator list below.

Administrative Staff	Extension#	E-mail
Kim Starr	0032	Kimberly.Starr@mt.gov
Dianna Miller	1057	dmiller@mt.gov
Karen Ray	0033	Karen.Ray@mt.gov

Usually, questions can be answered by email. Questions regarding sensitive case information will be answered by phone.

Investigator	Extension#	E-mail
Elaine Alvarado	1048	EAlvarado@mt.gov
Holli Boysun	1049	HBoysun@mt.gov
Becky Braley	1058	Rebecca.Nelson@mt.gov
Scott Campbell	1050	SCampbell2@mt.gov
Susan Davis	1051	sdavis@mt.gov
Nicci Fisher	1052	Nicole.Fisher@mt.gov
Tawnya Galland	1053	TGalland@mt.gov
Nicole Holman	1054	Nicole.Holman@mt.gov
Michael Hughson	1055	MHughson@mt.gov
Dannielle Ingraham	1056	Dannielle.Ingraham@mt.gov
Denise O'Reilly	1059	doreilly@mt.gov
Allison Pizzolato	1061	apizzolato@mt.gov
Courtney Puderbaugh	1062	CPuderbaugh@mt.gov
Susan Rapkoch	1063	SSzczepanski@mt.gov
Vaughn Rohrdanz	1064	VRohrdanz@mt.gov
Dan Sciuchetti	1065	DSciuchetti@mt.gov
April Stark	0391	April.Stark@mt.gov
Steve Stringari	1067	sstringari@mt.gov
Cathy Tucker	1069	CTucker2@mt.gov

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Thank you for your patience as this is changed throughout our system.

FAQ:

How do I know my enrollment for services has been received?

As part of the case opening process a letter is sent to the custodian and the non-custodial parent.

How long does it take to open the case?

CSSD's goal is to have the case open within 10 calendar days of receipt. Federal regulation allows for 20 calendar days from receipt to open a case [45 CFR 303.2 (b)].

Can I go to the local office and turn in an enrollment for services?

An enrollment for services can be dropped off at **any** Child Support Services Office, no matter where you live in Montana. CSSD Offices are located in Billings, Butte, Great Falls, Helena, and Missoula.

I am having problems with the online enrollment for services can someone walk me through the process?

For help with the online enrollment for services, refer to administrative contacts below.

Administrative Staff	Extension#	E-mail
Kim Starr	0032	Kimberly.Starr@mt.gov
Dianna Miller	1057	dmiller@mt.gov
Rose Frishkorn	1091	Roseanna.Frishkorn@mt.gov
Karen Ray	0033	Karen.Ray@mt.gov
Sandy Girdler	1074	sandra.girdler@mt.gov
Lorrie Tracy	1088	Lorrie.Tracy@mt.gov
Carmen Cappis	1030	ccappis@mt.gov
Christine Caye	1141	Christine.Caye@mt.gov
Megan King	1099	Megan.King@mt.gov
Roseanna Peters	1082	RPeters@mt.gov
Sandy Hillman	1108	Sandra.Hillman@mt.gov