

# Care/Case Management Model CoverSheet

Program Name: Continuum of Services - Sunburst

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## Population Focus:

Adults with diagnoses that are SDMI

## Program Objectives:

Provide more comprehensive, best practice services to adults with SDMI in a manner that is based upon their level of service needs which will result in reduced expenditures for AMDD

## Program Description:

Utilizing the Level of Intensity instrument implemented by AMDD, individuals would be classified into 4 tiers based upon acuity of service needs. Level 4 would be PACT Level, Level 3 Step Down, Level 2 Service Coordination/Case Management and Level 1 Service Brokerage/Care Coordination

## Required Care/Case Management Staff:

Level 4Pact - Standards exist

Level 3 Step Down Team: 1 Service Coordinator/Case Manager, 1 Med Assistant/CNA, 1 CBPRS, .125 Med Provider, .125 Therapist for 20 clients

Level 2 Service Coordinator/Case Manager - one staff for up to 25 clients

Level 1 Care Coordination/Brokering of Services one staff for 50 clients

## Program Demographics

**Monthly member count:** Dependent upon level of services, Level 4 current count, Level 3 - 20 per team - Level 2 - one staff for 25 clients, Level 1 - one staff for 50 clients

**Average monthly program cost per member:** Level 4 Current rate, Level 3 \$ 1,133.70 per month, Level 2 current rate,

**Average monthly total benefit cost per population member:** Matrix to follow in full proposal

**Monthly provider count:** Level 3 - 20 per team, Level 2 20-25 per Service Coordinator/Case Manager, Level 1 1 staff 50 clients

**Average # of members per provider:** Level 3 - 15 to 20, Level 2 - up to 24,

Level 1

Average monthly provider program revenue: Uncertain at present,  
dependent upon number of teams and level of service delivery

## Program Measurements

Current AMDD LOI instrument, or DLA - 20, other instruments as mutually  
determined by provider and department