

TARGETED CASE MANAGEMENT

PRESENTED BY DEPARTMENT OF PUBLIC HEALTH
AND HUMAN SERVICES



INTRODUCTIONS

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WHAT IS TARGETED CASE MANAGEMENT?

Targeted Case Management includes services that assist eligible individuals to gain access to needed medical, social, educational, and other services.

Targeted Case Management is comprehensive and includes four components:

- Assessment of an individual
- Development of a care plan
- Referral to services
- Monitoring activities



Source: 42 CFR 440.169(d)

WHAT IS TARGETED CASE MANAGEMENT?

ASSESSMENT:

Comprehensive assessment and periodic reassessment of member's needs to determine the need for any medical, educational, social, or other services. These assessment activities include the following:

Taking member history.

Identifying the needs of the member and completing related documentation.

Gathering information from other sources, such as family members, medical providers, social workers, and educators (if necessary) to form a complete assessment of the eligible member.



WHAT IS TARGETED CASE MANAGEMENT?

DEVELOPMENT OF CARE PLAN:

Development (and periodic revision) of a specific care plan based on the information collected through the assessment and includes the following:

Specifies the goals and actions to address the medical, social, educational, and other services needed by the eligible member.

Includes activities such as ensuring the active participation of the eligible member and working with the member (or the member's authorized health care decision maker) and others to develop those goals.

Identifies a course of action to respond to the assessed needs of the eligible member.



WHAT IS TARGETED CASE MANAGEMENT?

REFERRAL:

Referral and related activities (such as scheduling appointments for the member) to help the eligible member obtain needed services, including activities that help link the member with medical, social, and educational providers or other programs and services that are capable of providing needed services to address identified needs and achieve goals specified in the care plan.



WHAT IS TARGETED CASE MANAGEMENT?

MONITORING:

Monitoring and follow-up activities, including activities and contacts that are necessary to ensure that the care plan is effectively implemented and adequately addresses the needs of the eligible member. These activities and contacts may be with the member, family members, service providers, or other entities or individuals and conducted as frequently as necessary.

This includes at least one annual monitoring to help determine whether the following conditions are met:

Services are being furnished in accordance with the member's care plan.

Services in the care plan are adequate.

There are changes in the needs or status of the eligible member. Monitoring and follow-up activities include making necessary adjustments in the care plan and service arrangements with providers.



TARGET POPULATION – YOUTH WITH SEVERE EMOTIONAL DISTURBANCES

*Administered by the
Children's Mental
Health Bureau*

ELIGIBILITY REQUIREMENTS

- Youth over 6 must have a Severe Emotional Disturbance with functional impairment resulting from the impairment for a period of at least 6 months.
- Youth under 6 must exhibit a severe behavioral abnormality that cannot be attributed to intellectual, sensory, or health factors and results in significant impairment in functioning for a period of at least 6 months.
- For further details, refer to the Children's Mental Health Bureau Medicaid Services Provider Manual located at:

<https://dphhs.mt.gov/dsd/CMB/Manuals>



TARGET POPULATION – YOUTH WITH SEVERE EMOTIONAL DISTURBANCES

*Administered by the
Children's Mental
Health Bureau*

PROGRAM OBJECTIVES

Assisting youth with severe emotional disturbance in gaining access to needed medical, social, educational, and other services to youth and families to mitigate and improve mental health symptoms of the youth.

REIMBURSEMENT METHODOLOGY

Fee for Service billed in 15 minute units.

PROVIDER REQUIREMENTS

Licensed Mental Health Center.



TARGET POPULATION – YOUTH AND ADULTS WITH SUBSTANCE USE DISORDERS

*Administered by the
Addictive and Mental
Disorders Division*

ELIGIBILITY REQUIREMENTS

- Youth who are 20 years of age or younger with a diagnosis of substance dependency or substance abuse.
- Adults who are 21 years of age or older with a diagnosis of substance dependency.
- For further details, refer to the Addictive and Mental Disorders Division (AMDD), Medicaid Services Provider Manual for Substance Use Disorder and Adult Mental Health located at:

<https://dphhs.mt.gov/amdd.aspx>



Source: ARM 37.86.4002 Targeted Case Management Services for Substance Use Disorders, Eligibility

TARGET POPULATION – YOUTH AND ADULTS WITH SUBSTANCE USE DISORDERS

*Administered by the
Addictive and Mental
Disorders Division*

PROGRAM OBJECTIVES

Assisting youth and adults with substance use disorders in gaining access to needed medical, social, educational, and other services.

REIMBURSEMENT METHODOLOGY

Fee for Service billed in 15 minute units.

PROVIDER REQUIREMENTS

State-approved Substance Use Disorder Provider.



TARGET POPULATION – ADULTS WITH SEVERE AND DISABLING MENTAL ILLNESS

*Administered by the
Addictive and Mental
Disorders Division*

ELIGIBILITY REQUIREMENTS

- 18 years of age or older
- Presently or at any time in the past 12 months had a qualifying Severe Disabling Mental Illness (SDMI) diagnosis
- The SDMI diagnosis has interfered with the member's functioning and has resulted in significant difficulty in community living without supportive treatment or services of a long-term or indefinite duration
- For further details, refer to the AMDD, Medicaid Services Provider Manual for Substance Use Disorder and Adult Mental Health located at: <https://dphhs.mt.gov/amdd.aspx>



Source: AMDD Medicaid Services Provider Manual for Substance Use Disorder and Adult Mental Health <https://dphhs.mt.gov/amdd>

TARGET POPULATION – ADULTS WITH SEVERE AND DISABLING MENTAL ILLNESS

*Administered by the
Addictive and Mental
Disorders Division*

PROGRAM OBJECTIVES

Assisting adults with SDMI in gaining access to needed medical, social, educational, and other services.

REIMBURSEMENT METHODOLOGY

Fee for Service billed in 15 minute units.

PROVIDER REQUIREMENTS

Licensed Mental Health Center.



TARGET POPULATION – HIGH RISK PREGNANT WOMEN

*Administered by the
Health Resources
Division*

ELIGIBILITY REQUIREMENTS

- Member is eligible, including presumptive eligibility and pregnancy is considered high risk:
- A pregnancy is of high risk if the member meets one of the following:
 - Is age 17 or younger
 - Has medical factors which indicate the potential for a poor pregnancy outcome
 - Abuses alcohol, tobacco, or drugs
 - Has someone in the member's immediate environment who abuses alcohol, tobacco, or drugs
 - Is currently in an abusive relationship
 - Is homeless
 - Has had greater than three residences during pregnancy



Source: ARM 37.86.3402 Targeted Case Management Services for High Risk Pregnant Women

TARGET POPULATION – HIGH RISK PREGNANT WOMEN

*Administered by the
Health Resources
Division*

ELIGIBILITY REQUIREMENTS (cont'd)

- Or demonstrates an inability to obtain necessary resources and services and the person meets **three** of the following criteria:
 - Has a history of physical or sexual abuse
 - Has no support system or involvement of a spouse or other supporting person
 - Has not had a dental cleaning in the last year;
 - Is not educated beyond the 12th grade level or does not have a GED
 - Has a physical disability or mental impairment;
 - Has had no prenatal care before or during the first 20 weeks of gestation
 - Is a refugee or a migrant worker
 - Is age 18 or 19
 - Is over the age of 35
 - Has limited English proficiency



Source: ARM 37.86.3402 Targeted Case Management Services for High Risk Pregnant Women

TARGET POPULATION – HIGH RISK PREGNANT WOMEN

*Administered by the
Health Resources
Division*

PROGRAM OBJECTIVES

Assisting high risk pregnant women in gaining access to needed medical, social, educational, and other services.

REIMBURSEMENT METHODOLOGY

Fee for Service billed in 15 minute units.

PROVIDER REQUIREMENTS

Must meet team professional and experience requirements listed in ARM 37.86.3410.



TARGET POPULATION – CHILDREN AND YOUTH WITH SPECIAL HEALTHCARE NEEDS

*Administered by the
Health Resources
Division*

ELIGIBILITY REQUIREMENTS

- Member is eligible for Medicaid (including presumptive eligibility) and member meets one of the requirements in list (a) or (b) **and** one of the requirements from list (c).

(a) The child is under the age of one and meets one of the following:

- Was born to a mother who abused drugs or alcohol during her pregnancy
- Was born prior to 37 weeks gestation
- Was born at a birth weight of less than 2500 grams
- The department has care and placement authority, a voluntary services agreement, an in-home service agreement or a voluntary placement agreement with the parent/guardians.



Source: ARM 37.86.3902 Targeted Case Management Services for Children with Special Health Care Needs, Eligibility

TARGET POPULATION – CHILDREN AND YOUTH WITH SPECIAL HEALTHCARE NEEDS

*Administered by the
Health Resources
Division*

ELIGIBILITY REQUIREMENTS (cont'd)

(b) The child is birth through 18 years of age and meets one of the following:

- Is infected with the human immunodeficiency virus (HIV), as determined by a positive HIV antibody or antigen test, or who has a diagnosis of HIV disease or AIDS
- Has been diagnosed with a congenital heart condition
- Has been diagnosed with a neurological disorder or brain injury
- Has been diagnosed with a condition that requires use of a ventilator
- Has been diagnosed with a condition that causes paraplegia or quadriplegia
- Has been diagnosed with another chronic physical health condition that is expected to last at least 12 months and causes difficulty performing activities of daily living
- Has been diagnosed with failure to thrive in the past year.



TARGET POPULATION – CHILDREN AND YOUTH WITH SPECIAL HEALTHCARE NEEDS

*Administered by the
Health Resources
Division*

ELIGIBILITY REQUIREMENTS (cont'd)

(c) The child is at high risk for medical compromise due to one of the following:

- Failure to take advantage of necessary health care services
- Noncompliance with their prescribed medication regime
- An inability to coordinate multiple medical, social, and other services.



TARGET POPULATION – CHILDREN AND YOUTH WITH SPECIAL HEALTHCARE NEEDS

*Administered by the
Health Resources
Division*

PROGRAM OBJECTIVES

Assisting children with special healthcare needs and their families in gaining access to needed medical, social, educational, and other services.

REIMBURSEMENT METHODOLOGY

Fee for Service billed in 15 minute units.

PROVIDER REQUIREMENTS

Must meet team professional and experience requirements listed in ARM 37.86.3906.



TARGET POPULATION – INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES

*Administered by the
Developmental
Services Division*

ELIGIBILITY REQUIREMENTS

Individuals with developmental disabilities enrolled in the 0208 1915(c) Waiver or individuals eligible for DDP-administered services who are age 16 years and over residing in the State of Montana. The target group excludes individuals who reside in a Medicaid-certified Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) or nursing facility, except for the time-period required to assist in transition to community services.



Source: ARM 37.86.3902 Targeted Case Management Services for Children with Special Health Care Needs, Eligibility

TARGET POPULATION – INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES

*Administered by the
Developmental
Services Division*

PROGRAM OBJECTIVES

Assisting individuals with developmental disabilities and their families in gaining access to needed medical, social, educational, and other services.

REIMBURSEMENT METHODOLOGY

Per member per month reimbursement.

PROVIDER REQUIREMENTS

A case manager must be employed by the Department's Developmental Disability Program or a case management provider contracting with the DDP.



QUESTIONS

