

Care/Case Management Model Cover Sheet

Program Name: Targeted Case Management for SUD

Population Focus: Adults and youth who meet medical necessity criteria for Substance Use Disorder (SUD) which includes a range of medium and severe substance use disorder diagnoses. Services are available statewide.

Program Objectives: Assisting adults and youth with SUD in gaining access to needed medical, social, educational, and other services to adults and families to mitigate and improve SUD symptoms of the adult or youth.

Program Description: Case management services include assessment, determination of need, development and periodic revision of a specific care plan, referral and related activities, and monitoring and follow-up activities.

Required Care/Case Management Staff: Services are provided by a State-Approved Substance Use Disorder program. Minimum qualifications for a case manager are a bachelor's degree in a human services field with at least one year of full-time experience serving people with SUD. Individuals with other educational backgrounds who, as providers, consumers, or advocates of mental health services have developed the necessary skills, may also be employed as SUD case managers.

TCM providers also must employ a program supervisor, experienced in providing services to individuals with a mental illness. The program supervisor shall meet with each intensive case manager, either individually or in a group meeting, at least every 30 days. Individual supervision of case managers must be offered by the mental health center as needed and may be initiated by either the case manager or the supervisor.

Program Measurements

SUD TCM is a State-Approved Chemical Dependency Center service. Unlike Mental Health Centers, per ARM 37.106.1919, SUD TCM providers are not required to implement and maintain an active quality assessment program using information collected to make improvements in the chemical dependency center's policies, procedures and services in Rule. Provisions for Quality Assurance are included in the State-Approval Contract required for enrollment with Montana Medicaid.

ARM and CMS CFR References

Title 37, chapter 86, subchapter 33 and 40; and

Title 37, chapter 27, rule 902.

CFR 440.169, CFR 42.441.18

Section 1903(c) of the Act (Code of Federal Regulations (CFR 42.441.18(c) and 42.441.17(4)).