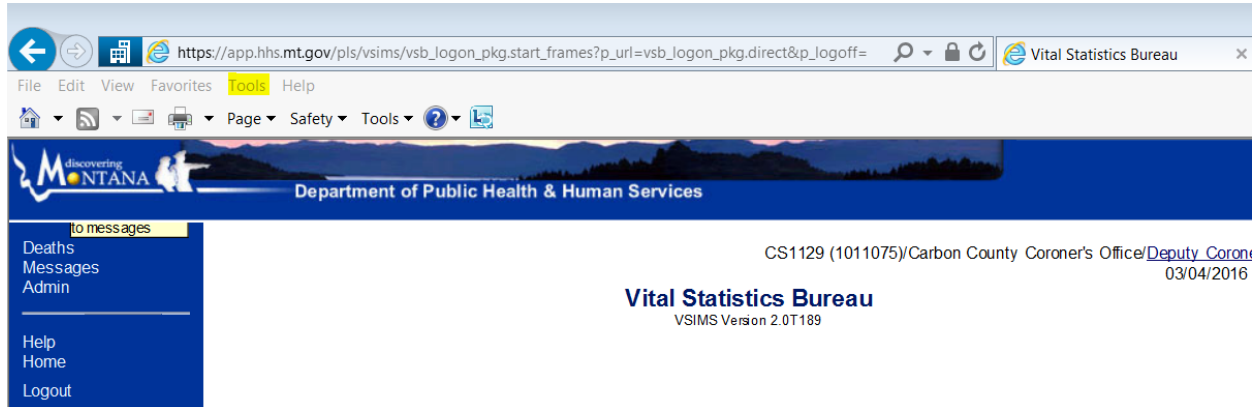
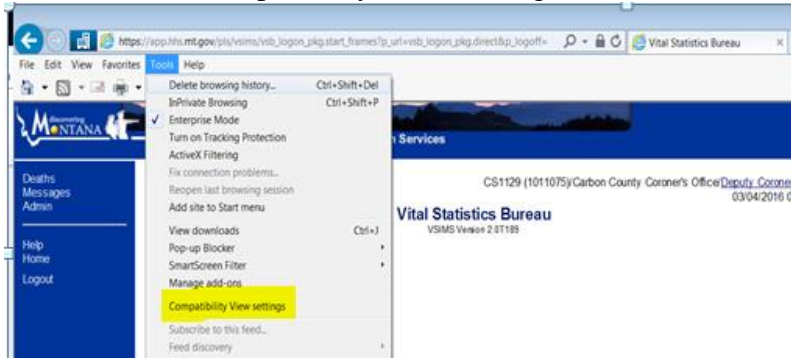


Troubleshooting Tips

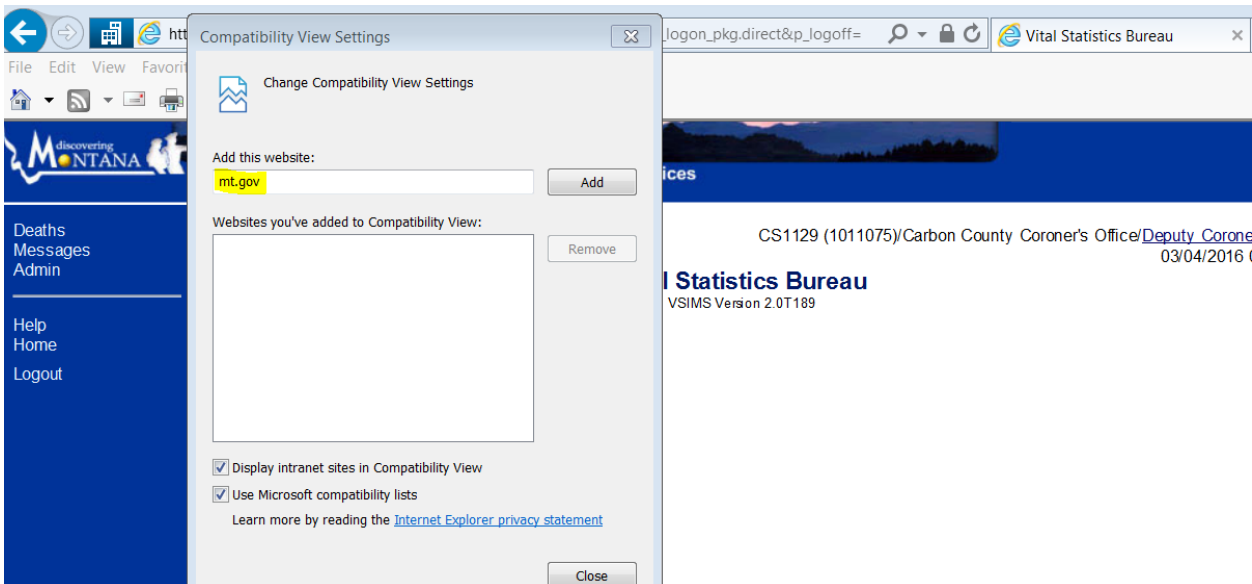
If you are signed into the system and aren't able to click on the **DEATHS** link on the left hand side, it could be a compatibility problem. A possible fix to the issue would be to start by going to Tools on the Menu Bar.



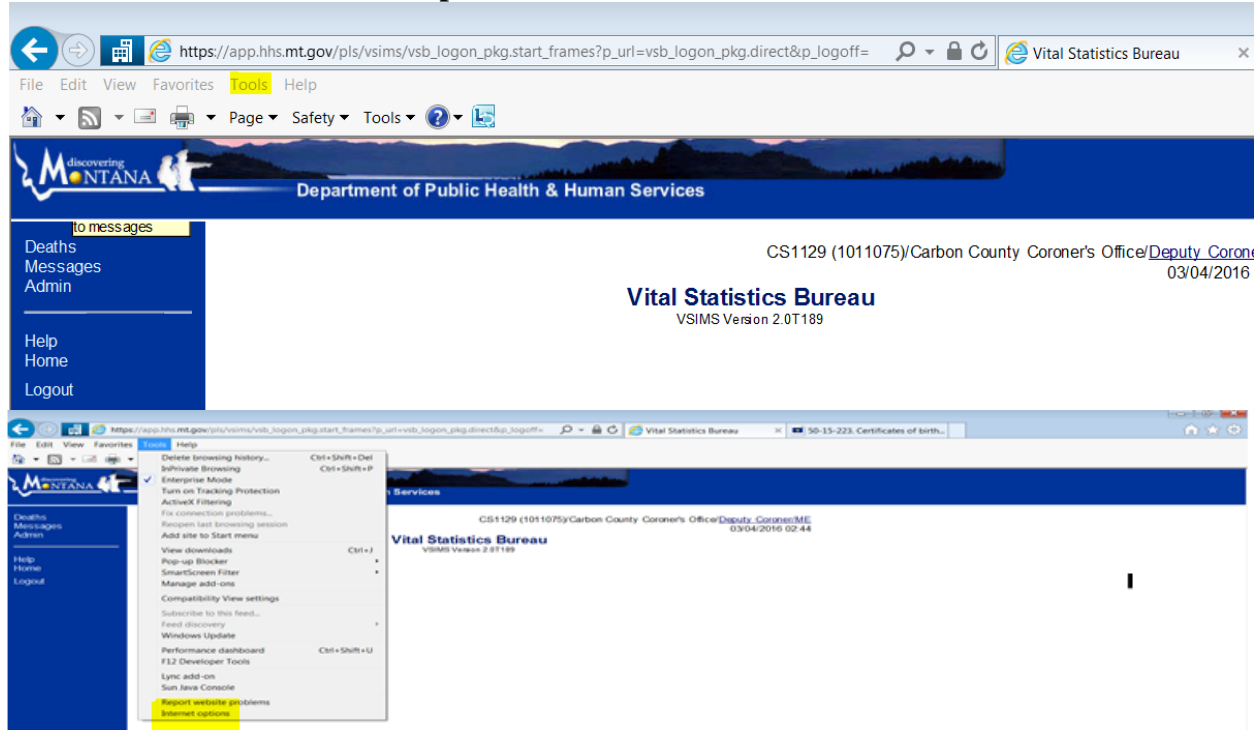
Then Click on Compatibility View Settings



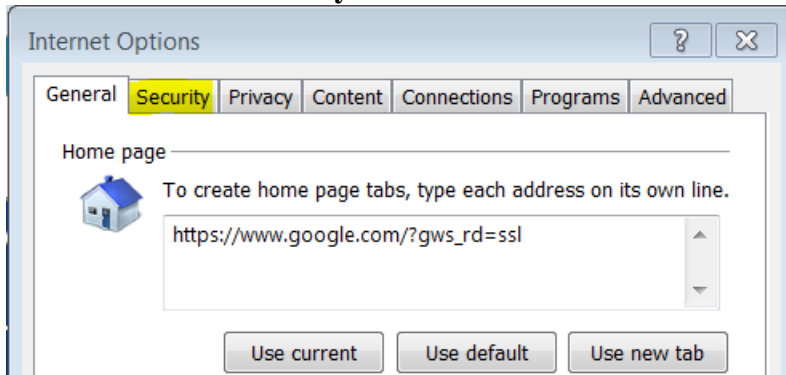
Then type in **mt.gov** in the top box and click on the **Add** button to add it to the bottom box. Then click the **close** button.



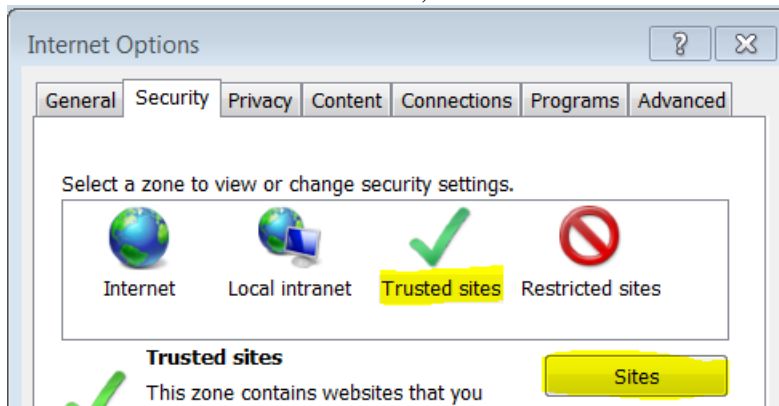
If you continue to have problems then try adding the website to **Trusted Sites**. First click on **Tools**...Then click on **Internet Options**



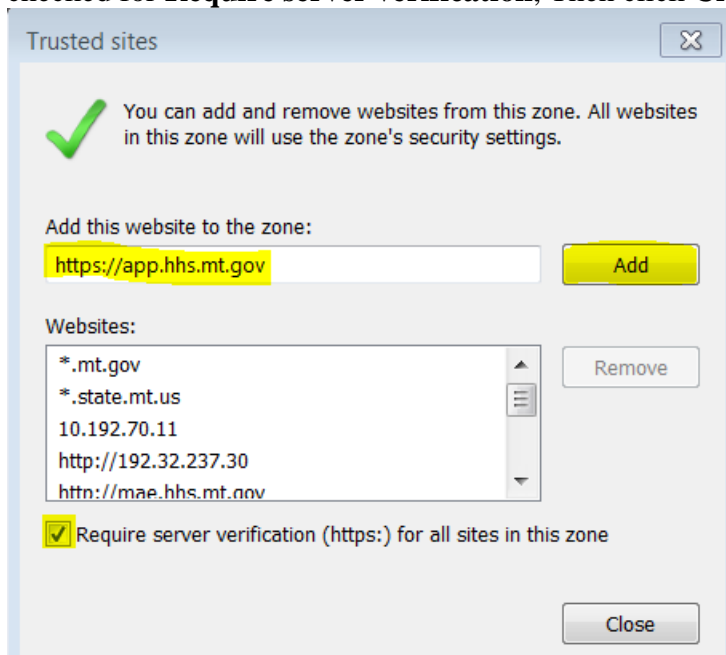
Then click on the **Security** Tab



Then Click on the **Trusted sites**, then click on **Sites** tab



Then type in the website <https://app.hhs.mt.gov>, then click **Add**, make sure the Checkmark is checked for **Require server verification**, Then click **Close**



For additional help, you may call the DPHHS Technology Services Center Help Desk at 406-444-9500.