

SECTION
PROGRAM DESCRIPTION

SUBJECT
TEAM CARE

The Team Care Program is a case management and education program that targets people with a history of misusing the Montana Medicaid system. Team Care requires a pre-identified group of Medicaid individuals to enroll in the program and choose one primary care provider (PCP) and one pharmacy. The Team Care Program replaced the Restricted Medicaid Card Program.

Enrolled Team Care individuals will be mandated to enroll in PASSPORT, select a PASSPORT primary care Provider, select a single pharmacy, and call the Nurse First line prior to accessing Medicaid payable health services, including visits to their Primary Care Provider (except in emergent care situations). These individuals will receive extensive outreach and education from Nurse First nurses and will be instructed on the proper use of the Montana healthcare system. Once enrolled, the consumer cannot change PCPs without approval from DPHHS. All PASSPORT To Health rules and guidelines apply.

Team Care specific information is posted on the provider website at www.mtmedicaid.org. Please direct all questions/concerns to the Managed Care Bureau (406) 444-1518. To refer an individual to Team Care follow the instructions at the provider website.

