

Mt. Mental Health Nursing Care Center  
Family information:

**We want to welcome you as a guardian or family member to our facility. We are not an active treatment facility. We provide long-term nursing care for residents who have chronic behavior problems.**

- 1. Visiting Hours - There are no set visiting hours. You need to check in at the business office or at the nurse's station to let us know that you are here. You will be required to wear a name tag.**
- 2. Outings - Please let the social worker or nurse know if you plan to take the resident on an outing. This may need to be approved by the care plan team. Sign the resident out at the nurse's station.**
- 3. Home visits - Home visits need to be approved by the care plan team, doctor and guardian. You need to give us a five-day notice for any over night visits.**
- 4. Personal Belongings - The resident's personal belongings are inventoried at the time of admission. If you bring the resident new clothing, please make sure you give it to staff to have them marked with the resident's name. Please provide clothing that is washable and easily marked. Residents are encouraged to have items in their rooms to help them feel at home. They may have a favorite chair or TV as long as it does not infringe on the safety of others. We have very limited storage so please only send what they will be able to use.**
- 5. Extra charges - There are extra charges for newspapers and clothing. A resident store or shopping is provided for non-food items.**
- 6. This facility is a Tobacco Free Campus and does not allow tobacco products on grounds. Matches, lighters, chewing tobacco and cigarettes will be confiscated.**

- 7. We discourage family bringing or sending coffee or foods items. We are not able to allow residents to chew gum.**
- 8. Care Plan Process - Legal guardians or Durable Power of Attorneys for Health Care are notified of care plan meetings. The resident's care plan is reviewed quarterly. Conference calls are available. If you would like a copy of the care plan please notify the Social Worker.**
- 9. A Psychiatrist visits the facility at least once a month to monitor Psychiatric medications. A Psychology specialist is on staff to work on behavior management and counseling.**
- 10. There is also consulting Physical, Occupational and Speech Therapy.**
- 11. No alcohol or non-prescription drugs are allowed in resident rooms.**
- 12. Phone Calls - Monday night we have family phone calls where the resident may make one free 10 min. long-distance phone call. If you wish to call your family member, please push the button for the resident Cellular# and staff will deliver the phone to the resident for privacy. It may take a few moments to get the phone to the resident.**
- 13. Bed Hold Policy - A bed will be held for any resident who is temporarily receiving medical service in another health care facility or is out on therapeutic home leave. The State of Montana employs an open-ended policy on how long a bed may be held in these situations. If the resident is discharged to another nursing home, Mt. State Hospital or community based services, a bed will not be held.**
- 14. If you have questions regarding applying for Medicaid or cost of care & maintenance, you need to contact Debra Peterson in the state office as she handles our billing - 406-444-3416**

**Please feel free to contact your social worker with any questions or problems - 406-538-7451.**