



Department of Public Health and Human Services

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Steve Bullock, Governor

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We are continuing our efforts to collect feedback from program participants in the TANF strategic planning process. Our first round of data collection did not result in many responses, and *a large number of responses to these surveys is critical to helping us understand how we can better meet the needs of our participants.* To this end, we are resending out the TANF cash and non-cash surveys and extending the deadline for completion while asking you to make a concerted effort to help us collect this important feedback.

The two surveys are:

-The TANF Cash Participant Survey for clients receiving TANF cash benefits while participating in work activities. The survey is attached as a paper copy and the link to the online survey is: https://www.surveymonkey.com/s/MT_TANF_Participant

-The TANF Non-Cash Participant Survey for adult clients participating in adult basic education, family economic security, financial literacy, job training or subsidized employment who are NOT receiving TANF cash. The paper survey is attached and the link to the online survey is: https://www.surveymonkey.com/s/MT_TANF_Noncash_Participant

Please help us collect this important data by:

1. Ensuring that all cash or non-cash TANF clients you interact with get a chance to fill out the survey
2. Emailing all current and past participants the updated survey link below and encouraging them to take the survey
3. Providing paper copies of the attached survey to all current participants and/or providing a computer where participants can privately fill out the survey when they are in your office
4. *Ensuring that participants know that their feedback is anonymous and that you will not be looking at or evaluating their responses*
5. To protect participant's anonymity, this updated version asks that the respondent detach their contact information on the bottom of the back page. Please create two boxes where participants can submit surveys—one for the responses and one with the identifying information that will allow them to get the \$10 gift card.

Participants should only complete one survey – either online or paper. Please forward any participant TANF strategic planning survey forms to Ruby Benasky at:
HCSD, Attn: Ruby Benasky PO Box 202925, Helena, MT 59620 or fax to 406-444-2547.

If it is at all possible to allow participants to use a computer to complete the survey, that would be best. For the most accurate results, the online survey will be compiling the results automatically. The paper forms will be entered via data entry to guarantee the best results possible to present to the steering committee. Surveys must be completed by Wednesday, August 20th.