

Montana Medical Marijuana Program

Application Rejection Process

If your application was rejected, please following the following steps to remediate the outstanding issues and resubmit your application.

1. You will receive an email your application was rejected and reason(s) for the rejection
2. Log back into your account in Complia. **Do not create a new account or new application.**
3. If you created an individual and business account, use the "Switch Account" drop down to select the appropriate account in which your application was rejected
4. Once in the correct account, from the left hand menu select "Open Applications"
5. Select either New & Renew Patient, New Agent, or New Business License
6. Your application will display in the Open application window with a status of "rejected".
7. Click on the application
8. Once in the application you can update the items rejected
9. Go to the review tab and re-submit your application. You will not be charged a fee again.
10. The MMP will receive your updated application and review