Montana Chronic Disease Prevention & Health Promotion Bureau

Billing for Spacers through the Pharmacy

General Process for all Insurers:

- Try running the spacer through insurance.
- If it is rejected, call and check coverage.
- Ask if you can submit a manual claim with the out-of-pocket receipt.

Medicaid Quick Tip:

- Spacers are billed as Durable Medical Equipment (DME).
- Typically, these claims are billed through the same processor the pharmacy uses to bill for diabetic test supplies and inhalation solutions.

Documentation Quick Tip:

- The diagnosis code must be documented on the prescription.

Please contact the MACP for more information about asthma and our programs in the state at:

asthmainfo@mt.gov
1-844-MTHLT4U
1-844-684-5848

Trying to have spacers covered by your insurance can be stressful. You or your pharmacist can call your insurance company to check on your coverage using this resource from the Montana Asthma Control Program. Contact the MACP for more information.

Insurance Provider	Phone Number	Tips
Blue Cross Blue Shield	(406) 437-5000 1-800-447-7828	Submit claim through **medical supply benefit.**
CHIP	(406) 444-6971 1-877-543-7669	Submit claim through **medical supply benefit.**
Montana University System(MUS)	URx: 1-888-527-5879	Only Rx spacers are covered, not OTC. Check McKesson or other distributers for specific Rx spacer products—these are considered Tier C.
State of Montana (SOM) Tricare	URx: 1-888-527-5879 1-877-363-1304	Generally same as MUS.
New West (Express MD)	1-800-824-0898	Generally rejects as "NDC not covered." If patient has Medicare Part B, try that.
MedImpact	1-800-788-2949	Generally rejects as "Prior Authorization Required" or "NDC not covered."
Pacific Source Health Plans	(406) 442-6589	Submit claim under **pharmacy benefit.**
Assurant Health	1-800-328-4316	Run through insurance, if rejected, call to check coverage.
Allegiant Health	(406) 721-2222	Run through insurance, if rejected, call to check coverage.

Please note: If rejected, call to check coverage, and then have patient submit manual receipt claim if covered.

Working with Medicare and Medicaid

Phone number for Montana Medicaid: **(406) 444-5296**

Depending on the pharmacy software and claims processor used for medical equipment (e.g., Emdeon, Freedom Data Services, Omnisys, etc.) you may be required to enter a billing code. Some software and claims processors only require the NDC to process the DME claim and no HCPC code.

- **HCPC billing code for spacers:** A4627

Also, a specific diagnosis code my be required depending on the software and claims processor. **Always document the diagnosis on the prescription** (e.g., asthma, COPD, etc.).

Example at a retail pharmacy (again, it will vary depending on the claims processor used at your pharmacy):

- Insurance name: Montana Medicaid DME
  - Bin: 004766 PCN: MTDME No group #
  - Same cardholder ID as patient's MT Medicaid card

Call the pharmacy software company, your specific claims processor, and/or the payer for more information on billing spacers or other DME coverage.

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MONTANA DPHHS
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Department of Public Health & Human Services

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