Health Alert Network (HAN) Overview

Health Alert Network (HAN) is the primary method of sharing cleared information about urgent public health incidents with public information officers; federal, state, territorial, and local public health; clinicians and public health laboratories.

18 HANs were released in 2019. This infographic examines performance data for DPHHS and 58 Local Health Jurisdictions (LHJs) in Montana.

Alert - provides vital, time-sensitive information for a specific incident or situation; warrants immediate action or attention and conveys the highest level of importance.

Advisory - provides important information for a specific incident or situation; contains recommendations or actionable items to be performed; may not require immediate action.

Update - provides updated information regarding an incident or situation; unlikely to require immediate action.

Information Service - provides general public health information; unlikely to require immediate action.

Exercise - during 2019, PHEP conducted a Full Scale Exercise for mass distributions operations. During the Full Scale, test HANs were utilized to request information and update local health jurisdictions on the exercises progress.

Over half of all HAN messages, in 2019, were generated by Montana Department of Public Health and Human Services

Topics

The subject of 2019 HAN messages is reflected in the "Word Cloud" below.

Response Rates

All HANs require acknowledgement by the LHJ and DPHHS tracks response rates with a goal of 90% response.

Distribution Instructions

Each HAN issued includes recommendations for sharing with either all local partners, some local partners or just for internal use or testing.

Distribute - HAN is intended for general sharing of information and should be forwarded as soon as possible.

Distribute At Your Discretion - share HAN information with relevant subject matter experts or contacts (internal and external) as you see fit.

Limited Distribution - HAN message is to be distributed to a designated audience(s).

Do Not Distribute - This HAN is intended for Public Health Department use only.