

CENTRAL MONTANA HEALTH DISTRICT

Public Health Services-Maternal Child Health

120 Wunderlin St. Suite 1 ~ Lewistown, MT 59457

406-535-3983

Counties: *Wheatland and Golden Valley*

MCH Client Satisfaction Survey

Within the past several months, either you or your child received immunizations or other public health services (such as lead tests or hematocrit tests) from the Central Montana Health District Public Health Program. In an effort to help us to improve our services, please take a moment to let us know if the maternal and child health services offered by CMHD have been helpful and anything we can do or offer to better meet your needs. When you are finished, please return the survey to us in the enclosed postage-paid envelope. Thank you.

1. How did you find out about our services?

Hospital, doctor's office or clinic

From a friend or family member

School or Head Start

Other _____

2. Are you pregnant? Yes No N/A

3. Do you have children? Yes No

4. Which services have you used?

Immunizations

Flu clinics

Lead Testing

5. Have you received information, printed materials or letters from the Health Department?

Yes No Was it helpful: Yes No

6. Check times of the year that it would be helpful for us to bring immunization clinics to your town and/or school: Spring Summer Fall Winter

7. Which services were most helpful to you? _____

8. To provide better services, I would like to see public health _____.

9. Please check the line that best shows if you agree or disagree on the following statements:

The Health Department staff was respectful of my time?

Not at all Sometimes Most times Always

The staff was respectful of my family values?

Not at all Sometimes Most times Always

The staff was knowledgeable and answered my questions?

Not at all Sometimes Most times Always

The staff connected me to services I did not know about?

Not at all Sometimes Most times Always

Overall, the health department was helpful to me?

Not at all Sometimes Most times Always

10. Any additional comments or suggestions? _____
