



WIC Appointment Reminders

Montana WIC has partnered with One Call Now to provide reminders for upcoming and missed appointments. Every WIC participant receives an automated phone call two days before an upcoming appointment or one day after a missed appointment. Some clinics will also send one-time special messages such as an unexpected clinic closure.

What if I don't want to receive any calls from WIC?

To opt-out of all communications you must answer a reminder call and follow the prompts to remove your phone number. If you miss the call and receive a voice message, you must call One Call Now customer service at (877) 698-3262 and request your number be removed.

Can I receive text messages instead of phone calls?

Absolutely! Simply text the word **ALERT** to the number **22300** and you will be opted in to text reminders.

