

Super User Call

July 25th, 2016



Introduction

Welcome

- Today's Agenda:
 - Pilot vs. State Wide Roll Out
 - Areas in pilot
 - Expectations for roll out
 - Dates/times for the calls



Pilot Areas

- Agencies

- Broadwater
- Lewis and Clark
- Deer Lodge
- Butte-Silverbow

- Retailers:

- Townsend
- White Sulphur Springs
- Boulder
- Whitehall
- Augusta
- Lincoln
- Helena
- East Helena
- Deer Lodge
- Anaconda
- Butte

Expectations

- Process for roll out:
 - Trainings will occur about one month prior to roll out, at the State Office
 - 2-2 ½ days
 - Training binders will be provided for all staff
 - Mandatory for **ALL SUPER USERS** and available for all staff on a first come first served basis
 - Super Users will train their agency (all who do not attend)

Expectations- Continued

- Multiple Certification process to ensure retailers have systems up and running for eWIC.
- The final of these certifications is a simple run through of the transaction using a dummy eWIC card.
- State or local staff will be conducting these and as we get closer, we may ask some LARCs to physically visit the stores in their areas to do this final certification.
- Roll Out
- Pilot vs. State Wide:
 - Pilot area will be accepting checks and eWIC cards
 - Pilot will be rolling out first

Dates for Calls

- All calls will be at 9:00AM
- All calls will be WebEx and recorded
- Mostly the **last Monday** of the month:
 - July 25th
 - August 22th
 - September 26th
 - October 24th
 - November 28th
 - December 19th
 - January 23rd
 - February 27th
 - March 20th
 - April 24th
 - May 22nd

eWIC Calls

- Start with roll call (please be on time)
- 2 weeks out: email with agenda topic request
- 1 week out: email with agenda, WebEx link and call in information.
- 1 week after: will post the recording and minutes on WIC website.



Questions?