



Weekly Information & Communication



October 10, 2016

ONE CALL NOW WEBINAR

On **October 18th at 10 am**, WIC staff will be providing One Call Now training for the local agencies. The intent of the training is to walk staff through any questions that pertain to the One Call Now feature, please submit any questions you may have. If you're no longer interested in participating in the feature, please contact the office. This is also an opportunity to solicit feedback, review and improve the appointment reminder scripts.

Meeting link: <https://hhsmt.webex.com/hhsmt/j.php?MTID=m46b9523f05abc4454d43456db5b44d51>

Meeting number: 281 500 401

Meeting password: mtwic

For any feedback relative to your clinic, please contact Alex Long @ along@mt.gov or 406-444-4746.

October Forms Order

Monday is the final deadline for the biannual forms order. Please make sure you have enough forms to last until April 2017. You can find the [order form](#) here, and it's located on our website under Clinic Admin Resources and Order Forms.

July Pop Quiz

Question: How can you tell which printer will print your Spirit checks?

Answer: Use the following steps.

1. Open the Clinic module
2. Click on the File menu
3. Go to the System Tools menu and select Default Printers
4. Current user default printers will show for: Benefits, Documents and Reports.

Printer changes can be made by clicking on the down ward facing triangle and selecting a printer.

Note: This displays default printers for the current user only. Each user will have to select their own default printers.

Congratulations to Karen Dwyer of Sanders County! She emailed the first correct answer for July's pop quiz.

October Pop Quiz

Question: How do you record baby formula returns for the current month?

Please email your answers to hhswhc@mt.gov.

Weekly Risk Code Highlight

[Risk Code 333](#), High Parity and young age is defined as women under age 20 at date of conception who have had 3 or more previous pregnancies of at least 20 weeks duration, regardless of birth outcome for the following:

Category	Pregnancy
Pregnant Women	Current pregnancy
Non-Breastfeeding Women	Most recent pregnancy

This institution is an equal opportunity provider.

Help us keep the distribution list updated - send e-mail address changes, additions and deletions to the WIC State Office at 1-800-433-4298.

