

10.3 TITLE X NATIONAL TRAINING CENTERS



FPNTC

The Department of Health and Human Services [Office of Population Affairs \(OPA\)](#) within the Office of the Assistant Secretary for Health has recently reorganized its training resources into five National Training Centers (NTCs) that will work in tandem to enhance the capacity of Title X family planning grantees and agencies to deliver reproductive health services to the Title X community and beyond.

Each NTC has specific areas of expertise and is responsible for developing and delivering training and technical support to the Title X Grantees in coordination with other NTCs. Together, the NTCs are seeking to ensure that personnel working in Title X family planning service projects have the knowledge, skills, and abilities necessary to effectively deliver high quality family planning services in accordance with Title X laws, regulations, policies, and nationally recognized medical standards.

For further information about the Family Planning National Training Centers go to www.fpntc.org, or please contact the Office of Population Affairs at opa@hhs.gov

Clinical Training Center



University of Missouri, Kansas City (Kansas City, MO)

The National Clinical Training Center (CTC) for Family Planning provides quality clinical training in support of clinical family planning Nurse Practitioners, Certified Nurse Midwives, Physicians and Physician Assistants. This includes development of a national family planning training symposium, national reproductive health conference and national clinical webinars.

Training topics include, but are not limited to:

- National Family Planning Clinical Trainings that include: Preceptor, Long-Acting Reversible Contraception, and Billing & Coding trainings,
- Contraceptive Updates,
- STD Updates,
- Family Planning webinars

Family Planning Service Delivery



Cardea Services (Oakland, CA; Seattle, WA; & Austin, TX)

The National Training Center for Service Delivery (SD) offers training and technical assistance to enhance the ability of Title X agencies to provide high-quality family planning services.

The NTC-SD specializes in delivering interactive training and continuing education that engages the learner. We provide effective live events, convenient self-paced online learning opportunities, and valuable tools and resources.

Our training activities and resources provide current, evidence-based information and skill-based instructions to clinicians, nurses, administrators, managers, supervisors, educators, counselors, medical assistants, reception staff and others. Many of our educational activities will offer continuing education to maintain professional licensure such as continuing nursing education (CNE) and continuing medical education (CME). All activities are designed to improve knowledge, develop skills, maintain professional competency and improve the effective delivery of services.

Topics include, but are not limited to:

- Title X Program Guidelines, including Program Requirements and Guidance for providing high quality family planning services and complying with Legislative Mandates
- Outreach strategies for specific populations (e.g. adolescents, males, and hard-to-reach populations)
- Contraceptive update and counseling, counseling adolescents about sexual coercion and abuse, Title X basics, and other relevant policy issues identified by OPA
- Capacity development to enable grantees to provide effective training to delegate/sub-recipient agency staff, such as orientation to Title X

Quality Assurance, Quality Improvement and Evaluation



JSI Research and Training Institute, Inc. (Boston, MA)

The National Training Center on Quality Assurance, Quality Improvement, and Evaluation (QA/QI/E) provides training and technical assistance designed to enable grantees and sub-recipients to implement QA/QI/E programs to promote efficiency, improve performance, and support evaluation. This training center also provides training on topics that will improve compliance with Title X and grants management requirements.

Training topics include, but are not limited to:

- Performance Measures
- Program Evaluation
- Patient Experience
- Compliance with Title X Regulations, Guidelines, and Program Instructions
- Compliance with Office of Grants Management Requirements
- Clinic Efficiency
- Development of and training on Title X Program Review tools for Title X Grantee staff and Program Review Consultants
- Capacity Development to enable grantees to effectively monitor sub-recipient agencies

Management and Systems Improvement



JSI Research and Training Institute, Inc. (Denver, CO)

The National Training Center for Management and Systems Improvement (MSI) will provide training and technical assistance to grantees and sub-recipients designed to respond to the rapidly changing health care landscape including changes resulting from the Affordable Care Act while maintaining access to the delivery of high quality family services.

Training topics include, but are not limited to:

- Updates and critical information related to the ACA.
- Financial viability of Title X funded sites through training on coding, cost analysis, billing, and revenue cycle management.
- The Title X workforce.
- Adoption and use of electronic health records; and
- Coordination of care and integration of family planning services into new models of care.

Coordination and Strategic Initiatives



Cicatelli Associates Inc. (CAI) (New York, NY) and Altarum Institute (Washington, DC)

The National Training Center for Coordination and Strategic Initiatives (CSI) provides coordination and support among the training centers in order to effectively meet the training needs of the Title X network. This includes developing national strategies to address specific priority issues and populations as well as coordinating with OPA and other training centers.