

15.15 EMERGENCY MEDICAL SERVICES

Policy: Title X clinics must have medical back-up through a liaison with a hospital and/or physician for emergency services which may arise for clients with medical complications. It is each clinic's responsibility to ensure that all clinic personnel are currently trained in Basic Life Support (see MT Title X Family Planning Clinical Protocol Manual, Policy 15.16, *Sample Management of Emergency Medical Services*).

Procedure:

Clinics must:

1. Develop a local policy/protocol addressing emergencies that require Emergency Medical Services (EMS) transport.
2. Develop local policies and procedures for the management of medical emergencies. It is recommended that the local policies include, but not be limited to, the following components:
 - a. Patient collapse
 - b. Vasovagal reaction (faint/syncope)
 - c. Shock
 - d. Cardiopulmonary arrest
 - e. Seizure
 - f. Anaphylaxis
 - g. Upper respiratory obstruction
 - h. Hemorrhage
3. Assure that staff is aware of the emergency services available at the family planning clinic and which emergency services should be referred to EMS.
4. Discuss situations or conditions covered by emergency services with site staff.
5. Display emergency number in family planning offices.
6. Provide clients the medical back-up emergency phone number and the procedure to follow in case of an emergency occurring outside of clinic hours.
7. If any of the problems which have been described above occur, documentation must be made in the client medical record.
8. Notes should also be made on the intake sheet under contraceptive complications, allergies, etc.
9. Allergy alert(s) should be indicated on chart cover.