SERVICE LIMITATIONS

Case Management Teams (CMTs) are required to monitor member service utilization. CMTs are required to review the utilization report with the member and update the service plan when the member's authorized services are being under or over utilized. CMTs are required to inform providers of service caps limitations and the requirements for prior authorization processes needed to exceed service caps.

CMTs are responsible to assist members in managing their services; this includes providing guidance to members regarding the utilization of their services within the specific time-period allotted.

A member cannot carry over a service from one service plan time-period to the next. Any unused services remaining at the end of the service plan time-period expire and cannot be used.

Members cannot utilize services outside of the service plan time-period authorized; services cannot be used in one service plan time-period and accrued in a following service plan time-period(s).

ROOM AND BOARD

Federal regulations specifically exclude all payment for room and board services except when provided as part of respite care. “Board” is defined as three meals a day or any other full nutritional regimen and does not include meals provided as part of a program of adult day care services. “Room” means hotel or shelter type expenses including all property related costs such as rental or purchase of real estate and furnishings, maintenance, utilities and related administrative services.
CASE MANAGEMENT

Federal regulations do not allow a person to receive case management funded by Medicaid State Plan Services (Targeted Case Management) and the BSW program at the same time. This is considered a duplication of services.

The Department will not reimburse both a BSW Case Management provider and a Targeted Case Management provider for a Medicaid member in any given month, nor can we allow people to be in the Montana Big Sky waiver program and any other 1915 (c) waiver program at the same time.

DUAL ENROLLMENT IN BSW AND PART C

Guidelines will be utilized that were developed in a 1995 policy memo, which states that no child can be in Montana Milestones/Part C Early Intervention and the BSW waiver at the same time. Families will be given a choice between these services. Refer to Field Memorandum FY1995-TWO (BSW 799-7).

BSW – BONANZA OPTION

The use of traditional case management and consumer directed financial management and independence advisor services is allowed to occur simultaneously only during the initial transition period to complete enrollment in the Big Sky Bonanza (BSB) option. Note: Billing for these services simultaneously cannot exceed a one-month time frame.