Non-medical transportation means travel furnished by common carrier or private vehicle for non-medical reasons. Non-medical transportation are services offered in order to enable individuals served on the waiver to gain access to waiver and other community activities and resources, as defined in the individual’s service plan. This service does not replace the medical transportation available under State Plan Medicaid.

To obtain prior authorization for State Plan Medicaid Transportation services call 1-800-292-7114.

Transportation services must meet the following criteria:

1. Be provided only after volunteer, State Plan or other publicly funded transportation programs have been exhausted or determined to be inappropriate; and

2. Be provided by the most cost-effective mode.

Transportation providers must provide proof of:

1. A valid Montana driver’s license;
2. Adequate automobile insurance; and
3. Assurance that vehicle is in compliance with all federal, state and local laws and regulations.

This service may not be used simultaneously with other waiver services that include transportation as an integral part of their rate. Non-Medical Transportation in excess of 50 miles/bi-weekly and/or out of state travel requires RPO prior authorization. Refer to BSW 403 (Prior Authorizations) and 702 (Service Limitations and Exclusions).
NOTE: Service cap of 22 trips per month for taxi service.