



**SENIOR & LONG TERM CARE DIVISION  
COMMUNITY SERVICES BUREAU**

**HOME AND COMMUNITY BASED WAIVER  
Policy Manual**

**Section: SERVICES**

**Subject: Personal Emergency Response  
System**

References: ARM: 37.40.1486

**DEFINITION**

The Personal Emergency Response System (PERS) is an electronic device or mechanical system used to summon medical assistance in an emergency situation. The device must be necessary and not duplicate another device used for the same need.

**SERVICE  
REQUIREMENT**

PERS must be programmed to signal a response local center once the “help” button is activated. The response center must be staffed by trained professionals and must have the capacity to activate emergency medical personnel.

**SERVICE  
LIMITATIONS**

Reimbursement is not available for the purchase, installation, or monthly charges of a telephone under this service. The member must be have the capability to activate the PERS device.

The member must accept and understand that they have a personal responsibility for the device. The device must be returned to the company when it is no longer necessary or the member chooses to change PERS providers. Reimbursement is not available for lost or stolen PERS devices.