

SUR's SFY 2018 Statistics

These numbers are from cases that were opened in SFY 2018 (July 1, 2017 - June 30, 2018). Some of these cases are not complete and may be counted in the following year.

1. Top 10 issues reviewed by SURS in SFY 2018:

| Type of Issue | # of Issues |
|--|-------------|
| New Provider 6-month Review | 252 |
| Interactive complexity | 22 |
| Non-Covered EPSDT Chiropractic Codes | 16 |
| Billing for non-covered services (Dry Needling) | 8 |
| Unlisted Molecular Pathology Code 81479 | 8 |
| Pharmacy use of override code 4 - other coverage exists. | 7 |
| Program referral for self-audits (CPT 81420) | 6 |
| Anesthesiology | 5 |
| Transurethral resection of the prostate (TURP) procedure | 5 |
| Recipient EOMB referral - services not provided that were billed | 5 |

2. During SFY 2018, 437 cases open for a total of 13,269 records being requested from providers.

3. Number of audits/reviews by provider type.

| Provider Type | SURS open reviews | Conduent Enrolled MT Medicaid Providers (7/31/18) | % Reviewed by enrolled provider | % Based on total SURS Reviews |
|---------------------------------|-------------------|---|---------------------------------|-------------------------------|
| AMBULANCE | | 255 | | |
| AMBULATORY SURGICAL CENTER | | 26 | | |
| AUDIOLOGIST | | 94 | | |
| BIRTHING CENTER | | 2 | | |
| BOARD CERT BEHAVIOR ANALYST | | 7 | | |
| CASE MANAGEMENT - MENTAL HEALTH | 3 | 19 | 15.79% | 0.69% |
| CASE MANAGEMENT - TARGETED | | 18 | | |

| | | | | |
|---|----|------|--------|--------|
| CHEMICAL DEPENDENCY CLINIC | 1 | 34 | 2.94% | 0.23% |
| CHILDRENS SPECIAL HEALTH SVCS | | 2 | | |
| CHIP EYEGLASSES | | 1 | | |
| CHIROPRACTOR (QMB SVCS ONLY) | | 102 | | |
| CRITICAL ACCESS HOSPITAL | 2 | 48 | 4.17% | 0.46% |
| DENTAL | 13 | 681 | 1.91% | 2.97% |
| DENTAL (CHIP CLIENTS ONLY) | 2 | 671 | 0.30% | 0.46% |
| DENTURIST | | 17 | | |
| DIALYSIS CLINIC | 1 | 30 | 3.33% | 0.23% |
| DISEASE MANAGEMENT CONTRACTOR | | 1 | | |
| DURABLE MEDICAL EQUIPMENT | 18 | 429 | 4.20% | 4.12% |
| EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT (EPSDT) | 17 | 137 | 12.41% | 3.89% |
| EYEGLASSES | | 1 | | |
| FAMILY PLANNING CLINIC | 1 | 13 | 7.69% | 0.23% |
| FEDERALLY QUAL HEALTH CENTER | 3 | 47 | 6.38% | 0.69% |
| GROUP PROVIDER (NOT ACTIVE) | | 2 | | |
| GROUP/CLINIC | 6 | 1497 | 0.40% | 1.37% |
| HEARING AID DISPENSER | | 37 | | |
| HOME & COMM BASED SERVICES | | 551 | | |
| HOME HEALTH (NOT ACTIVE) | | 1 | | |
| HOME HEALTH AGENCY | | 30 | | |
| HOME INFUSION THERAPY | | 20 | | |
| HOSPICE | | 33 | | |
| HOSPITAL - INPATIENT | 7 | 1201 | 0.58% | 1.60% |
| HOSPITAL - OUTPATIENT | | 2 | | |
| HOSPITAL - SWING BED | | 45 | | |
| ICF - MR | | 3 | | |
| INDEP DIAG TESTING FACILITY | 1 | 22 | 4.55% | 0.23% |
| INDIAN HEALTH SERVICES | 1 | 17 | 5.88% | 0.23% |
| LABORATORY | 17 | 274 | 6.20% | 3.89% |
| LICENSED ADDICTION COUNSELOR | | 16 | | |
| LICENSED PROFESSIONL COUNSELOR | 66 | 786 | 8.40% | 15.10% |
| MENTAL HEALTH CENTER | 2 | 26 | 7.69% | 0.46% |
| MID-LEVEL PRACTITIONER | 48 | 5141 | 0.93% | 10.98% |
| MOBILE IMAGING SERVICE | | 1 | | |
| NURSING HOME | 3 | 91 | 3.30% | 0.69% |
| NUTRITIONIST/DIETICIAN | | 91 | | |
| OCCUPATIONAL THERAPIST | 10 | 209 | 4.78% | 2.29% |
| OPTICIAN | | 29 | | |
| OPTOMETRIST | 3 | 247 | 1.21% | 0.69% |
| PERSONAL CARE AGENCY | | 67 | | |

| | | | | |
|-------------------------------|------|--------|-------|---------|
| PHARMACIST | | 11 | | |
| PHARMACY | 19 | 564 | 3.37% | 4.35% |
| PHYSICAL THERAPIST | 41 | 783 | 5.24% | 9.38% |
| PHYSICIAN | 100 | 15386 | 0.65% | 22.88% |
| PODIATRIST | 3 | 90 | 3.33% | 0.69% |
| PRIVATE DUTY NURSING AGENCY | | 4 | | |
| PSYCHIATRIC RES TREATMENT FAC | | 46 | | |
| PSYCHIATRIST | 2 | 352 | 0.57% | 0.46% |
| PSYCHOLOGIST | 1 | 308 | 0.32% | 0.23% |
| PUBLIC HEALTH CLINIC | | 44 | | |
| RURAL HEALTH CLINIC | 3 | 69 | 4.35% | 0.69% |
| SCHOOL | 13 | 458 | 2.84% | 2.97% |
| SNF/ICF-MENTAL AGED | | 2 | | |
| SOCIAL WORKER | 25 | 603 | 4.15% | 5.72% |
| SPEECH PATHOLOGIST | 5 | 210 | 2.38% | 1.14% |
| TAXI | | 14 | | |
| THERAPEUTIC FOSTER CARE | | 14 | | |
| THERAPEUTIC GROUP HOME | | 19 | | |
| TRANSPORTATION NON-EMERGENCY | | 7 | | |
| Total | 437* | 32,058 | 1.36% | 100.00% |

*Case may continue from the previous or to the next fiscal year

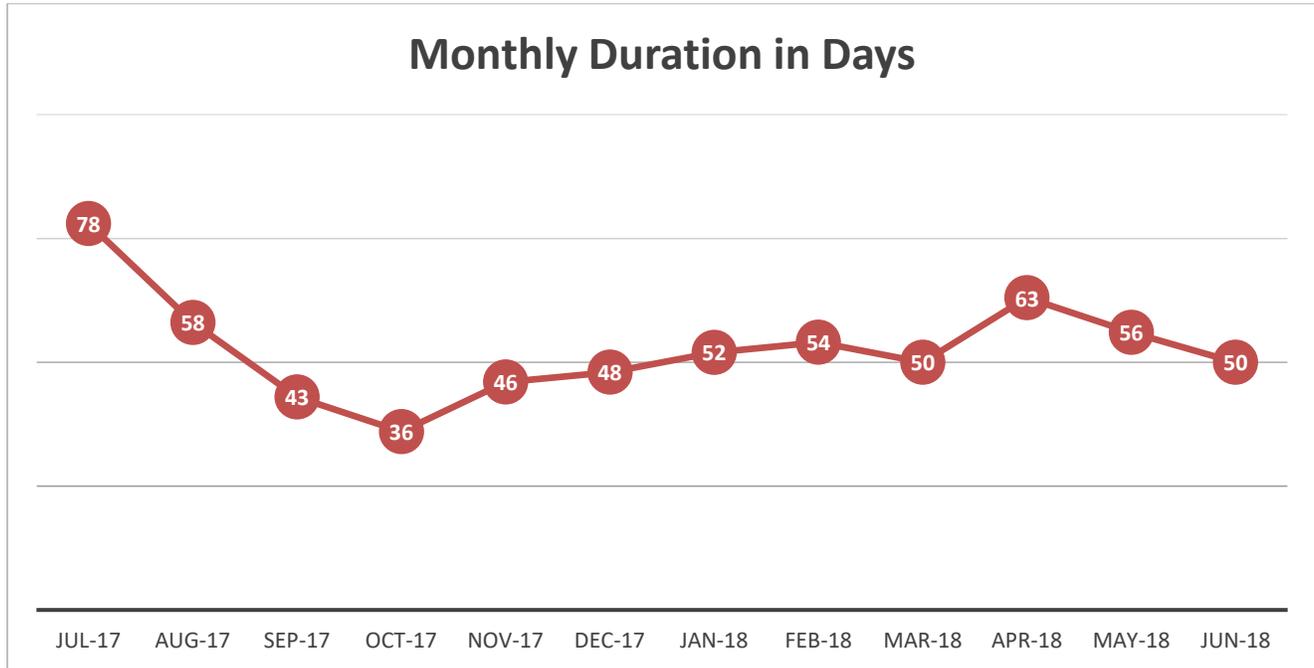
4. The number and aggregate dollar amounts of total cases.

- Overpayments Identified:
 - 128 cases
 - \$1,128,273
- Overpayments Collected:
 - 478 cases*
 - \$644,106*
- Underpayments Identified:
 - 0
 - \$0.00

*Collections include overpayments established in prior years.

*The number of payments reported contain multiple payment per provider.

5. SFY 18 – The annual average duration of audits/reviews from initiation or records received to completion was 53 days.



6 & 7. Of the 437 cases reviewed, 128 had overpayments established. Of the established overpayments, 35 requested an administrative review, 3 proceeded to fair hearing, 1 case continued to Board of Public Assistance and 1 case went to the Court.

| Disposition | Overpayment Upheld | | Partial Reversal of Overpayment | | Dismissed/Withdrawn | | Total Cases |
|----------------------------|--------------------|------|---------------------------------|-----|---------------------|-----|-------------|
| | Cases | % | Cases | % | Cases | % | |
| Administrative Review | 7 | 20% | 26 | 74% | 2 | 6% | 35 |
| Fair Hearing | 2 | 67% | - | - | 1 | 33% | 3 |
| Board of Public Assistance | 1 | 100% | - | - | - | - | 1 |
| Court | 1 | 100% | - | - | - | - | 1 |

Cases may be reflected in more than one category and may be from a review that started in a previous year.

8. Montana Medicaid does not currently have a contracted auditor.