

SUR's SFY 2019 Statistics

These numbers are from cases that were opened in SFY 2019 (July 1, 2018 - June 30, 2019). Some of these cases are not complete and may be counted in the previous or following year.

1. Top issues reviewed by SURS in SFY 2019:

Type of Issue	# of Issues
New Provider 6-month Review	194
Interactive complexity	14
Counseling Risk Factor reduction and Behavior change	12
Preventative Medicine and Evaluation and Management codes	8
Hysterectomy Procedures and Evaluation and Management codes	8
Billing for non-covered services (Dry Needling)	7
Caregiver Depression	6
Anesthesiology	5
Continuous Glucose Monitors	4
Non-Covered EPSDT Chiropractic Codes	4
State to State termination for cause	4
Unlisted Molecular Pathology Code 81479	4
Type of Follow - Up Review Issue	# of Issues
Follow up: Psychotherapy services not meeting documentation criteria/requirements	19
Follow Up: Documentation to support billing E/M services	7
Follow up: Team review, records not supporting code and/or units billed, overlapping services, lack of updated/current TP plan, signatures missing/signed over 90days, not allowable TCM service	3
Follow up: Billing non-covered services (Dry Needling)	3
Follow up: Rx Documentation for OTC	3
Type of Referral Review Issue	# of Issues
Program referral: CPT 99211 Nurse visits	17
MFCU referral: Services not provided	3
Program referral: CPT 81420 paid when fee schedule was \$0.00	3
Program referral: Oxygen	2
Program referral: Concerns over 2 providers sharing office space	2
Type of Self-Audit Review Issue	# of Issues
Self-Audit: Anesthesia units of service billed over 90	8
Self-Audit: Program referral CPT 81420 paid when fee schedule was \$0.00	4

Self-Audit: Claims billed/coded incorrectly	3
Self-Audit: Date of death before date of service	2
Self-Audit: Supervision of unlicensed in-training practitioners (Mental Health)	1

2. During SFY 2019, 446 cases open for a total of 15,350 records being requested from providers.

3. Number of audits/reviews by provider type.

Provider Type	SURS open reviews	Conduent Enrolled MT Medicaid Providers (7/1/19)	% Reviewed by enrolled provider	% Based on total SURS Reviews
AMBULANCE		272		
AMBULATORY SURGICAL CENTER	1	29	3.45%	0.22%
AUDIOLOGIST		101		
BIRTHING CENTER		2		
BOARD CERT BEHAVIOR ANALYST		20		
CASE MANAGEMENT - MENTAL HEALTH	6	21	28.57%	1.35%
CASE MANAGEMENT - TARGETED		18		
CHEMICAL DEPENDENCY CLINIC	4	41	9.76%	0.90%
CHILDRENS SPECIAL HEALTH SVCS		2		
CHIP EYEGLASSES		1		
CHIROPRACTOR (QMB SVCS ONLY)		112		
CRITICAL ACCESS HOSPITAL	1	48	2.08%	0.22%
DENTAL	16	713	2.24%	3.59%
DENTAL (CHIP CLIENTS ONLY)	3	706	0.42%	0.67%
DENTURIST	1	18	5.56%	0.22%
DIALYSIS CLINIC		31		
DISEASE MANAGEMENT CONTRACTOR		1		
DURABLE MEDICAL EQUIPMENT	25	455	5.49%	5.61%
EARLY AND PERIODIC SCREENING, DIAGNOSTIC, AND TREATMENT (EPSDT)	6	147	4.08%	1.35%
EYEGLASSES		1		
FAMILY PLANNING CLINIC	2	14	14.29%	0.45%
FEDERALLY QUAL HEALTH CENTER	5	60	8.33%	1.12%
GROUP PROVIDER (NOT ACTIVE)		2		
GROUP/CLINIC	39	1636	2.38%	8.74%
HEARING AID DISPENSER		38		
HOME & COMM BASED SERVICES		531		

HOME HEALTH (NOT ACTIVE)		1		
HOME HEALTH AGENCY		30		
HOME INFUSION THERAPY		20		
HOSPICE		34		
HOSPITAL - INPATIENT	2	1360	0.15%	0.45%
HOSPITAL - OUTPATIENT	2	2	100.00%	0.45%
HOSPITAL - SWING BED		46		
ICF - MR		3		
INDEP DIAG TESTING FACILITY	1	26	3.85%	0.22%
INDIAN HEALTH SERVICES	1	18	5.56%	0.22%
LABORATORY	19	313	6.07%	4.26%
LICENSED ADDICTION COUNSELOR		34		
LICENSED PROFESSIONL COUNSELOR	65	895	7.26%	14.57%
MENTAL HEALTH CENTER	3	28	10.71%	0.67%
MID-LEVEL PRACTITIONER	41	6221	0.66%	9.19%
MOBILE IMAGING SERVICE	1	1	100.00%	0.22%
NURSING HOME	1	89	1.12%	0.22%
NUTRITIONIST/DIETICIAN		116		
OCCUPATIONAL THERAPIST		260		
OPTICIAN		29		
OPTOMETRIST	8	263	3.04%	1.79%
PERSONAL CARE AGENCY		68		
PHARMACIST		17		
PHARMACY	10	582	1.72%	2.24%
PHYSICAL THERAPIST	29	888	3.27%	6.50%
PHYSICIAN	95	17599	0.54%	21.30%
PODIATRIST	1	93	1.08%	0.22%
PRIVATE DUTY NURSING AGENCY		4		
PSYCHIATRIC RES TREATMENT FAC		51		
PSYCHIATRIST	4	353	1.13%	0.90%
PSYCHOLOGIST	2	378	0.53%	0.45%
PUBLIC HEALTH CLINIC	1	43	2.33%	0.22%
RURAL HEALTH CLINIC	2	77	2.60%	0.45%
SCHOOL	10	474	2.11%	2.24%
SNF/ICF-MENTAL AGED		3		
SOCIAL WORKER	36	731	4.92%	8.07%
SPEECH PATHOLOGIST		252		
TAXI		14		
THERAPEUTIC FOSTER CARE	1	14	7.14%	0.22%
THERAPEUTIC GROUP HOME	2	22	9.09%	0.45%
TRANSPORTATION NON-EMERGENCY		7		
Total	446*	36,479	1.22%	100.00%

*Case may continue from the previous or to the next fiscal year

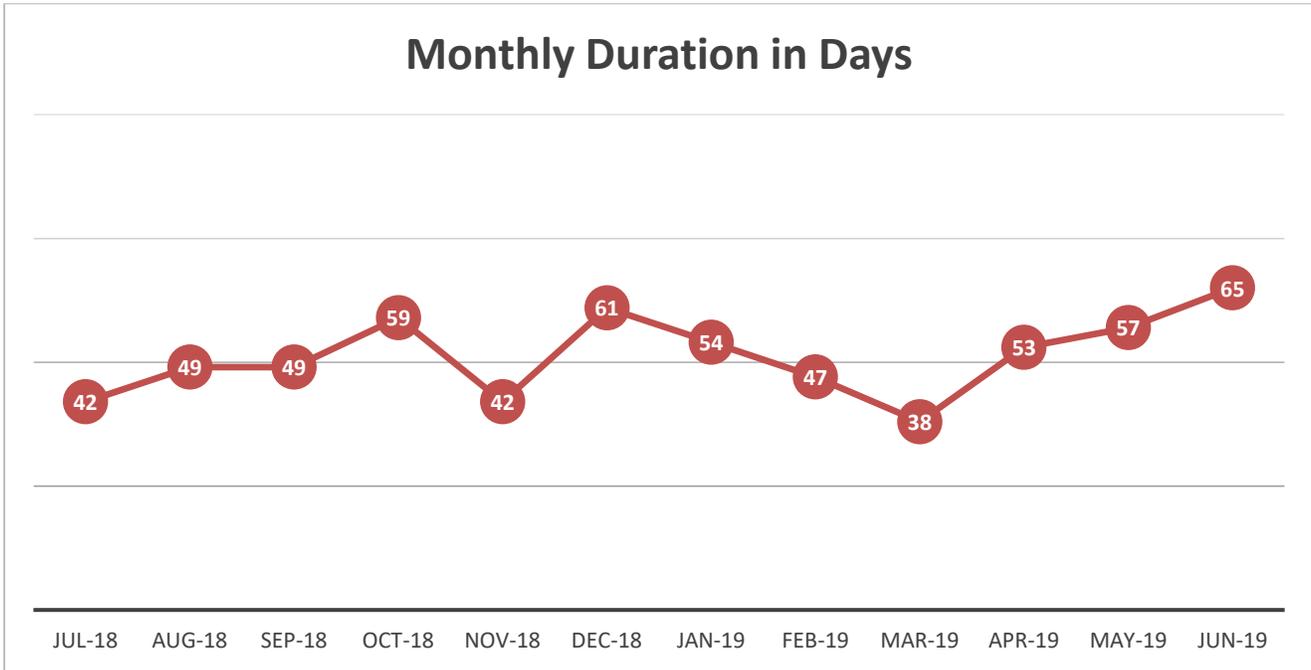
4. The number and aggregate dollar amounts of total cases.

- Overpayments Identified:
 - 122 cases
 - \$1,291,166
- Overpayments Collected:
 - 563 cases*
 - \$932,578*
- Underpayments Identified:
 - 0
 - \$0.00

**Collections include overpayments established in prior years.*

**The number of payments reported contain multiple payment per provider.*

5. SFY 19 – The annual average duration of audits/reviews from initiation or records received to completion was 51 days.



6 & 7. Of the 446 cases reviewed, 122 had overpayments established. Of the established overpayments, 69 requested an administrative review, 12 proceeded to fair hearing, 3 cases continued to Board of Public Assistance and 2 cases went to Court.

Disposition	Overpayment Upheld		Partial Reversal of Overpayment		Dismissed/ Withdrawn		Still in process		Total Cases
	Cases	%	Cases	%	Cases	%	Cases	%	
Administrative Review	18	26%	31	45%	8	12%	12	17%	69
Fair Hearing	5	%	-	-	7	%	-	-	12
Board of Public Assistance	3	100%	-	-	-	-	-	-	3
Court	-	-	-	-	-	-	2	100%	2

Cases may be reflected in more than one category and may be from a review that started in a previous year.

8. Montana Medicaid does not currently have a contracted auditor.