



Addictive and Mental Disorders Division	
Severe and Disabling Mental Illness, Home and Community Based Services Waiver Manual	
Date effective: July 1, 2020	
Date revised:	
Policy Number: <i>SDMI HCBS 350</i>	Subject: Non-Medical Transportation

Definition

Non-Medical Transportation means travel for access to waiver and other community services, activities, and resources as defined in the member's Person-Centered Recovery Plan (PCRP). Medical transportation is available under the State Plan Medicaid Program.

Determination of Need

- (1) Member may need Non-Medical Transportation when the member:
 - (a) does not have a valid driver’s license;
 - (b) does not have a working vehicle available in the household;
 - (c) is unable to travel or wait for services alone; or
 - (d) has a physical, cognitive, mental, or developmental limitation.

Provider Requirements

- (1) Non-Medical Transportation may be provided by:
 - (a) accessible transportation providers;
 - (b) personal care entities;
 - (c) taxi cabs; or
 - (d) entities approved by the department.
- (2) The Non-Medical Transportation provider must provide:
 - (a) proof of valid driver's license;
 - (b) adequate automobile insurance; and

- (c) assurance that vehicle is compliant with all applicable federal, state, and local laws and regulations.

Service Requirements

- (1) Non-Medical Transportation may be provided only after volunteer transportation services, Medicaid state plan, or other publicly funded transportation programs have been exhausted or determined in appropriate.
- (2) Non-Medical Transportation must be provided in the most cost-effective mode.
- (3) Non-Medical Transportation may not be billed separately when included in the bundled rate of the provision of another service.
- (4) Non-Medical Transportation is not allowed for transportation to a medical appointment or service except when it is an integral part of the provision of the service.

Utilization

- (1) Non-Medical Transportation is based on the member's assessed need and are limited to additional services not otherwise covered under Medicaid state plan.