Comprehensive School and Comunity Treatment CSCT Intergovernmental Transfer (ITG) Montana DPHHS Children's Mental Health Bureau November 2023



Welcome and Introductions

Children's Mental Health Bureau

- Renae Huffman
 CMHB Medicaid Section Supervisor
- Christine White
 CSCT Medicaid Program Officer



CSCT ITG Presentation Overview

- Quick Overview of Children's Mental Health Bureau & the CSCT Program
- Transition of CSCT Intergovernmental Transfer (IGT) Process
- CSCT IGT Process
- Remittance Advice
- FAQs, Resources and Contacts
- Questions



Quick Overview of CMHB and CSCT



Who is the CMHB

- The Children's Mental Health Bureau (CMHB) is responsible for designing, developing, managing, and evaluating mental health services for youth enrolled in Healthy Montana Kids *Plus* (Medicaid)
- The population served is youth with serious emotional disturbance (SED) diagnosis(es).
- Resource to Providers



What is CSCT?

- Comprehensive School and Community Treatment is a mental health center service provided by a public school district. CSCT services are provided by treatment teams of one licensed or supervised in-training practitioner and up to two behavioral aides.
- Once admitted into the program, a youth may receive services at the school, the home, or in the community. Services are focused on improving the youth's functional level by facilitating the development of skills related to exhibiting appropriate behaviors in the school and community settings.
- Comprehensive School and Community Treatment includes:
 - Individual, group and family therapy
 - Behavioral and life skills training



CSCT IGT Transition from the OPI



CSCT Intergovernmental Transfer (IGT) Transition from the OPI to DPHHS

Effective July 1, 2023

IGT Process

CSCT continues to use the same IGT process approved by CMS and effective since October 1, 2021. This includes the timeline, AccessGov website, and the certification form.

CSCT Program

Program rules and requirements that became effective October 1, 2021, will remain the same. CMHB oversees the programmatic, enrollment, claims and IGT process.



IGT Transition

continued

New MOU between School Districts and DPHHS

With the transition of the IGT process to DPHHS, a new signed MOU between DPHHS and the school district is required for claims to be released once the match has been met in full by the due date. The MOU is a CMS requirement. PDFs of the signed MOU are emailed to the CSCT Medicaid Program Officer to be recorded as received.

Submission of Non-Federal State Match

DPHHS is not able to accept images of checks still coming via the mail as record of payment. In order for claims to be released, the match payment must be received in full by the due date.



CSCT Intergovernmental Transfer (IGT) Process

DEPARTMENT OF PUBLIC HEALTH & HUMAN SERVICES

CSCT Intergovernmental Transfer (IGT)

CSCT IGT Statement Email

By the first of the month all school districts with claims on the report will receive an email with the following information:

- Attached spreadsheet with detailed ICN claim information for match payment
- $_{\odot}$ State match payment and certification form due date
- Links to AccessGov and Online Payment Portal
- Where to mail checks
- $_{\odot}\,$ Who to contact if you have questions
- Important reminders including FMAP updates, new links, etc.

Please note: districts will receive a statement even if no longer providing CSCT services if there are claims on the report. Reasons for this may include: providers have 365 days to submit claims to Medicaid or claims have rolled over to the new month because the match was not met.



AccessGov and Payment of State Match

AccessGov/Engagement Builder Website

DPHHS utilizes the AccessGov/Engagement Builder platform. This is the same platform implemented by the OPI. School districts are able to:

- Download state match statement(s)
- Download certification form(s)
- Upload PDF of signed certification form(s)
- Select payment method



CSCT IGT Timeline

The IGT timeline, approved by CMS, outlines when school districts can access

ubmit claims to M

uspend in MMIS PPHS BHDD Fiscal totifies public school fistricts what their ISCT state match

amount is and when

Public school districts

send match amount and certification form

o state match repo

otifies DPHHS CMHB

PHHS CMHB notifie

Conduent which claim by ICN, to release. • This will occur no

later than the third Tuesday of the

us risims proces

nims pay to publi the districts.

Program which public

school district state matches have been received and recond and which have not.

PHHS BHDD Fisce

to DPHHS BHDD Fiscal DPHHS BHDD Fiscal reconciles payment

DPHHS

HDD Fisce

DPHHS CMHB brough

fue July 2

10-Day Wins

Tues Aug 1

Mon Aug 14

Aug 14

ed Aug 16

on Aug 21

refer to the SFY 2024 calenda

Children's Me Health & Deve

Tue Aug 2

O-Day Window

ri Sep 1

Fri Sep 15

ri Sep 13

ue Sep 19

Wed Sep 20

on Sep 25

their statements, when payments are due, and when reimbursements will be sent.

School districts have 10 business days to submit their non-federal state match payment and their signed certification form in order for claims to be released.

|--|

							Claims Submitted in October 2023 Wed Sept 20 through Tue Oct 24	Claims Submitted in November 2023 Wed Oct 25 through Tue Nov 21	Claims Submitted in December 2023 Wed Nov 22 through Tue Dec 19
MS	S. O	utli	ne	S		Throughout reporting period	Throughout reporting period	Throughout reporting period	
S	T Monthly IG	School Distric Timeline for	t Calendar State Fiscal Ye ed on when they	ear 2024 y are submitted. I	Dates are adjusted	d for	Wed Nov 1	Fri Dec 1	Fri Dec 29 [ADJUSTED FOR HOLIDAY]
r below to detern e month in which tal Health Burean pmental Disabili	mine when claim h claims are peno <i>For questio</i> u (CMHB), CSCT I ties Division (BH	ding is based on v ons on this proces Medicaid Program DD), Fiscal Opera	when a clean clai ss, please conta m Officer Christ ations Bureau Ch	im is received, no ct DPHHS tine White 406.44 ief Natacha Biro rusims Submitted	t on the date of s 44.5916/ <u>chwhite</u> 1 406.444.3969/ <u>N</u> Claims Submitted	ervi em lata	<u>10-Day Window:</u> Wed Nov 1	<u>10-Day Window:</u> Fri Dec 1	<u>10-Day Window:</u> Fri Dec 29
Claims Submitted in September 2023 Wed Aug 23 through Throughout reporting period Fri Sept 39 period Fri Sept 30 period Fri Sep	Claims Submitted in October 2023 Wed Sept 20 through Throughout reporting period Wed Nov 1	Claims Submitted in November 2023 Wed Oct 23 through Tue Nov 21 Throughout reporting period Pri Dec 1	Claims submittee in December 2023 Wed Nov 22 through 02 Throughout reporting period Fri Dec 39 <u>December 1000</u> <u>en.DAN</u> <u>10-Day Window:</u> Fri Dec 29	in January 2024 Wed Dec 20 through Tue Jan 23 Throughout reporting period Thu Feb 1 10-Day Window: Thu Feb 1	in in binary 2024 Wed Jan 24 through 124 throughout reporting period Fri Mar 1	M Wed thro Tue Thro repi Mo 10 Mi to	to Wed Nov 15	to Thu Dec 14	to Fri Jan 12
Fri Sept 29 to Fri Oct 13	to Wed Nov 13	to Thu Dec 14	to Fri Jan 12	to Wed Feb 14	Thu Mar 14	Fr	Wed Nov 15	Thu Dec 14	Fri Jan 12
Fri Oct 13	Wed Nov 15	Thu Dec 14	Fri Jan 12	Tue Feb 20	Tue Mar 19	-			
Tue Oct 17 Wed Oct 18	Wed Nov 22	Wed Dec 20	Wedjan 17	Wed Feb 21 Mon Feb 26	Wed Mar 20 Mon Mar 25		Tue Nov 21	Tue Dec 19	Tue Jan 16
Mon Oct 23	Mon Nov 27	Tues Dec 26 ADUSTICION HOUDAY	Molt Jan 22						
	:1 - 1- 1		1:	`			Wed Nov 22	Wed Dec 20	Wed Jan 17

Mon Nov 27



Mon Jan 22

Tues Dec 26 [ADJUSTED FOR HOLIDAY]

CSCT Intergovernmental Transfer (IGT) AccessGov Two-Step Process

There is a new <u>link</u> so be sure to bookmark it!





CSCT Intergovernmental Transfer (IGT) Step 1 Access Statement and Form

In AccessGov, go to Step 1 to view and download CSCT IGT state match statement and certification form to be signed by authorized representative.





CSCT Intergovernmental Transfer (IGT) Step 1 Access Statement and Form, *continued*

	DEPARTMENT OF PUBLIC HEALTH &	Q Search Home Directory	Log In					
	HUMAN SERVICES	Log in to store your form.		DEPARTMENT OF PUBLIC HEALTH & HUMAN SERVICES		Q Sear	ch Home	Directory Log In
CSCT Provider Certification Form								
80		Please Choose the Correct Provider Treating NPI for your School below:			Log in to store your	form.		×
		Provider Treating NPI *	100	CSCT Provider Ce	rtification Form			
-La	Provider Verification				Place Chasse the Correct Provider	Tracting NDI for your Schoo	l balawr	100
EAL.	Comprehensive School and	O Provider Treating NPI is required.	Press	 Introduction 	Please choose the correct provider	Treating NPT for your school	i below:	
	Community Treatment Program	< Previous Save and Exit Nex	t	 Provider Verification 	Provider Treating NPI *			
	Submit Delete			Comprehensive School and Community Available bills - Select bills to be displayed		to be displayed on c	on certificate	
			李	Treatment Program	ID 🌩	Provider Name ≑	State Share	Total 🔷
				Submit Delete	C Oct 2023		\$428.09	
			Contraction of the second		< Previous	Save and Exit		Next >



CSCT Intergovernmental Transfer (IGT) Step 1 Downloading Forms





CSCT Intergovernmental Transfer (IGT) Step 1 Downloading Forms, continued



CSCT Intergovernmental Transfer (IGT) Step 2 Uploading Signed Certification Form

Go back to AccessGov and select Step 2 to upload a PDF of your signed certification form and select your payment method.

MONTANA DPHHS HL	PARTMENT OF JBLIC HEALTH & JMAN SERVICES			Q Sear	ch Home	Directory	Log In	MONTANA PUBLIC HEALTH & HUMAN SERVICES	Q Search Home Directory	Log In			
		Log in to s	store your form.				×		Log in to store your form.	×			
	CSCT Provider Ce	ertification Submiss	sion Form					CSCT Provider C	ertification Submission Form				
	CSCT Provider	Please Choose the Correct	t Provider Treating NPI for	your School be	ow:		and the second	CSCITIONACI					
	Certification Form Submission	Provider Treating NPI *					and the second s	CSCT Provider	CSCT Certification Form				
								 Certification Form Submission 	Please upoload the signed and approved CSCT Certification Form *				
	CSCT Certification Form Upload	Available bills - Select each bill to be paid					1		Choose File No file chosen				
	Payment Options		Provider Treating Period Total State Share Match			ž.	Form Upload						
	Submit	ID 🜩	Short Name ≑	\$	for Trar	nsfer 🌲		Payment Ontions		*			
	Submit	C Ct		1-Oct	\$428.09			a ayment options	< Previous Save and Exit Next >	年 .			
		2023						Submit Delete		ALC: 1			
1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1													
										a shales			
SAU		< Previous	Save and	Exit		Next >							



CSCT Intergovernmental Transfer (IGT) Step 2 Selecting a Payment Option

After uploading, school districts continue to have several payment options:

- Mail in a paper check
- Online via electronic check or credit/debit card



PUBLIC HEALTH & HUMAN SERVICES

Online Payment Portal

For school districts choosing to pay the state match online, DPHHS is utilizing the Montana Online Payment Portal instead of AccessGov.

Online Payment process times:

Credit/debit card – please allow 3-5 business days
 Electronic check – please allow 5 business days

Please note there are transaction fees* associated with this method of payment. The fees are automatically calculated when you choose the method of payment.

- \$1.19 transaction fee plus 3% of the transaction for credit/debit cards
- \circ \$1.19 transaction fee for electronic checks



*Fees are subject to change

Remittance Advice and Reconciliation



Remittance Advice/Reconciliation

The Remittance Advice (RA/e!SOR) shows the status of claims. Please use the remittance advice to reconcile claims – not the state match statement received the first of the month. That statement is used to calculate the match amount due.

Information on the remittance advice that may be helpful:

- CSCT Procedure Codes: H0036 or H2027
- **Claim Status:** Paid, Pending (Suspended), or Denied. Suspended CSCT claims that are "pending" with remark code 133 are claims that will be released once the IGT state match has been met. The month in which claims are pending is based on when a clean claim is received, not on the date of service.
- Service Dates
- Amount Billed
- Amount Allowed by Medicaid
- ICN
- Team Number
- Student Name and Medicaid Number: ** This is PHI so always send remits via secure file transfer



Remittance Advice/Reconciliation Examples

Example of Paid Claim

RECIP ID	NAME	SERVICE DAT FROM TO	UNIT CES OF SVC	PROCEDURE REVENUE NDC	TOTAL CHARGES	ALLOWED	CO- PAY	REASON & R	EMARK CODES
PAID CLAIMS	- MISCELLANEOU	JS CLAIM							
1740211 ICN 223250	000255006023 PA	04142023 0414 ATIENT NUMBER=	2023 1.0	00 H0036 TN	111.50	111.50			
TEAM NUMB	ER 04	***CLAIM 1	'OTAL	*****	111.50	111.50)		

Example of Pending Claim with Remark Code 133





Remittance Advice/Reconciliation Examples

continued

Example of Mass Adjusted Claim with ICN that starts with a "4".

 For claims that are adjusted, there are two lines on the remittance. The original payment is taken back and then the adjusted amount is paid.





Remittance Advice/Reconciliation Accessing your Remittance Advice

1. Log onto the **Optum MPATH Provider Services Portal** <u>Home | OMMS Provider Portal (optum.com)</u>

(The legacy MATH portal is being phased out. Please use the MPATH portal)

2. Under **myMenu**, select **Remittance Advice**







Remittance Advice/Reconciliation Accessing your Remittance Advice, continued

3. The Remittance Advice search portlet will display with four search options: EFT number, check number, remittance advice number, and remit date.

4. Click on the search parameter from the options listed in the portlet. Enter required data under the option chosen. Click **Search**. Remittance advice details will display. You have the option to view or download a PDF.





合

R

7 Help

MPATH

Provider Services

Hi Mary Ellen

Remittance Advice

Remittance advice search results

Remittance advice activity

To view remittance advice, use the remittance advice search ports

to view remittance advice, use the remittance advice search port

JPnno

Member search

I want to search by • EFT number

Note : Fields marked with * are required

MPATH Provider Service Portal User Guide

To access the User Guides:

- Go to the Medicaid Provider Webpage: https://medicaidprovider.mt.gov/
- Select **Provider Enrollment**, in the green side bar to the left.
- Select Enrollment Training Materials and User Guides at the bottom of the page.
- Select training Presentations/January 2022 MPATH Provider Services
 Module Presentation (User Guides and Training Videos are also available in this section)



FAQs, Resources, and Contacts



FAQs

Q: What happens if I miss the deadline?

A: If you miss the deadline to submit your match payment and/or certification form, claims will rollover to the next month until the match is met. There is no penalty for letting claims roll over but be aware claims may then be subject to changes in the FMAP or rate increases that affect the calculation of the state match. If that occurs you will receive a certification form for the difference.

• The next FMAP change will be January 1, 2024. Check the reminders in your monthly statement email for more information.

Q: We no longer have CSCT services, why do I still get a statement?

A: Your district will receive a statement even if you are no longer providing CSCT services if there are pending claims on the report. There are several reasons this may occur. If no match payment has been submitted or the payment is received after the due date the claims will roll over. Also, providers have 365 days to submit claims to Medicaid so the mental health center may be wrapping up billing.



FAQs

continued

Q: In Step 1, I entered my NPI, saw what bills were available but when I clicked on "Next" no certification form or statement was available.

A: If you receive a "No bills were selected to display on certificate" message, click on the "Previous" button to return to page showing statements that are available to view and download. Then select the square radio button to the left of the statement(s) you wish to access. Then go to "Next" again and it should display.



CSCT Resources

Children's Mental Health Bureau (CMHB) CSCT Webpage

The <u>Comprehensive School and Community Treatment (mt.gov</u>) webpage provides CSCT-related resources, timelines, and other documents.

Children's Mental Health Medicaid Services Provider Manual Manuals and Guides (mt.gov)

Administrative Rules of Montana to reference

ARM 37.87.1803 Reimbursement

DPHHS AccessGov (access monthly IGT statements and certification forms): <u>DPHHS (accessgov.com)</u>.

Online Payment Portal (electronic check or credit/debit card): <u>Montana Online Payment Portal (mt.gov)</u>



Who to Contact with Questions

DPHHS CMHB

CSCT Program Questions

Christine White CSCT Medicaid Program Officer 406-444-5916 <u>chwhite@mt.gov</u>

Renae Huffman *Medicaid Program Supervisor* 406-444-7064 <u>rhuffman@mt.gov</u>

IGT Questions (statements, payments, certification forms): Email: <u>HHSCSCT@mt.gov</u>

Office of Public Instruction (OPI) School Accounting Questions

(i.e., revenue codes, expenditure codes, fund accounts)

Jay Phillips OPI Chief Financial Officer 406-444-4523 jphillips3@mt.gov



Acronyms

Acronym	Definition	Acronym	Definition
ARM	Administrative Rule of Montana	MMIS	Medicaid Management Information System
BHDD	Behavioral Health and Developmental Disabilities Division	MOU	Memorandum of Understanding
CMS	Centers for Medicare & Medicaid	MTSS	Multi-Tiered Systems of Support
CSCT	Comprehensive School and Community Treatment	NPI	National Provider Identifier
CHIP	Children's Health Insurance Plan	OPA	Office of Public Assistance
СМНВ	Children's Mental Health Bureau	OPI	Office of Public Instruction
DPHHS	Department of Public Health and Human Services	PID	Provider ID
FFY	Federal Fiscal Year (Oct 1-Sept 30)	RA	Remittance Advice
FMAP	Federal Medical Assistance Percentage	SED	Serious Emotional Disturbance
HELP	Medicaid Expansion/Health & Economic Livelihood Partnership	SFY	State Fiscal Year (July 1-June30)
НМК	Healthy Montana Kids (see CHIP)	TPL	Third Party Liability Insurance
HMK Plus	Montana Medicaid/Healthy Montana Kids Plus		
ICN	Individual Control Number (assigned to each claim)		
IGT	Intergovernmental Transfer		





