

MPATH Care Management Module Email Communication for 7-30-2021

Subject: UPDATE: Quarterly Reports in MedCompass Update

Happy Friday!

I cannot believe July is almost over! I wanted to send out an update about Quarterly Reporting in MedCompass. Beginning on Tuesday August 3rd, providers can use the 'Quarterly Objective Status Report' to complete quarterly reports for the quarter ending June 30th, 2021, for PSPs that were completed in MedCompass beginning in April 2021. The revised deadline for the quarter ending June 30th, 2021 is August 31st.

DDP conducted Quarterly Report training on Thursday, July 8th. A recording of the training titled "MedCompass Quarterly Reports for Training DDP Providers 07082021" is available in CDS. Additionally, written instructions are attached to this email.

If there are issues with a provider agency's 'Quarterly Objective Status Report', including missing Care Plan Objectives, please reach out to the member's Targeted Case Manager to trouble shoot the issue. DDP Regional Offices are also available as a resource to assist PSP teams with any issues that arise. We sincerely appreciate everyone's patience as we work to implement Quarterly Reporting in MedCompass.

For PSPs that were completed prior to April 2021, providers should continue using the PSP Outcome page for the quarterly report. This Quarterly Report should be uploaded to the member's MedCompass Document Center (using the DDP Naming Convention) within 30 days of the end of the calendar quarter, or 30 days after the quarter based on the PSP date. Providers should not upload the Quarterly Report to Therap, because DDP will not conduct any additional extracts from Therap.

Please reach out with any questions or concerns.

Thank you so much,
Lindsey