

Medicaid Transportation Fact Sheet

Medicaid Transportation is reimbursed to ensure Montana Medicaid members have access to covered services.

Medicaid Transportation is reimbursed (check is mailed) if the following are met:

- Member is enrolled in Medicaid on the date of the appointment,
- Member is traveling to a Medicaid covered service,
- Provider is enrolled in Medicaid, and
- Member attended the scheduled appointment.

Medicaid Transportation is reimbursed based on the following criteria:

- Mileage is only paid to the closest provider;
 - The closest provider is determined based on equivalent licensure or certification from the appropriate national or state licensing board without consideration of continuing education credits or units. This could include reimbursement to border states.
- Least costly way to travel that still meets the member's needs;
- Must be prior authorized; and
 - If the appointment is changed, the Prior Authorization unit must be notified.
 - To obtain prior authorization (which is required for each Medicaid member), contact Mountain Pacific Quality Health (MPQH), a contractor to the State of Montana, at (800) 292-7114, between 8:00 am and 5:00 pm. After hours, leave a detailed message on the voice mail. You can also fax the Travel Request Form to (800) 291-7791. The Travel Request Form can be obtained directly from MPQH.

Medicaid reimburses **personal transportation** at the following rates:

- Personal Mileage: \$0.33 per mile, round trip
- Hotels: \$40.00 (per day) *
- Meals: \$5.50 per meal *

* Hotel / meal per diem is only paid when the trip cannot be reasonably made in a day.

Commercial transportation is for members who do not have special transportation requirements. Commercial transportation services are provided by air or ground commercial carrier, taxicab, or bus for a Medicaid member to receive medical care. Commercial transportation is covered when there are no other less costly options for the member.

Specialized non-emergency transportation is for Medicaid members who are wheelchair bound or must be transported by stretcher and therefore require the use of a specialized van. Specialized non-emergency transportation providers must be enrolled in Medicaid as a Specialty Transportation provider and bill Montana Medicaid. The reimbursement amount differs from personal transportation.