

Provider Rate Study

Purpose:

The purpose of the study is to implement a comprehensive provider rate review for three Montana divisions within the Department of Public Health and Human Services (DPHHS): the Behavioral Health and Developmental Disabilities Division (BHDD), Health Resource Division (HRD), and Senior and Long-term Care Division (SLTC). The focus of the study is to address the 2021 legislative requirements found in HB 632 Section 20 Subsection 2B and HB 155 Section 1.

The rate study will focus on the significant impact COVID-19 has had on service delivery, the costs to sustain high-quality services, and address workforce shortages. A multitude of data sources, survey data collection and stakeholder feedback will be utilized to create rate structure recommendations that are responsive to future planning needs. Findings from the rate study will result in a comparative analysis to existing provider rates which is anticipated to result in proposed rate adjustments.

As the designated State agency, DPHHS will retain final decision-making authority to make rate modifications at the close of the study, with input from the Steering Committee and Workgroups.

Provider Rate Study Stakeholder and Engagement Structure

DPHHS has contracted with Guidehouse Consulting Inc. to independently perform the rate study. The Department and Guidehouse will continuously engage providers as they execute the study in the following ways:

Provider Rate Steering Committee

- **Provide** advisory feedback on comprehensive array of rate studies, including a full spectrum of stakeholder perspectives
- **Assist** DPHHS to advance system-wide proposals and holistically consider potential impacts to all stakeholders and participants
- **Integrate** population-focused workgroup information into considerations and recommendations

Population Focused Workgroup

- **Workgroups:** Developmental Disabilities, Behavioral Health, and Senior and Long-Term Care
- **Establish** criteria for identifying categories of providers/individual rates within a category for rate modeling analysis
- **Determine** parameters for rate setting methodology
- **Facilitate** submission of cost reports and additional information
- **Communicate** rate study activities to provider groups and individual providers

Provider Survey

- **Attend** training webinars to receive guidance on completing survey
- **Engage** and ask questions of the Population-Focused Workgroup Members
- **Participate and Submit** cost information
- **Review** and provide feedback to reports and survey information

Stakeholder Engagement

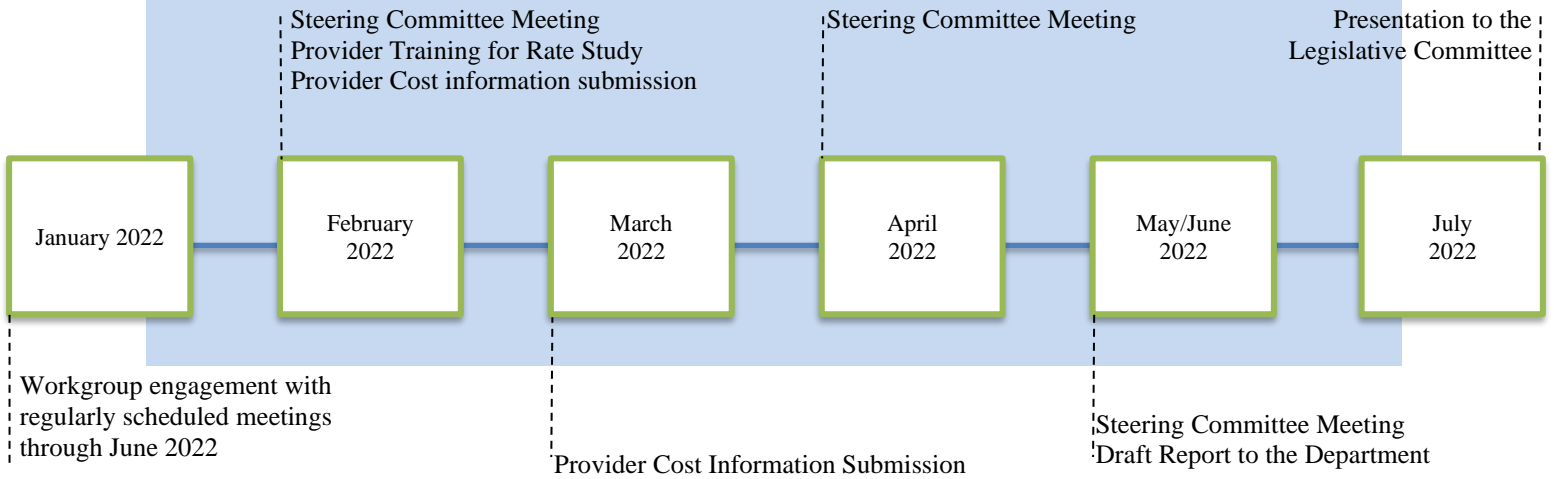
- **Send** feedback, considerations, and questions to the dedicated email account
- **Follow** rate study activities by signing up for alerts and reviewing provider rate website
- **Participate** in future webinars and survey events
- **Encourage your peers to participate**



Provider Rate Study

Timeline:

Guidehouse Consulting Inc. will be working with DPHHS and Providers in the implementation of this rate study. Target dates include:



For more information regarding meeting dates and times, please visit <https://dphhs.mt.gov/providerratestudy/index>

RATE STUDY-RELATED INQUIRES CONTACT

For questions on project initiatives, please contact:

Jackie Jandt
 Medicaid Reform Initiative Specialist
 406-444-9656
jjandt@mt.gov

PROVIDER SURVEY TECHNICAL ASSISTANCE CONTACT

For questions and technical assistance request regarding the rate study, provider my email the Guidehouse Study Team at:

MT-DPHHS-Rates@guidehouse.com

Additional Resources

For additional information including: PowerPoint Presentations, Meeting Agendas, Frequently Asked Questions (FAQs), Training Videos, etc. please visit:

<https://dphhs.mt.gov/providerratestudy/index>

or

<https://ratestudy.mt.gov>