



# Child Support Online Payment Portal

## Payment Portal Fees

The following fees apply to Online Payment Portal transactions as of February 1, 2025.

Fee Type	Amount
Transaction Fee	1.5% - Up to \$20 per transaction
Estimated Settlement	2.5%
Network Fee	Varies

### Example payment not reaching the \$20 transaction fee cap

Payment Type	Customer	CSSD
<b>e-Check</b>	Customer wants to pay \$200.00 to their child support case. $(200 * .015) = \$3$ [Transaction Fee] $(200 + 3) = \$203.00$ [Total Amount]	\$200.00 received
<b>Credit/Debit Card</b>	Customer wants to pay \$200.00 to their child support case. $(200 * .015) = \$3$ [Transaction Fee] $(200 * .025) = \$5$ [Settlement Fee] $(200 + 3 + 5) = \$208.00$ [Total Amount]	\$200.00 received



**Example payment with transaction fee over \$20 cap**

Payment Model	Customer	CSSD
<b>e-Check</b>	Customer wants to pay \$2000.00 to their child support case. $(2000 * .015) = \$30$ [Transaction Fee > \$20 Cap] $(2000 + 20 = \$2020)$ [Total Amount]	\$2000.00 received
<b>Credit/Debit Card</b>	Customer wants to pay \$2000.00 to their child support case. $(2000 * .015) = \$30$ [Transaction Fee > \$20 Cap] $(2000 * .025) = \$50$ [Settlement Fee] $(2000 + 20 + 50) = \$2070.00$ [Total Amount]	\$2000.00 received

**Transaction Fee Definition**

A percentage of the total transaction, up to \$20.

**Settlement Fee**

The fee amount varies depending on the credit/debit card issuer (Visa, Discover, AMEX, etc.), type of card (personal, business, etc.), and the day. The estimated settlement fee is 2.5% of the total transaction.

If you have questions concerning your case or payments, you may contact your caseworker at 1-800-346-5437 or visit our website at <https://childsupport.mt.gov>