



Child Support Services Division (CSSD) Billings Office

Phone: 1 (800) 346-5437 Fax: 1 (406) 655-5545

Make a payment

[Child Support Payments](#)

or

CSSD PO Box 8001
Helena, Montana 59604

Return documents

CSSD Central Mail Unit
PO Box 202943
Helena, MT 59620-2943

CSSD Application for Services is now

CSSD Enrollment for Services

See FAQ below

For general information, such as your case number or the name of your investigator please call or email the administrative staff below, they will be happy to help.

If you know your investigator please contact them directly, see investigator list below.

Administrative Staff	Extension#	E-mail
Dianna Miller	1057	dmiller@mt.gov
Karen Ray	0033	Karen.Ray@mt.gov

Usually, questions can be answered by email.

Questions regarding sensitive case information will be answered by phone.

Investigator	Extension#	E-mail
Alvarado, Elaine	1048	EAlvarado@mt.gov
Boyd, Terry	0183	terry.boyd@mt.gov
Boysun, Holli	1049	HBoysun@mt.gov
Braley, Rebecca	1058	Rebecca.Nelson@mt.gov
Campbell, Scott	1050	SCampbell2@mt.gov
Davis, Susan	1051	sdavis@mt.gov
Fisher, Nicci	1052	Nicole.Fisher@mt.gov
Galland, Tawnya	1053	TGalland@mt.gov
Holman, Nicole	1054	Nicole.Holman@mt.gov
O'Reilly, Denise	1059	doreilly@mt.gov
Padilla-Jablonski, Kara	0551	Kara.Padilla-Jablonski@mt.gov
Pizzolato, Allison	1061	apizzolato@mt.gov
Puderbaugh, Courtney	1062	CPuderbaugh@mt.gov
Rapkoch, Susan	1063	SSzczepanski@mt.gov
Sciuchetti, Dan	1065	DSciuchetti@mt.gov
Stark, April	0391	April.Stark@mt.gov
Starr, Kim	0032	Kimberly.Starr@mt.gov
Stringari, Steve	1067	sstringari@mt.gov
Tucker, Cathy	1069	CTucker2@mt.gov

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Frequently Asked Questions:

How do I know my enrollment for services has been received?

As part of the case opening process a letter is sent to the custodian and the non-custodial parent.

How long does it take to open the case?

CSSD’s goal is to have the case open within 10 calendar days of receipt. Federal regulation allows for 20 calendar days from receipt to open a case [45 CFR 303.2 (b)].

Can I go to the local office and turn in an enrollment for services?

An enrollment for services can be dropped off at **any** Child Support Services Office, no matter where you live in Montana. CSSD Offices are located in Billings, Butte, Great Falls, Helena, and Missoula.

I am having problems with the online enrollment for services. Can someone walk me through the process?

For help with the online enrollment for services, refer to administrative contacts below.

Administrative Staff	Extension#	E-mail
Brandy Horton	0575	Brandy.Horton@mt.gov
Dianna Miller	1057	dmiller@mt.gov
Rose Frishkorn	1091	Roseanna.Frishkorn@mt.gov
Kayla Cummins	0570	Kayla.Cummins@mt.gov
Karen Ray	0033	Karen.Ray@mt.gov
Sandy Girdler	1074	sandra.girdler@mt.gov
Lorrie Tracy	1088	Lorrie.Tracy@mt.gov
Megan King	1099	Megan.King@mt.gov