DEAF & HARD OF HEARING INFO - CORONAVIRUS

1-800-833-8503 (TTY/Voice)
dphhs.mt.gov/detd/mtap

Montana Telecommunications Access Program

PREFERRED METHOD OF COMMUNICATION

INTERPRETER
TEXT/CAPTIONS
WRITING
LIP READING
GESTURES
ASSISTIVE LISTENING DEVICE

PREVENTING ILLNESS

<table>
<thead>
<tr>
<th>IMAGE</th>
<th>TEXT</th>
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<tbody>
<tr>
<td><img src="image1.png" alt="Image" /></td>
<td>WASH HANDS</td>
</tr>
<tr>
<td><img src="image2.png" alt="Image" /></td>
<td>CLEAN OBJECTS &amp; SURFACES</td>
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<tr>
<td><img src="image3.png" alt="Image" /></td>
<td>DO NOT TOUCH FACE</td>
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<tr>
<td><img src="image4.png" alt="Image" /></td>
<td>COVER COUGH</td>
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<tr>
<td><img src="image5.png" alt="Image" /></td>
<td>STAY HOME</td>
</tr>
<tr>
<td><img src="image6.png" alt="Image" /></td>
<td>AVOID CROWDS</td>
</tr>
<tr>
<td><img src="image7.png" alt="Image" /></td>
<td>SOCIAL DISTANCE</td>
</tr>
<tr>
<td><img src="image8.png" alt="Image" /></td>
<td>AVOID TRAVEL</td>
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QUICK COMMUNICATION

YES
NO
DON’T KNOW
GO
WAIT
STOP

TIPS FOR HEALTH PROVIDER

➢ Get the person’s attention and make eye contact
➢ Repeat, rephrase, or write down your request
➢ Ask and/or indicate before touching the person
➢ Ask the person their preferred method of communication
➢ Minimize the number of people interacting with the patient
➢ Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.