MONTANA WIC FARMERS MARKET NUTRITION PROGRAM (FMNP)





The Montana WIC Farmers Market Nutrition Program (FMNP) makes it easy for farmers to conduct transactions, and receive direct deposit payouts. This guide will walk you through the process of scanning QR codes to complete eFMNP transactions and troubleshooting common errors. You'll also learn how to view transaction history, daily totals, and understand the payout process. Follow these steps to ensure smooth and efficient transactions while maximizing your participation with FMNP.

FARMERS, LET'S CONDUCT A TRANSACTION, LINK YOUR BANK, AND RECEIVE PAYOUTS

- Learn how to conduct a transaction
- Review possible scanning errors
- Highlight banking/payout

PROCESSING TRANSACTIONS

Start a Transaction

- 1. Tap "Start Transaction"
- 2. Select location (once), amount and description
- 3. Search and select a known location
- 4. Or, add a custom location









Scan QR Code

- 1. Grant camera permissions (once)
- 2. Scan QR code
- 3. Shopper enters PIN

- 4. Confirm transaction
- 5. Sale complete



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Shopper	PIN			
Ask the shopp	er to enter their pi	n code.		
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o Confirm	Sale
Transaction De	tails
Amount	\$13.50
Market Name	Mary's Market
Program	Senior FMNP
Allowed Items	Fruits, Vegetables & Honey
Description	None
Benefit Details	
Balance	\$23.50
Expiration	Nov 30, 2024
Cancel	Complete
All sales are final	and no refunds will be accepted



Manual QR Code Entry

- 1. Tap [123] icon in top right corner
- 2. Select the program and 6-digit QR code



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Ask the shopp	er to enter their pi	n code.
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1	2	3
1	2 "80	3 DEF
1 4 сні	2 ABC 5	З БЕР МНО
1 4 сні 7 рояка	2 лес 5 хк тич	З рег 6 мно 9 ужт2
1 оні 7 рояз	2 5 5 8 107 0	3 обр мко 9 wxyz х

- 3. Shopper enters PIN
- 4. Confirm and complete the transaction





Potential QR Code Scanning Errors

- Insufficient Funds
- Benefit not available
- Unrecognized QR Code

- Unauthorized Program
- QR Code Locked



How to View Transaction History

- 1. Tap "View History"
- 2. Transactions (Primary Account and Cashiers)



- 3. Payouts (Primary Account Only)
- 4. Payout Details (Primary Account Only)

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History		
Transactions	Payouts	
Pending		
МММ	Pending \$4.00	>
Senior FMNP	Pending \$7.00	>
WIC FMNP	Pending \$13.50	>
Apr 23, 2024	Failed \$3.00	>
Apr 16, 2024		
МММ	Paid \$3.00	>
Senior FMNP	Paid \$10.50	>

How to View Daily Totals

- 1. Tap "View Daily Totals"
- 2. See totals across farmers markets



Today	
All Cashiers 12 Cashiers	~
FrenchTown	
WIC FMNP	\$10.00 >
Senior FMNP	\$6.00 >
Total	\$16.00
Agrihood Farmers Market	
Senior FMNP	\$20.00
Total	\$20.00

- 3. Filter by cashier
- 4. See totals per cashier





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BANK LINKING AND PAYOUTS

What are TRANSACTIONS?

Transactions are sales between participants and farmers.

What are PAYOUTS?

Payouts batch all unpaid transactions into a single direct deposit.

What is the PAYOUT PROCESS?

- Payouts are processed daily.
- Payouts take 1-3 business days to be deposited.
- If after 30 days a payout is not accepted electronically, a check will be mailed to the farm's mailing address.

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This demo flow is designe bank. No mone	ed to mimic a typical U.S ey will move.
O Demo Bank	
Select which account ye	ou want to authorize
Checking Account	xxxxxxxx0071
Balance \$302.65	
Savings Account	0000000072
\$987.06	
Appr	ove
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Login to your Bank Securely

- Secure link sent to the email or phone number associated with your Healthy Together account
- Data encrypted at all times
- Works on Desktop or Mobile
- Login support for 98% of U.S. banks, option to receive checks instead
- Linked bank account used for WIC FMNP only.

Link Your Bank

- 1. Select bank or get paid a different way
- 2. Securely login in your usual way

- 3. Manage your data
- 4. Select the account to use



Complete Payout

1. Verify your account

2. Payout completed

The linked bank account will be used for future payouts but can be changed at any time.

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'IS Payouts Test	\$ 152.00		
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QUESTIONS?







This institution is an equal opportunity provider.