



MEMORANDUM

TO: WIC Authorized Grocery Stores

FROM: Montana WIC Program

DATE: December 12, 2025

SUBJECT: Whole Milk Yogurt Not Ringing Up Correctly for WIC

Thank you for your support of the Montana WIC Program. There is a problem with our system with whole milk yogurt that is cancelling transactions of all WIC foods.

WIC families are now allowed to get *low fat* and *whole* milk yogurt. When they are in the same transaction, Montana's EBT processor is returning an error message that prohibits anything from going through (usually says "Insufficient Units").

50/001 Whole/Low Milk Yogurt	078742369259	GV Low fat Strawberry Yogurt 32oz	QT	1.00	1.00	1.00	\$2.64	\$2.64	\$2.64	Approved
50/001 Whole/Low Milk Yogurt	075270001606	MH Whole Plain Yogurt 32 oz	QT	1.00	0.00	0.00	\$3.77	\$0.00	\$0.00	Insufficient units

WIC families must be able to redeem their benefits for both low fat and whole yogurt, but when they are purchased together the transaction will fail. This issue affects all retailers and all whole milk brands.

Whole milk yogurt must be purchased in its own transaction for WIC.

If it is combined with other items, it will not go through.

Thank you for supporting WIC families, and for doing this workaround for whole milk yogurt only. We hope to have this issue resolved in the future. Please reach out with questions: (406) 444-5533 or wicvendor@mt.gov.



**Not all authorized brands shown*