



## Questions about the Environment Rating Scales Assessment

**1. What is a baseline assessment?** Once a program is accepted into STARS to Quality, they will receive a baseline ERS assessment. The assessment will be scheduled, and results will be uploaded to the STARS Application site once the report is finalized. The STARS Consultant will accompany the assessor whenever possible on the baseline assessment. A program should not alter their day-to-day process or environments before the baseline. The baseline assessment scores are to be utilized by the program to set goals for their quality improvement.

**2. Why doesn't the assessor interact with the adults and children during an observation?**

The assessor is there to objectively observe a typical day. In order to get the most accurate picture of what the children experience on a day-to-day basis, it is important that the assessor interact with the teachers/providers and the children as little as possible. If the assessor becomes involved in talking with you and the children, it detracts from the observation and changes the environment of the classroom.

**3. How long is the observation?**

The assessor will spend 3 hours observing one classroom or family/group home. The observation will take place during the most active part of the day and is completed in one continuous block at one time. This means the observation could take place in the morning or afternoon dependent upon the classroom schedule.

**4. Why does the assessor look in the closets and cabinets?**

Many of the items in the ERS require that you have certain materials accessible to the children and other materials available to provide variety. The assessor will also need to check closets, cabinets, drawers, etc. for anything that might be harmful to children.

**5. Why does the assessor watch routines such as hand washing and toileting?**

The scales assess whether certain routines, such as toileting and diapering, are conducted in a sanitary manner. The assessor watches these routines carefully to see what procedures are in place.

**6 Why can't the assessor give any information or feedback immediately after an observation?**

In most situations, the assessor uses the observation time to gather the information needed to score the ERS. The final score is not determined until the assessor has the opportunity to review the notes and the answers to questions. In some situations, the assessor may also consult with other assessors and specialists before determining a score on a particular item.

**7. Why might there be two or more assessors observing the same classroom/group of children?**

Assessors participate in ongoing reliability visits where two or more assessors participate in the same observation. The purpose of these regularly scheduled reliability visits is to assure that all assessors use the same criteria and rationale for scoring items. These on-going visits support the objectivity of assessments and assure that the assessors across the state score items the same way.

**8. How long does it take to get the results?**

You will receive your summary report(s) within 2-4 weeks. Summary reports will be available in the Assessments tab within the STARS Application site. The director will be notified via email when the report is finalized, whether or not the required scores were met, and next steps for final submission of the STARS checklist.

**9. What happens if a program doesn't understand why they received a certain score or there are specific questions about their ERS CQI report(s)?**

It is important to remember that it is the total average score that is related to positive child development. The assessment is a “point in time” observation. Conditions that may not exist when you get your report may have existed when the assessment was conducted. For example, your report might state that an uncovered electrical outlet was observed, but you generally keep outlets covered. It could be that on the day of the observation, the outlet was used for some purpose and inadvertently left uncovered. Contact your STARS Consultant or the ECSB STARS Program Specialist with any question or concerns you may have about your CQI report. You may also refer to [STARS Guidance & Procedures](#) for additional information regarding assessments.